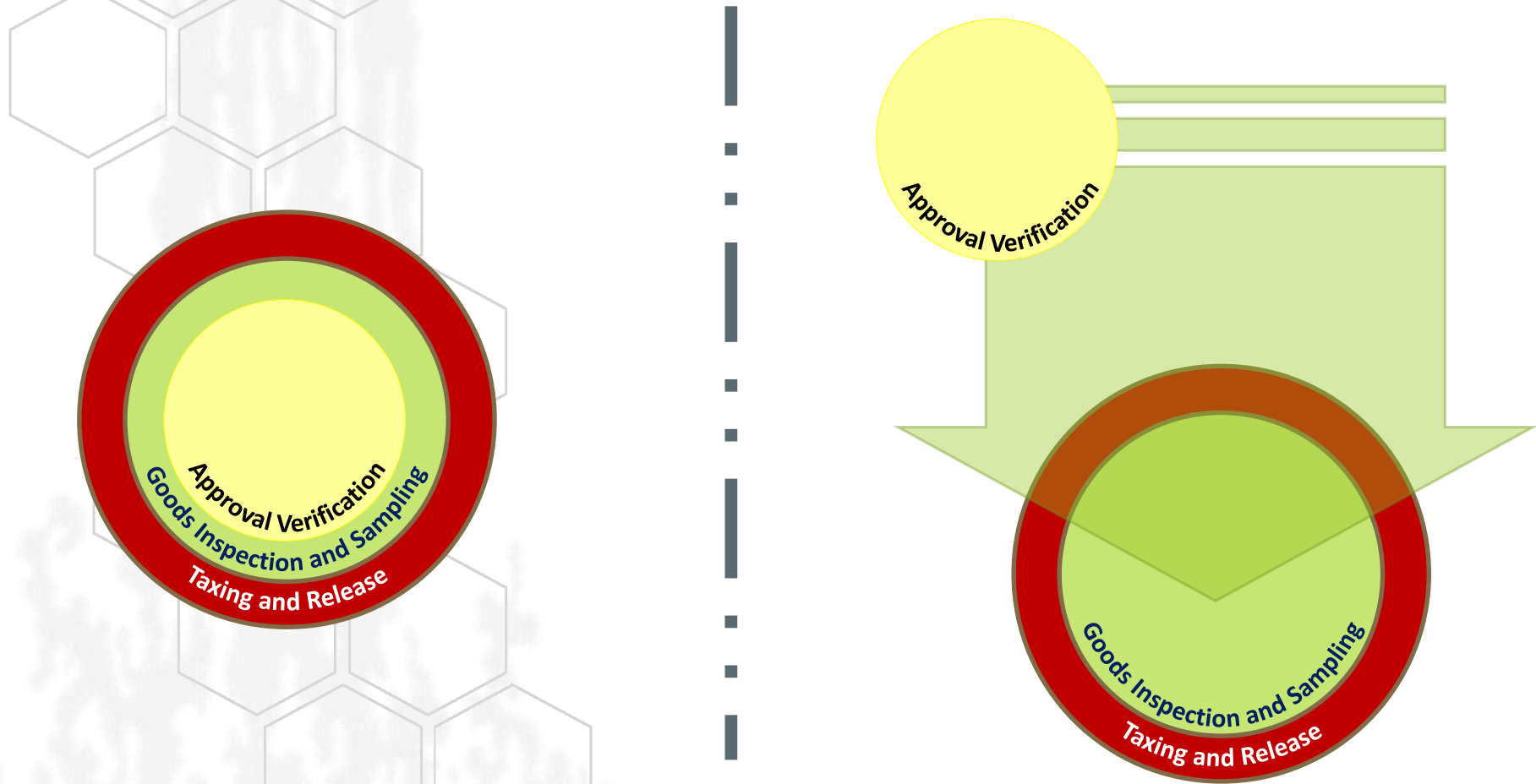
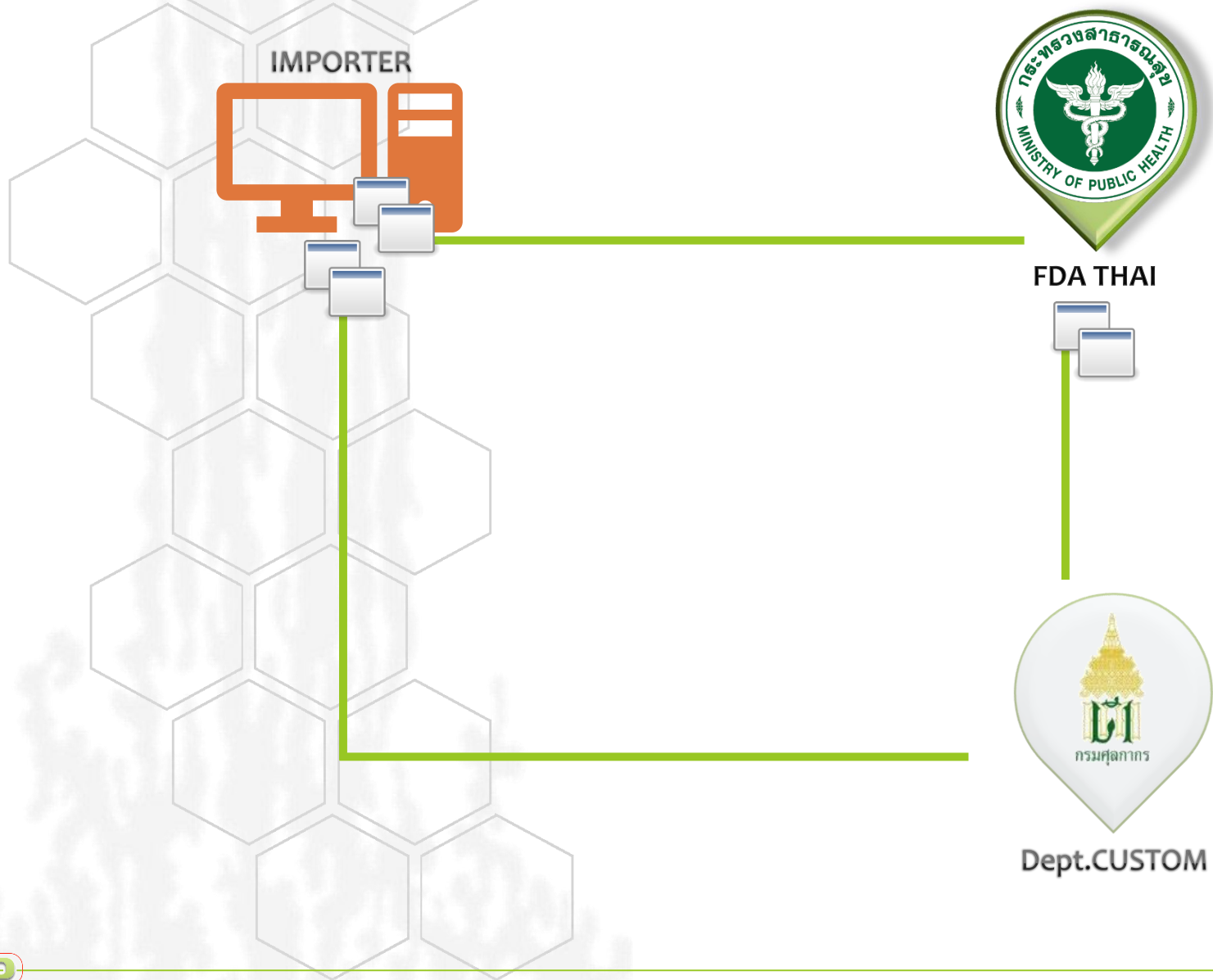


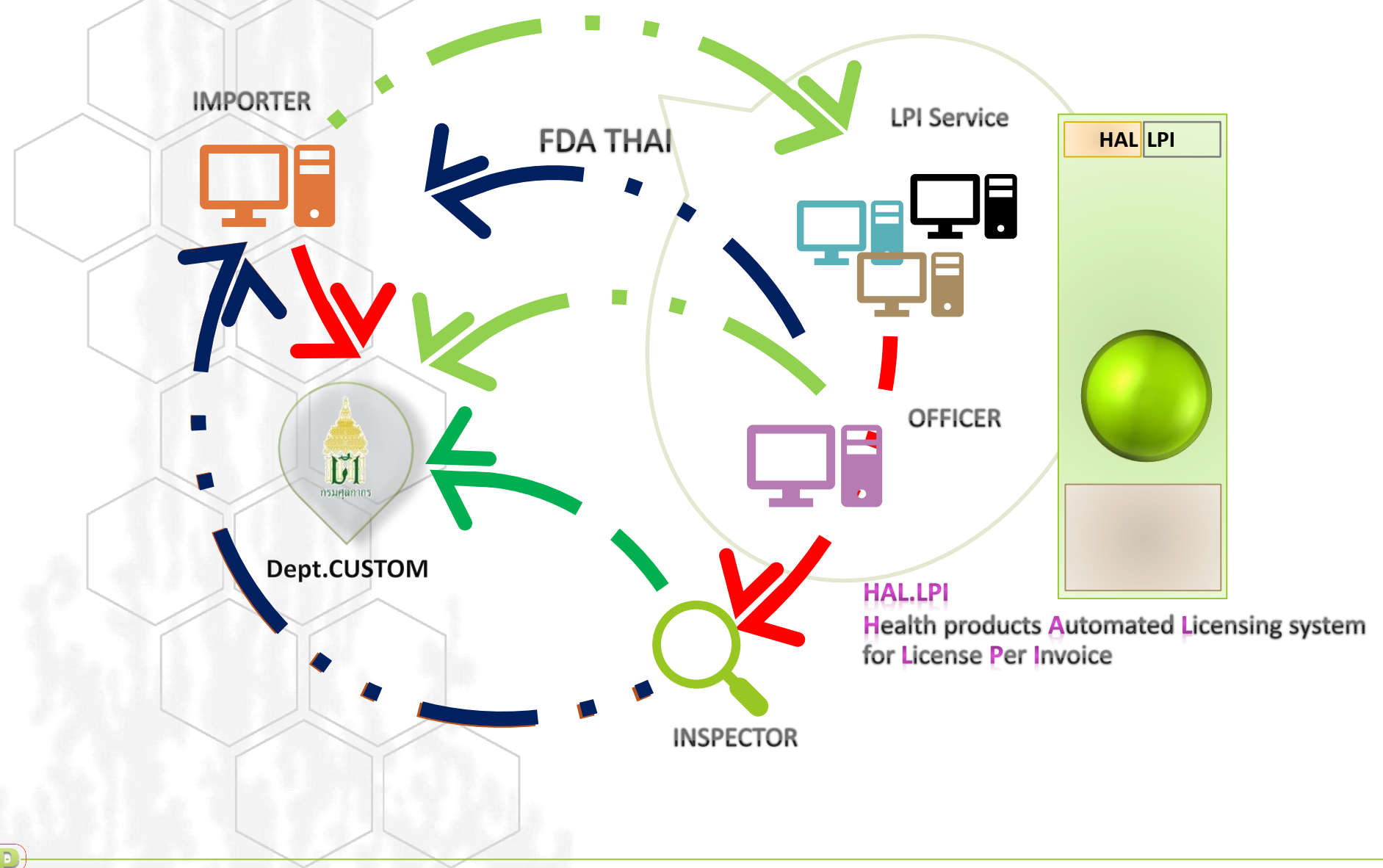
Business Process Re-engineering



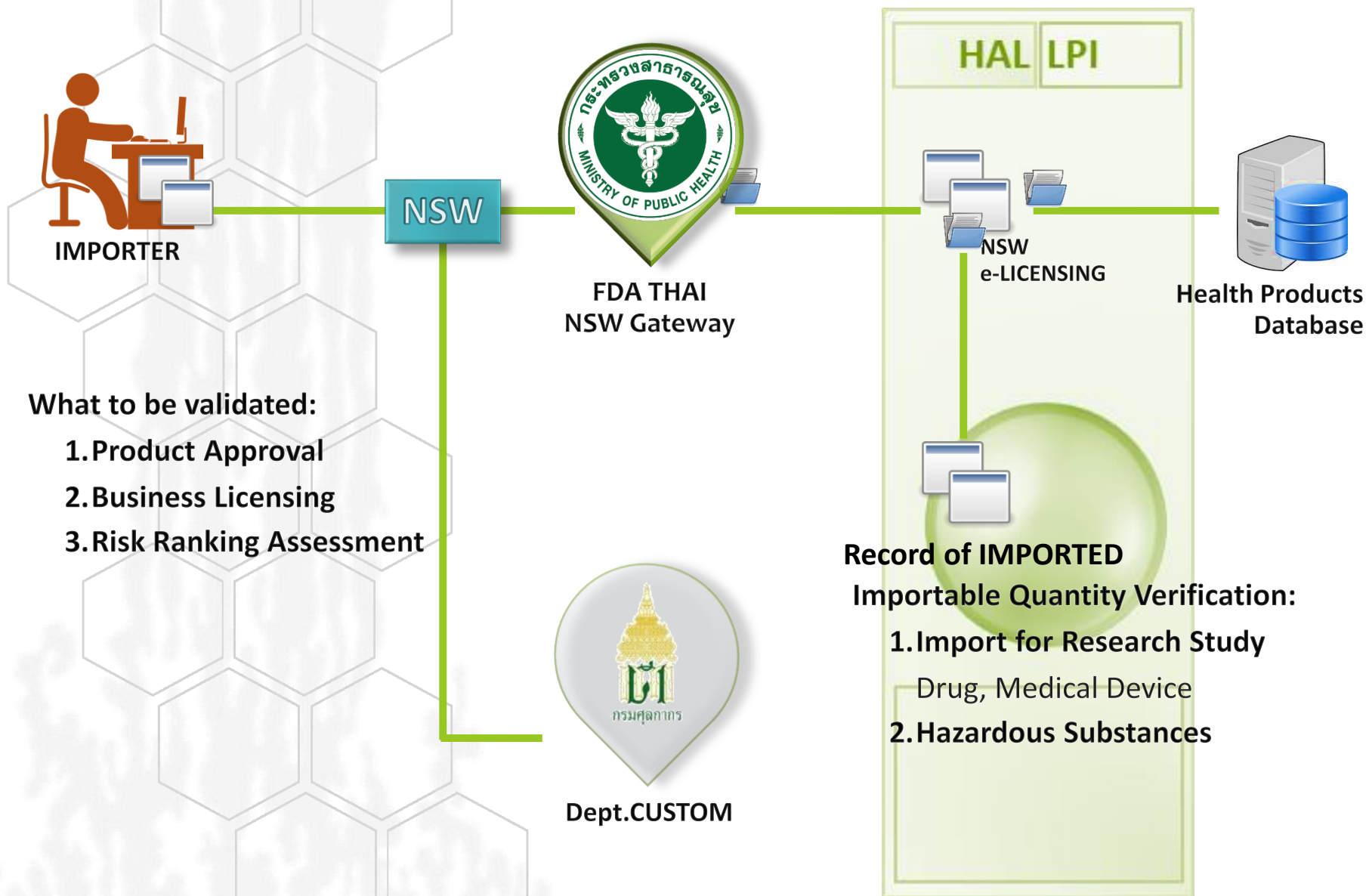
License per Invoice



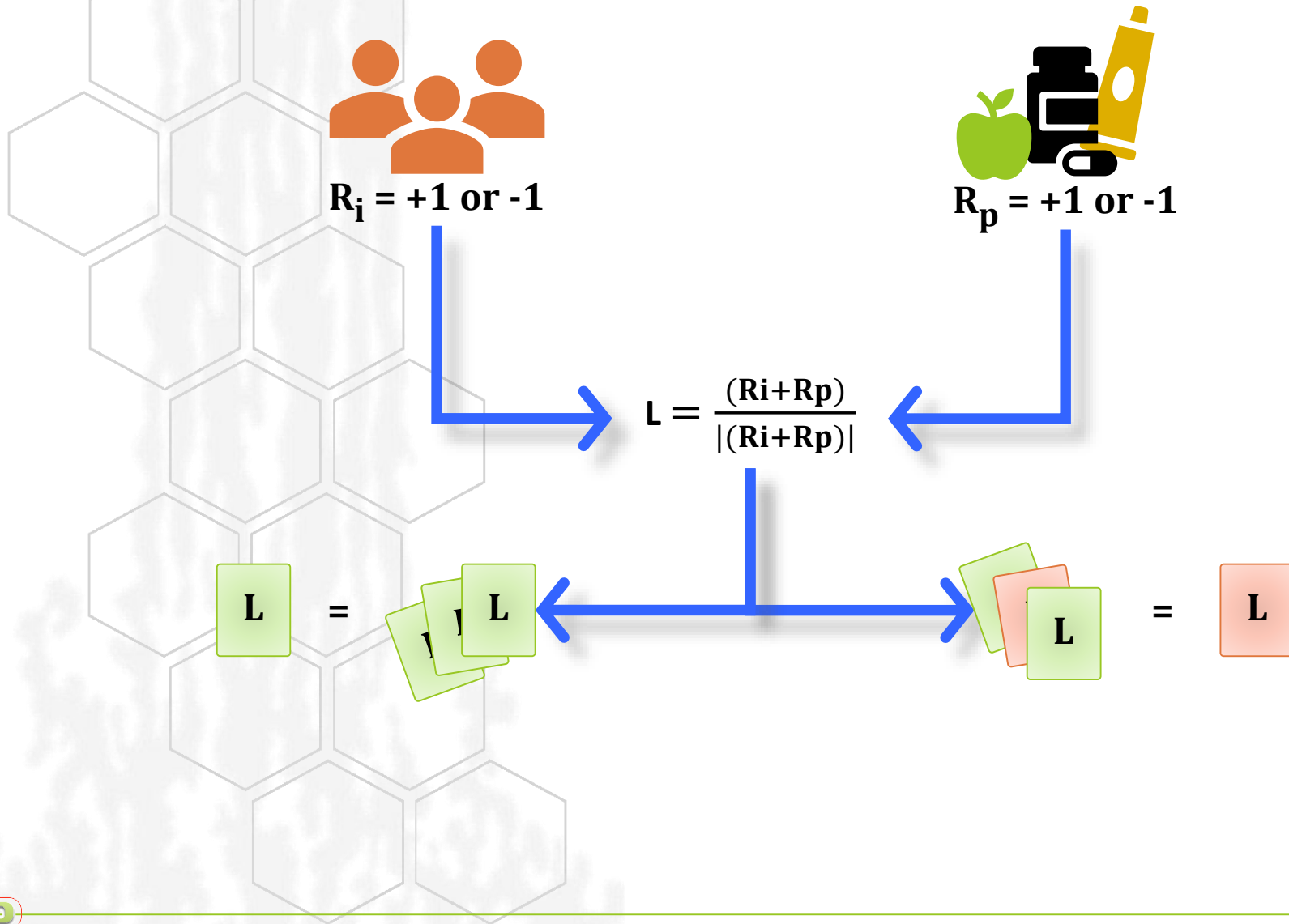
Automated License per Invoice



Integrated Service (NSW Single Submission)



HAL.LPI : Risk Assessment for Inspection



Transform to Digital Organisation

- **RESPONSE to CUSTOMER's NEED**
- **E F F I C I E N C Y**
- **TRANSPARENCY**

FDA THAI's IT Strategy

VISION:

Through transforming into a digital organisation, TH FDA is a relevant force for Thailand 4.0

Economic Facilitation:

To facilitate trade and entrepreneurship in health products industries.

People Empowerment and Participation:

To enhance consumer's rights through accessible information and services.

Organisational Innovation:

To augment TH FDA's competency by reprocessing the computerisable tasks.

Key Success Indicators:

- ▶ Automated e-Services is implemented.
- ▶ e-Services for G2C, G2B is in place.
- ▶ e-Administration is implemented.

PILLAR

Infrastructure Re-development:

To provide infrastructure backbone for e-Organisation and e-Government.

Information Pool and Exchange System Development:

To develop an integrated information system .

IT Governance Re-development:

To augment TH FDA's competency by re-establishment of IT Governance.

Digital Intelligence Development:

To enhance the digital competency of TH FDA's staffs for Thailand 4.0.

Key Success Indicators:

- ▶ Information Exchangeable iT System is in place;
- ▶ Co-operative mechanism for iT development project is practice.

FOUNDATION

THINK out-of-the-box-ly

- Service Design vs Service Re-design
Are the services in need?
- Process Design vs Process Re-design
Are the processes in need?
Could Robot replace human?
- Integration vs Outsource
Are there any other agencies working on?