**UNITED NATIONS GLOBAL SURVEY ON DIGITAL AND SUSTAINABLE TRADE FACILITATION 2019**

The United Nations Regional Commissions, including ECA, ECE, ECLAC, ESCAP and ESCWA, are conducting the third Global Survey on Digital and Sustainable Trade Facilitation (formerly the Global Survey on Trade Facilitation and Paperless Trade Implementation) to collect relevant data and information from their respective Member States. The initiative will support the implementation of the WTO Trade Facilitation Agreement, as well as emerging regional and global initiatives on paperless trade or e-trade, such as the recent Framework Agreement on Facilitation of Cross-Border Paperless Trade in Asia and the Pacific. Previous reports are available at [untfsurvey.org](http://www.untfsurvey.org/eKeKV/).

The Survey for 2019 is available online at [this link](https://www.surveygizmo.com/s3/4769710/Global-Survey-on-Digital-and-Sustainable-Trade-Facilitation-2019). The Survey consists of three sections:

[**Section A**](#SectionA) - Trade Facilitation Measures, covering [General Trade Facilitation Measures](#_GENERAL_TRADE_FACILITATION), [Paperless Trade](#_PAPERLESS_TRADE_FACILITATION), [Cross-Border Paperless Trade](#_CROSS-BORDER_PAPERLESS_TRADE), [Border Agency Cooperation](#_BORDER_AGENCY_COOPERATION), [Transit Facilitation](#_TRANSIT_FACILITATION), [Trade Facilitation for SMEs](#_TRADE_FACILITATION_AND), [Agricultural Trade Facilitation](#_TRADE_FACILITATION_AND_1), [Women in Trade Facilitation](#_TRADE_FACILITATION_AND_2), [Trade Finance for Trade Facilitation](#_TRADE_FINANCE_FOR) (optional)

[**Section B**](#SectionB) – Key Challenges and Recommendations for digital and sustainable trade facilitation

[**Section C**](#_SECTION_C_–) – Information on Respondent

The Survey will lead to the production of a Global Report and five Regional Reports, as well as new data entry for the [Interactive Database of Global Survey](https://unnext.unescap.org/AP-TFSurvey2017/)[,](https://unnext.unescap.org/content/global-survey-trade-facilitation-and-paperless-trade-implementation-2015) which aim at providing insightful information for policy makers to harness trade as a key means of implementation of the 2030 Agenda for Sustainable Development. It is envisaged that, whenever possible, the Reports will be presented at key events of international deliberation and policymaking, including the  [Global Aid for Trade Review](https://www.wto.org/english/news_e/news18_e/gr19_02nov18_e.htm), the Global Forum on Inclusive Trade for LDCs, etc..

**Disclaimer**

Please be assured that your answers, together with feedback from other respondents, will be analysed in an aggregate manner. No individual name of the respondent will be released at any time.

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**SECTION A – TRADE FACILITATION MEASURES**

*Please indicate the correct response by putting an* **X** *in the relevant column for each measure, depending on its level of implementation in your country. Kindly note the following definitions in filling in Section A:*

**Full implementation***: the trade facilitation measure implemented is in full compliance with commonly accepted international standards, recommendations and conventions such as the Revised Kyoto Convention, UN/CEFACT Recommendations, or the WTO Trade Facilitation Agreement (TFA); it is implemented in law and in practice; it is available to essentially all relevant stakeholders nationwide, supported by adequate legal and institutional framework, as well as adequate infrastructure and financial and human resources. (a TFA provision included in the Notifications of Category A commitments may generally be considered as a measure which is fully implemented by the country,* *with a caveat that the provision will be implemented by a least-developed country member within one year after entry into force of the TFA agreement). If a country registers positive responses for all sub-questions concerning a given trade facilitation measure, that measure should be considered fully implemented.*

**Partial implementation***: a measure is considered to be partially implemented if at least one of the following is true: (1) the trade facilitation measure is in partial – but not in full - compliance with commonly accepted international standards, recommendations and conventions; (2) the country is still in the process of rolling out the implementation of measure; (3) the measure is practiced but on an unsustainable, short-term or ad-hoc basis; (4) the measure is implemented in some – but not all- targeted locations (such as key border crossing stations); or (5) some – but not all - targeted stakeholders are fully involved.*

**Pilot stage of implementation***: a measure is considered to be at the pilot stage of implementation if, in addition to meeting the general attributes of partial implementation, it is available only to (or at) a very small portion of the intended stakeholder group (location) and/or is being implemented on a trial basis. When a new trade facilitation measure is under pilot stage of implementation, the old measure is often continuously used in parallel to ensure the service is provided in case of disruption of new measure. This stage of implementation also includes relevant rehearsals and preparation for the full-fledged implementation.*

**Not implemented***: a measure has not been implemented at this stage. However, this stage may still include initiatives or efforts towards implementation of the measure. For example, under this stage, (pre)feasibility or planning of implementation can be carried out; and consultation with stakeholders on the implementation may be arranged.*

# GENERAL TRADE FACILITATION MEASURES

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| **1. Has your country established a national trade facilitation committee (NTFC) or similar body?***C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf* | | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 1.1. Does the committee include executive authority, border agencies and private sector stakeholders from key sectors?  [ ] Yes [ ] No [ ] Don’t know  1.2. Has the committee established terms of reference and procedures for the conduct of its activities?  [ ] Yes [ ] No [ ] Don’t know  1.3. Is there a dedicated secretariat for NTFC?  [ ] Yes [ ] No [ ] Don’t know  1.4. Does the committee meet at least twice a year?  [ ] Yes [ ] No [ ] Don’t know | | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…)  Which government agency, ministry or private sector body is coordinated or secretariat to the committee? | |
| *C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf* | *A national trade facilitation body (NTFB) is a binding commitment under the WTO Trade Facilitation Agreement (Art. 23.2). It generally refers to an institutional arrangement that brings together relevant diverse parties with interest in trade facilitation (including both government and private sector) and provides a mechanism for identifying problems and implementing measures to streamline trade procedures. Examples of NTFBs include PRO-Committees, FAL Committees, and National Trade and Transport Facilitation Committees (See* [*UN/CEFACT Recommendation 4*](http://www.unece.org/fileadmin/DAM/cefact/recommendations/rec04/ECE_TRADE_425_CFRec4.pdf)*).* | | | | | | |

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| **2. Does your government publish existing import-export regulations on the Internet?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 2.1. Is there a legal act or formal policy that requires publication of existing import-export regulations on the Internet?  [ ] Yes [ ] No [ ] Don’t know  2.2. Is there a national trade repository/portal to facilitate dissemination of trade regulations?  [ ] Yes [ ] No [ ] Don’t know  2.3. Is the information provided in English?  [ ] Yes [ ] No [ ] Don’t know  2.4. Is there an enquiry point on trade regulations provided with contact details?  [ ] Yes [ ] No [ ] Don’t know | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |

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| **3. Does your government carry out stakeholders’ consultation on new draft regulations (prior to their finalization)?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 3.1. Are there established mechanisms or arrangements for regular stakeholders’ consultations?  [ ] Yes [ ] No [ ] Don’t know  3.2. If not, are there at least ad hoc specific consultations when introducing or amending trade related laws and regulations?  [ ] Yes [ ] No [ ] Don’t know  3.3. Please select the groups of stakeholders involved:  [ ] SMEs [ ] Large traders [ ] Transporters [ ] Customs brokers [ ] Citizens | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…)  Please give one example. | |
| **4. Does your government publish/notify new trade-related regulations before their implementation (e.g., 30 days prior)?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 4.1. Is there legislation which requires administrative agencies to make proposed new regulations or amendments publicly available before their entry into force?  [ ] Yes [ ] No [ ] Don’t know | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |

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| **5. Does your border agency issue advance rulings on the tariff classification and origin of imported goods?***C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf* | | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 5.1. Are the procedures for submission of an application for advance ruling available?  [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don’t know  5.2. What is the period for which an advance ruling is valid?  \_\_\_\_\_ Months  5.3. Is it possible to request a review of an advance ruling or its revocation/modification?  [ ] Yes [ ] No [ ] Don’t know  5.4. Is non-confidential information from issued advance rulings made publicly available?  [ ] Yes [ ] No [ ] Don’t know | | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…)  Do advance rulings issued by your country include other information in addition to the imported good’s tariff classification and origin? (for example, eligibility for tariff preferences). | |
| *C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf* | *An advance ruling for customs purposes can be defined as a binding official decision prior to an import or export, issued by a competent authority in writing, which provides the applicant with a time-bound tariff classification, valuation, entitlement to preferences, or an assessment of the origin accorded to a particular good.* | | | | | | |

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| **6. Does your border agency use risk management as a basis for deciding whether a shipment will be or not physically inspected?*C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf*** | | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 6.1 Are less than 50% of imported non-food shipments physically inspected?  [ ] Yes [ ] No [ ] Don’t know  6.2. Are policies/procedures established to ensure that risk information (e.g., profiles and related control instructions) are disseminated to all relevant Customs offices and used in customs declaration processing?  [ ] Yes [ ] No [ ] Don’t know  6.3. Do other border agencies besides customs use risk management?  [ ] Yes [ ] No [ ] Don’t know | | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…)  What percentage of non-food shipments inspected? | |
| *C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf* | ‘*Risk’ means the potential for non-compliance with customs and/or other relevant laws, regulations or procedural requirements connected with the importation, exportation or transit of goods. Risk Management means the systematic application of management procedures and practices providing customs and other relevant border agencies with the necessary information in order to address movements or consignments which present a risk. Risk management entails that shipments are risk-assessed and selected for controls based on the level of risk they represent.* | | | | | | |

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| **7. Does your border agency implement pre-arrival processing?***C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf* | | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 7.1. Are procedures established to allow a declarant to require the customs and/or other relevant authorities to process declarations and supporting documents prior to arrival of the goods?  [ ] Yes [ ] No [ ] Don’t know  7.2. Is pre-arrival processing applicable to all traders?  [ ] Yes [ ] No [ ] Don’t know  7.3. Is pre-arrival processing applicable to all goods?  [ ] Yes [ ] No [ ] Don’t know  7.4. Are procedures on pre-arrival processing published?  [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don’t know | | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…)  What percentage of goods entering your country is imported under pre-arrival processing every year? | |
| *C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf* | *Pre-arrival processing can be described as a procedure allowing traders to submit clearance data to Customs for advance processing and release of the goods immediately upon arrival into the country. Release may even take place prior to the actual arrival of the goods, provided all necessary details have been communicated and screened by Customs in advance*. | | | | | | |

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| **8. Does your border agency conduct post-clearance audits?***C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf* | | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 8.1. Are standard policies and procedures established to guide field audits? i.e., notification of audit, disclosure of audit report, notification of audit results.  [ ] Yes [ ] No [ ] Don’t know | | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |
| *C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf* | *Post-clearance audit means audit-based Customs control performed subsequent to the release of the cargo from Customs' custody. The purpose of such audits is to verify the accuracy and authenticity of declarations and covers the control of traders' commercial data, business systems, records, books. Such an audit can take place at the premises of the trader, and may take into account individual transactions, so-called "transaction based" audit, or cover imports and/or exports undertaken over a certain period of time, so called "company based" audit.* | | | | | | |
| **9. Does your country have an independent appeal mechanism for traders to appeal Customs and other relevant trade control agencies’ rulings?** | | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 9.1. Are the procedures for filing an administrative appeal published?  [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don’t know  9.2. Can the appeal be lodged online?  [ ] Yes [ ] No [ ] Don’t know | | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |

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| **10. Does your border agency separate release from final determination of customs duties, taxes, fees and charges?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 10.1. Does Customs have authority to release imported goods before the final determination and payment of duties, taxes, fees and charges under some conditions (e.g., a guarantee is provided)?  [ ] Yes [ ] No [ ] Don’t know  10.2. Is that authority applicable to all goods?  [ ] Yes [ ] No [ ] Don’t know  10.3. Is that authority applicable to all traders?  [ ] Yes [ ] No [ ] Don’t know | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |
| **11. Does your border agency establish and publish average release times?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 11.1 Does Customs (or other responsible authority) measure the average release time of goods periodically and in a consistent manner?  [ ] Yes [ ] No [ ] Don’t know  11.2. Does Customs (or other responsible authority) publish release times on a regular basis?  [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don’t know | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |

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| **12. Does your country have trade facilitation measures for authorized operators?***C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf* | | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 12.1. Has an authorized operator programme/scheme been established in your country?  [ ] Yes [ ] No [ ] Don’t know  12.2. Are procedures on submission and review of applications for authorized operator status published?  [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don’t know  12.3 Has the private sector been consulted in the development and review of the authorized operator programme?  [ ] Yes [ ] No [ ] Don’t know | | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…)  Has your country concluded or is it in the process of concluding Mutual Recognition Agreements on authorized operators? If yes, with which countries? | |
| *C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf* | *The term authorized operator refers to parties involved in the international movement of goods (e.g., a manufacturer, trader, carrier, terminal operator…) that have been recognized by Customs or other relevant authorities as having achieved a high-level of compliance with trade-related laws and regulations and, therefore, are provided with simplified import, export and/or transit formalities.* | | | | | | |

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| **13. Does your country implement expedited shipments?***C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf* | | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 13.1. Is a policy or legal framework in place to allow Customs to provide expedited release of goods at the request of an operator?  [ ] Yes [ ] No [ ] Don’t know  13.2. Are procedures on rapid release of expedited shipments published?  [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don’t know | | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |
| *C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf* | *Expedited shipments refer to trade facilitation procedures allowing for expedited release of at least those goods entered through air cargo facilities to operators (e.g., express shipping companies) that apply for such faster procedure, while maintaining Customs control. The applicant typically has to cover the additional costs involved in expediting release.* | | | | | | |
| **14. Does your border agency accept copies of original supporting documents required for import, export or transit formalities?** | | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |

# PAPERLESS TRADE FACILITATION

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| **15. Is the Customs system in your country automated?** | | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| **16. Is an internet connection available to all Customs and other trade control agencies at border crossings?** | | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| **17. Is there an Electronic Single Window System in your country?***C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf* | | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 17. 1 Is a single window accessible online?  [ ] Yes, available at: [ ] No [ ] Don’t know  17.2. Are all relevant stakeholders (including government agencies, traders and other stakeholders) connected to an electronic single window system?  [ ] Yes [ ] No [ ] Don’t know  17.3. Is there a law/regulation requiring all trade-related government agencies to use an electronic single window system?  [ ] Yes [ ] No [ ] Don’t know  17.4 Once the documentation and/or data requirements are received through the single window, they are not again requested by participating authorities or agencies except in urgent or special circumstances?  [ ] Yes [ ] No [ ] Don’t know | | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…)  Please provide a link to the electronic single window and a detailed description  How many agencies are already connected? How many remain to be connected? | |
| *C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf* | *A national single window refers to a facility that allows parties involved in trade and transport to lodge standardized information and documents with a single entry point to fulfil all import, export, and transit-related regulatory requirements. If information is electronic, then individual data elements should only be submitted once. An electronic single window refers to a single window where data and documents are exchanged in electronic form. Please refer to definition of single window (*[*See UN/CEFACT Recommendation 33*](http://www.unece.org/fileadmin/DAM/cefact/recommendations/rec33/rec33_trd352e.pdf)*).* | | | | | | |
| **18. Can traders submit Customs declarations electronically?** | | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 18.1. Are the procedures for the electronic submission of Customs declarations published?  [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don’t know  18.2. Is any paper document still required for submission?  [ ] Yes [ ] No [ ] Don’t know | | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…)  **Submitted through e-single window?**  [ ] Yes  [ ] No  [ ] Don’t know | |
| **19. If required, can import and export permits be applied for and issued electronically?** | | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 19.1. Is the relevant procedure published?  [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don’t know  19.2. Is any paper document still required for submission?  [ ] Yes [ ] No [ ] Don’t know | | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…)  **Submitted through e-single window?**  [ ] Yes  [ ] No  [ ] Don’t know | |
| **20. Can Sea Cargo Manifests be submitted electronically?** | | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 20.1. Is the relevant procedure published?  [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don’t know  20.2. Is any paper document still required for submission?  [ ] Yes [ ] No [ ] Don’t know | | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…)  **Submitted through e-single window?**  [ ] Yes  [ ] No  [ ] Don’t know | |

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| **21. Can Air Cargo Manifests be submitted electronically?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 21.1. Is the relevant procedure published?  [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don’t know  21.2. Is any paper document still required for submission?  [ ] Yes [ ] No [ ] Don’t know | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…)  **Submitted through e-single window?**  [ ] Yes  [ ] No  [ ] Don’t know | |
| **22. Can Preferential Certificates of Origin be applied for and issued electronically?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 22.1. Is the relevant procedure published?  [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don’t know  22.2. Is any paper document still required for submission?  [ ] Yes [ ] No [ ] Don’t know | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…)  **Submitted through e-single window?**  [ ] Yes  [ ] No  [ ] Don’t know | |

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| **23. Can Customs duties and fees be paid via electronic means?** *C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf* | | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** | |
| 23.1. Is the relevant procedure published?  [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don’t know  23.2. Is any paper document still required for submission?  [ ] Yes [ ] No [ ] Don’t know | | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…)  **Submitted through e-single window?**  [ ] Yes  [ ] No  [ ] Don’t know | | |
| *C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf* | *According to TFA Article 7.2: “Each member shall, to the extent possible, adopt or maintain procedures allowing the option of electronic payment for duties, taxes, fees, and charges collected by customs incurred upon importation and exportation.”* | | | | | | |
| **24. Can Customs refunds be applied for electronically?** | | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** | |
| 24.1. Is the relevant procedure published?  [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don’t know  24.2. Is any paper document still required for submission?  [ ] Yes [ ] No [ ] Don’t know | | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…)  **Submitted through e-single window?**  [ ] Yes  [ ] No  [ ] Don’t know | | |

# CROSS-BORDER PAPERLESS TRADE

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **25. Are laws and regulations enabling domestic and cross-border electronic transactions?** | | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 25.1. Does your country have e-commerce and/or e-transaction law(s)?  [ ] Yes If “yes”   * Please list the laws and regulations\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_   [ ] No  25.2 Does your country have laws or regulations enabling the legal recognition of electronic data/document from trading partners, i.e., do national laws and regulations include provision(s) on legal recognition of trade-related data and documents in electronic form originating abroad?  [ ] Yes If “yes”   * Please specify name of a relevant law or provision \_\_\_\_\_\_\_\_\_\_   [ ] No | | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…)  Is the legal recognition of foreign trade-related data and documents achieved on:  [ ] a bilateral basis;  [ ] a (sub)regional basis  [ ] the basis of a generally applicable provision | |
| **26. Can recognised certification authorities issue digital certificates to traders to conduct electronic transactions?*C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf*** | | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 26.1. Please list the main digital certificate service providers in your country \_\_\_\_\_\_\_\_\_\_. | | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |
| *C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf* | *For digital signatures to work, a trusted third party known as a Certification Authority is needed to issue digital certificates that certify the electronic identities of users and organisations. Examples of such certification authority include the Controller of Certification Authorities in Malaysia and Singapore.* | | | | | | |
| **27. Can customs declarations be electronically exchanged between your country and other countries?** | | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 27.1 Does your country share data from customs declaration electronically with one or more country regularly and systematically (as opposed to on request or ad-hoc basis only)?  [ ] Yes [ ] No [ ] Don’t know  27.2 With how many countries does your country electronically exchange customs declaration data regularly?  \_\_\_\_\_ (number) of trading partners  27.3 Do these countries account for more than 85% of your trade?  (note: if yes, then this measure may be considered fully implemented)  [ ] Yes [ ] No [ ] Don’t know | | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…)  If your country does not share the entire Customs declaration with one or more partner country, please provide information on the data elements shared. | |
| **28. Can Certificates of Origin be electronically exchanged between your country and other countries?** | | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 28.1. With how many countries does your country electronically exchange Certificates of Origin?  \_\_\_\_\_ (number) of trading partners  28.2 Do these countries account for more than 85% of your trade?  (note: if yes, then this measure may be considered fully implemented)  [ ] Yes [ ] No [ ] Don’t know  28.3 Are the electronic Certificate of Origin received legally recognized by government authorities (i.e., making the paper version unnecessary)?  [ ] Yes [ ] No [ ] Don’t know | | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |

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| **29. Can Sanitary or Phyto-Sanitary (SPS) Certificates be electronically exchanged between your country and other countries?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 29.1. With how many countries does your country electronically exchange Sanitary or Phyto-Sanitary Certificates?  \_\_\_\_\_ (number) of trading partners  29.2 Do these countries account for more than 85% of your trade?  (note: if yes, then this measure may be considered fully implemented)  [ ] Yes [ ] No [ ] Don’t know  28.3 Are the electronic SPS certificates received legally recognized by government authorities (i.e., making the paper version unnecessary)?  [ ] Yes [ ] No [ ] Don’t know | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |

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| --- | --- | --- | --- | --- | --- | --- | --- |
| **30. Can exporters in your country collect payment from a documentary letter of credit on the basis of electronic documents (i.e. without lodging paper-based documents)? *C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf*** | | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 30.1. Does your country recognize the legal status of key electronic documents for trade finance, including:  (a) electronic commercial invoices  [ ] Yes [ ] No [ ] Don’t know  (b) electronic bill of lading  [ ] Yes [ ] No [ ] Don’t know  30.2. Does at least one bank in your country provide the following digitalized trade finance facilitation services?  (a) Online preparation and submission of documents  [ ] Yes [ ] No [ ] Don’t know  (b) Electronic platform to lodge collateral in support of financing  [ ] Yes [ ] No [ ] Don’t know  (c) Electronic platform to request /trigger financing of invoices or receivables  [ ] Yes [ ] No [ ] Don’t know | | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |
| *C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf* | *A documentary letter of credit is an undertaking of the bank, which has opened a letter of credit on request of a buyer (applicant) to pay an amount to the seller (beneficiary) as specified in the letter of credit upon the provision of documents by the seller (beneficiary) that meet the conditions of the letter of credit and confirm the shipment of commodities (the provision of services) within the prescribed time frame.* | | | | | | |

# BORDER AGENCY COOPERATION

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **31. Are national legislative frameworks and/or institutional arrangements available to ensure that border agencies cooperate with each other?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 31.1. Does legislation or government policy enable or require national border agencies to coordinate, cooperate and assist each other in carrying out border control operations?  [ ] Yes [ ] No [ ] Don’t know  31.2. Is there an inter-agency agreement or memorandum-of-understanding that defines modes of cooperation among national border agencies?  [ ] Yes [ ] No [ ] Don’t know  31.3. Is there an inter-agency working group or similar body to develop strategy and oversee implementation of border agency cooperation?  [ ] Yes [ ] No [ ] Don’t know | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |
| **32. Do government agencies delegate border controls to Customs authorities?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 32.1. Is there an inter-agency agreement or memorandum-of-understanding that defines how government agencies delegate controls to Customs?  [ ] Yes [ ] No [ ] Don’t know  32.2. Is there an agency responsible for all border control functions?  [ ] Yes [ ] No [ ] Don’t know | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…)  If Yes, please give the name | |

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| --- | --- | --- | --- | --- | --- | --- |
| **33. Does your country align working days and hours with neighbouring countries at border crossings?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 33.1. Are there agreements with other countries on alignment of working days and hours?  [ ] Yes [ ] No [ ] Don’t know  If, yes, please list neighbouring countries concerned: \_\_\_\_\_  33.2. Are there agreements with other countries on joint controls?  [ ] Yes [ ] No [ ] Don’t know  If yes, please list neighbouring countries concerned: \_\_\_\_\_  33.3. Are common facilities shared with neighbouring countries?  [ ] Yes [ ] No [ ] Don’t know  If yes, please list neighbouring countries concerned: \_\_\_\_\_ | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |

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| --- | --- | --- | --- | --- | --- | --- |
| **34. Does your country align formalities and procedures with neighbouring countries at border crossings?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 34.1. Are there agreements with other countries on alignment of formalities and procedures?  [ ] Yes [ ] No [ ] Don’t know  34.2. If yes, with which countries?  [ ] with all neighbouring countries  [ ] with some neighbouring countries  Please elaborate: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |

# TRANSIT FACILITATION

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **35. Does your country have transit facilitation agreements with neighbouring countries?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 35.1. Please list key transit facilitation agreements with neighbouring countries | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |
| **36. Do the Customs authorities of your country limit the physical inspections of transit goods and use risk assessment?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 36.1. Are regulations or rules in place to require Customs Authorities to limit the physical inspections of transit goods and use risk assessment?  [ ] Yes [ ] No [ ] Don’t know | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…)  What percentage of transit goods currently go through inspection? | |

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| **37. Have border agencies in your country implemented pre-arrival processing for transit facilitation?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 37.1. Are regulations or rules in place to require Customs authorities and other border agencies to implement pre-arrival processing for transit facilitation?  [ ] Yes [ ] No [ ] Don’t know  37.2. Are Customs providing for advance filing and processing of transit documentation and data prior to the arrival of goods?  [ ] Yes [ ] No [ ] Don’t know  37.3. Are other relevant border agencies (i.e., other than Customs) also providing for advance filing and processing of transit documentation and data prior to the arrival of goods?  [ ] Yes [ ] No [ ] Don’t know | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |
| **38. Is there cooperation between the border agencies of your country and those of other countries involved in transit?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 38.1. Are regulations or rules in place to require Customs authorities and other border agencies to cooperate with their counterparts from other countries to facilitate the transit of goods?  [ ] Yes [ ] No [ ] Don’t know | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |

# **TRADE FACILITATION AND SMEs**

|  |  |  |  |  |  |  |
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| **39. Has your government developed trade facilitation measures that ensure easy and affordable access for SMEs to trade-related information?** **C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 39.1. Are there programs, for example education or awareness campaigns, training activities, etc., tailored for SMEs on accessing trade related information and understanding trade procedures?  [ ] Yes [ ] No [ ] Don’t know  39.2 Are these programs and activities organized regularly by a designated government agency or department?  [ ] Yes [ ] No [ ] Don’t know  If Yes, what is the name and website of the agency/department: \_\_\_\_\_\_\_\_  39.3 Are the programmes and activities systematically developed in consultation with SME associations and representatives?  [ ] Yes [ ] No [ ] Don’t know | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |
| **40. Has your government developed specific measures that enable SMEs to more easily benefit from the authorized operator scheme?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 40.1.Does your government allow less stringent criteria for SMEs to quality for authorized operator Status?  [ ] Yes [ ] No [ ] Don’t know  40.2 Does your government reduce fees on certification of authorized operator for SMEs?  [ ] Yes [ ] No [ ] Don’t know | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | | |

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| **41. Has your government taken actions to make the single window more easily accessible to SMEs?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 41.1 Has your government developed an interface of single window on mobile phones or tablets?  [ ] Yes [ ] No [ ] Don’t know  41.2 Has your government set up computing centres where SMEs can access the single window?  [ ] Yes [ ] No [ ] Don’t know  41.3 Has your government defined targets and goals for use of the single window by SMEs?  [ ] Yes [ ] No [ ] Don’t know | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | | |
| **42. Has your government taken actions to ensure that SMEs are well represented at the National Trade Facilitation Committee?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 42.1. How many SME associations are included in the NTFC?  [ ] Number\_\_\_\_\_\_\_ [ ] None [ ] Don’t know  42.2. Is there specific subcommittee on trade facilitation for SME in place?  [ ] Yes [ ] No [ ] Don’t know  42.3. Are SME associations systematically invited to consultative meetings organized by the NTFC?  [ ] Yes [ ] No [ ] Don’t know | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | | |

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| **43. Have other special measures to reduce the costs for SMEs to comply with trade procedures been implemented?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | **Don’t know**  **[ ]** |
| 43.1. Do Customs provide deferred duty payment to SMEs?  [ ] Yes [ ] No [ ] Don’t know  43.2. Have other special measures been implemented?  [ ] Yes [ ] No [ ] Don’t know  If yes, please specify: \_\_\_  43.3. A specific action plan dedicated to trade facilitation measures for SMEs is publicly available and being implemented  [ ] Yes [ ] No [ ] Don’t know | | **Progress over the past 12 months?** | | **Further information** (e.g., website, date of implementation…)  Please provide a weblink to the action plan dedicated to trade facilitation measures for SMEs, if available: | | |
| Most of the measures listed here are based on recommendations found in (i) UNESCAP-ITC, Making the WTO Trade Facilitation Agreement Work for SMEs, [*http://www.unescap.org/sites/default/files/MakingWTOTFAWorkforSMEs.pdf*](http://www.unescap.org/sites/default/files/MakingWTOTFAWorkforSMEs.pdfI) *; and (ii) TC, SMEs and the WTO Trade Facilitation Agreement,* [*http://www.intracen.org/publication/SMEs-and-the-WTO-Trade-Facilitation-Agreement-A-training-manual/*](http://www.intracen.org/publication/SMEs-and-the-WTO-Trade-Facilitation-Agreement-A-training-manual/)  *C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf Deferred duty payment allows SMEs to delay for a fixed number of days the payment of customs duties and taxes, while still benefiting from fast release of their goods.* | | | | | |

# TRADE FACILITATION AND AGRICULTURAL TRADE

|  |  |  |  |  |  |  |
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| **44. Are testing and laboratory facilities available in your country to meet sanitary and phytosanitary (SPS) standards of your main trading partners? C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 44.1. Are sufficient testing and laboratory facilities available domestically to certify agricultural and food products for exports in a timely manner (i.e., the time between application for testing and the conduct of the test is reasonable)?  [ ] Yes [ ] No [ ] Don’t know  44.2. Are your testing and laboratory facilities recognized (i.e., accredited) internationally?  [ ] Yes [ ] No [ ] Don’t know | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |
| *C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmfTesting is the determination of product characteristics against the requirements of the standard. Certification is the formal substantiation that a product, service, organization or individual meets the requirements of a standard. Accreditation is the activity of providing independent attestation as to the competency of an individual or organization to provide specified services.* | | | | | | |
| **45. Are national standards and accreditation bodies in place to facilitate compliance with SPS standards? C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmf** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 45.1. Does your country have mutual recognition agreement on national standards with trading partners?  [ ] Yes [ ] No [ ] Don’t know  45.2. Does your country have mutual recognition agreements of conformity assessments of agricultural or food products with trading partners?  [ ] Yes [ ] No [ ] Don’t know  If yes, please specify for which products or (sub)sectors: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  45.3. Does your country implement ISO/IEC guides on conformity assessment procedures?  [ ] Yes [ ] No [ ] Don’t know | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |
| *C:\Program Files (x86)\Microsoft Office\MEDIA\CAGCAT10\j0293236.wmfStandards, technical regulations, and SPS measures are formal documentation containing the requirements that a product, process, or service should comply with. Standards are usually developed and published under the auspices of a national standards body (NSB) in accordance with the World Trade Organization Technical Barriers to Trade Code of Conduct and the Directives of International Electrotechnical Commission (IEC) and the International Organization for Standardization (ISO).* | | | | | | |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **46. Can SPS certificates be applied for and issued electronically?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 46.1. Is the relevant procedure published?  [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don’t know  46.2. Is any paper document still required for submission?  [ ] Yes [ ] No [ ] Don’t know | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…)  **Submitted through e-single window?**  [ ] Yes  [ ] No  [ ] Don’t know | |
| **47. Is special treatment given to perishable goods at border-crossings?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 47.1. Does your country give priority to perishable goods when scheduling physical examinations?  [ ] Yes [ ] No [ ] Don’t know  47.2. Are cold storage facilities available at land border crossings for perishable goods?  [ ] Yes [ ] No [ ] Don’t know | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |

# TRADE FACILITATION AND WOMEN TRADERS

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **48. Does the existing trade facilitation policy/strategy incorporate special consideration of women involved in trade?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 48.1 Trade policy documents make reference to gender equality as one of the objectives of the policy, or explicitly identify barriers to trade that impact women in particular.  [ ] Yes [ ] No [ ] Don’t know | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |
| **49. Has your government introduced trade facilitation measures to benefit women involved in trade?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 49.1. Is there a gender focal point in the Ministry of Trade/Customs?  [ ] Yes [ ] No [ ] Don’t know  49.2. Is there an association or network for female traders?  [ ] Yes [ ] No [ ] Don’t know  49.3. Are there programmes or projects to support female traders in particular? For example, training programmes, certificates and standards targeted to providing equal access to trade and job opportunities.  [ ] Yes [ ] No [ ] Don’t know  If yes, please tick all that apply:  [ ] Training on internet and ICT skills  [ ] Training programme for female traders  [ ] Gender training for customs and border officials (including sexual harassment)  [ ] Simplified trading regime  [ ] Targeted awareness raising/information material  [ ] Support desks  [ ] Separate sanitary facilities/waiting rooms for women at the border  [ ] Trade finance initiatives  [ ] Regular data collection on female traders  [ ] Regular consultation framework  [ ] Dedicated lane/counter for women traders at the border  [ ] Other, \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |
| **50. Is female membership in the National Trade Facilitation Committee required?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 50.1. What percentage of members in the National Trade Facilitation Committee are female?  50.2. Does the National Trade Facilitation Committee include a representative of female traders/entrepreneurs?  [ ] Yes [ ] No [ ] Don’t know  If yes, which organization(s): \_\_\_\_\_\_  50.3. Has the Committee ever been chaired/co-chaired by a woman?  [ ] Yes [ ] No [ ] Don’t know | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |

# TRADE FINANCE FOR TRADE FACILITATION (Optional)

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **51. Does the single window in your country facilitate traders to access to finance?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 51.1. Does your single window program help importers or exporters access financing in order to enable them to pursue trade opportunities with your market?  [ ] Yes [ ] No [ ] Don’t know  51.2. Does your single window require users to provide a unique identifier (such as the G20-supported legal Entity Identifier) to assist in due diligence and identification of trading partners?  [ ] Yes [ ] No [ ] Don’t know | | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |
| **52. Do banks in your country allow electronic exchange of data between trading partners, or with banks in other countries, in order to reduce dependence on paper documentation and advance digital trade?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| 52.1. Do banks in your country allow electronic exchange of data between domestic trading partners?  [ ] Yes [ ] No [ ] Don’t know  52.2. Do banks in your country conduct electronic exchange of data with banks in other countries?  [ ] Yes [ ] No [ ] Don’t know | | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **53. Are a wide variety of trade finance services available in your country?** | **Fully implemented**  **[ ]** | **Partially implemented**  **[ ]** | | **Pilot Stage**  **[ ]** | **Not implemented**  **[ ]** | | **Don’t know**  **[ ]** |
| (please note, for each question, 1- 2 checks = Pilot Stage, 3-4 checks = Partially implemented, 5-6 checks = Fully Implemented)  53.1. Which of the following products are available in your country?  [ ] documentary letter of credit [ ] Import finance  [ ] Export finance [ ] Factoring or receivables finance  [ ] Payables finance [ ] Inventory finance  53.2. Which of the following providers of trade finance are active in your country  [ ] Private Bank [ ] Export Credit Agency  [ ] Multilateral Development Bank [ ] Alternative Finance Provider  [ ] SME Finance Provider [ ] Others, please specify\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | **Progress over the past 12 months?** | | | **Further information** (e.g., website, date of implementation…) | |

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# SECTION B – KEY CHALLENGES AND RECOMMENDATIONS FOR TRADE FACILITATION & PAPERLESS TRADE

**1. Referring to measures listed in Section A, please list up to three trade facilitation measures for which your country has made the most progress in implementation in the last 12 months.**

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**2. Please describe any other important trade facilitation measures/initiatives implemented in your country in the last 12 months:**

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**3. What are the most serious challenges faced by your country in implementing trade facilitation measures**

*(Please rank the three main challenges from 1 to 3. ‘1’: the most challenging factor; ‘3’: the least challenging factor)*

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| [ ] Lack of coordination between government agencies [ ] Lack of political will  [ ] No clearly designated lead agency[ ] Financial constraints  [ ] Limited human resource capacity[ ] Other\_\_\_\_\_\_\_\_\_\_\_  Please elaborate further: |

**4. What are the key benefits your country has achieved in implementing trade facilitation measures?**

*(Please include quantitative data, such as data related to increased revenue collection, reduced time and costs to export and import, number of jobs created, financial savings)*

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**5.What are the** [**UN/CEFACT**](http://www.unece.org/cefact.html) **(UN Centre for Trade Facilitation and Electronic Business) recommendations and standards that you have used in developing your trade facilitation and paperless trade measures?**

*(For example UN/CEFACT Recommendations 33 to 35 on Single Window, UN/LOCODE, UN/EDIFACT. Further information on the UN/CEFACT Recommendations is available at* [*https://www.unece.org/cefact/recommendations/rec\_index.html*](https://www.unece.org/cefact/recommendations/rec_index.html)*)*

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# SECTION C – INFORMATION ON RESPONDENT

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| Name : |  | Job title : |  | Organization : |  |
| Email : |  | Country : |  | Telephone (optional) |  |

**1. Your organization is** (*please indicate the correct response by putting an* **X** *in the corresponding brackets*):

[ ] A government ministry/agency [ ] A private sector organization [ ] Others, please specify: \_\_\_

**2. Is your organization the lead agency for trade facilitation (i.e., assigned by the government to implement trade facilitation reform)?**

[ ] Yes [ ] No [ ] Don’t know

**3. How many years of experience do you have in trade facilitation?**

[ ] Less than 2 years [ ] 2 to 5 years [ ] 6 to 9 years [ ] 10 years and more

**4. What is/are your particular area(s) of expertise in trade facilitation?** *(select all that apply)*

[ ] Customs [ ] Paperless trade/IT [ ] Transit [ ] Trade logistics [ ] Others, please specify: \_\_\_

**\*\*\*\*\*\* End of the Survey. Thank you very much for your great support \*\*\*\*\*\***