



UNITED NATIONS
ESCAP

Economic and Social Commission for Asia and the Pacific

Single Window Re-visited

**High-level Business Process Analysis Workshop
for South Asian Logistics and Connectivity**

16 October 2012

UNCC, Bangkok, Thailand

Sangwon Lim

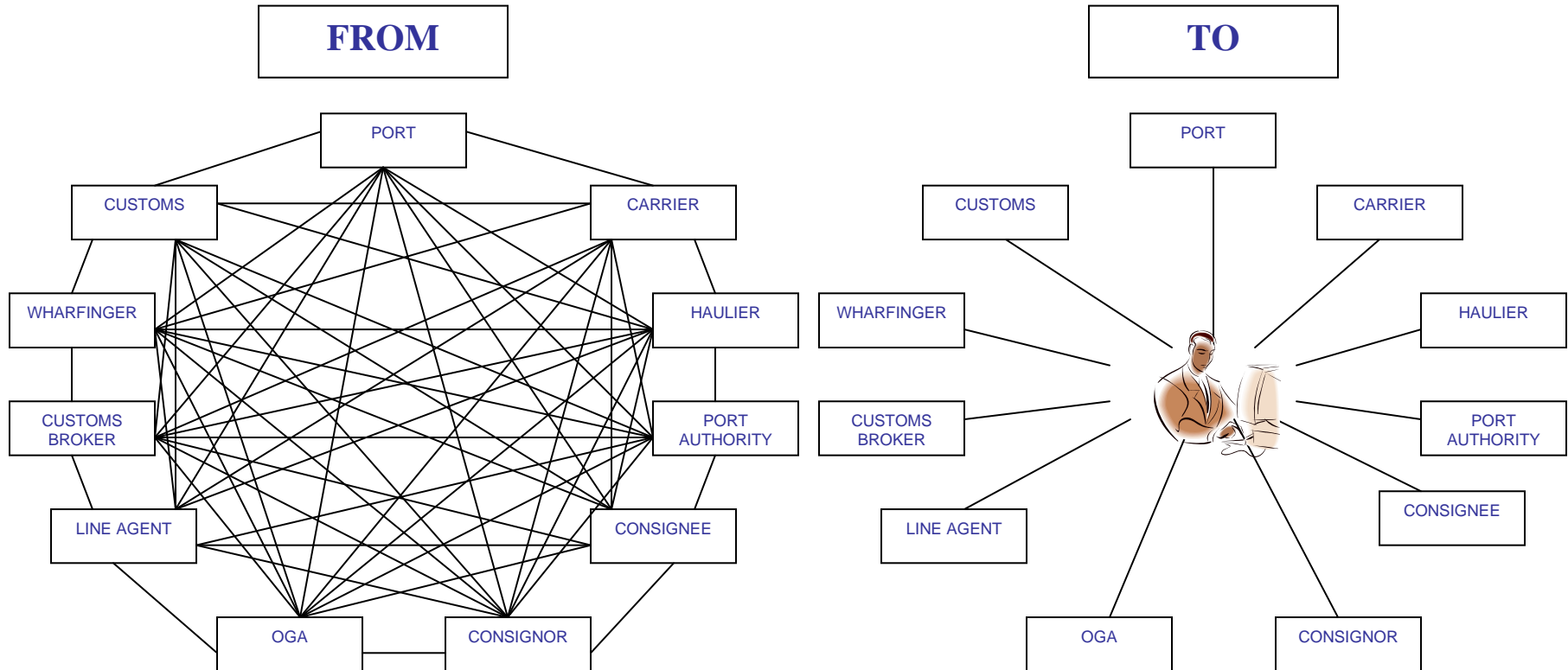
Trade Facilitation Section

Trade and Investment Division, ESCAP

What is Single Window

*A **facility** that allows parties involved in trade and transport to lodge standardized information and documents with a **single entry point** to fulfil all import, export, and transit-related **regulatory requirements**. If information is **electronic**, then individual data should only be submitted once.*

Why Single Window



Benefits of Single Window

Government

Effective & Efficient
Deployment of
Resources

Correct
Revenue
Yield

Improved
Trader
Compliance

Enhanced
Security

Increased
Integrity &
Transparency

Traders

Cutting Costs
through
Reducing Delays

Faster
Clearance &
Release

Predictable
Application and
Explanation of Rules

Effective & Efficient
Deployment of
Resources

Increased
Transparency

*Single
Window*

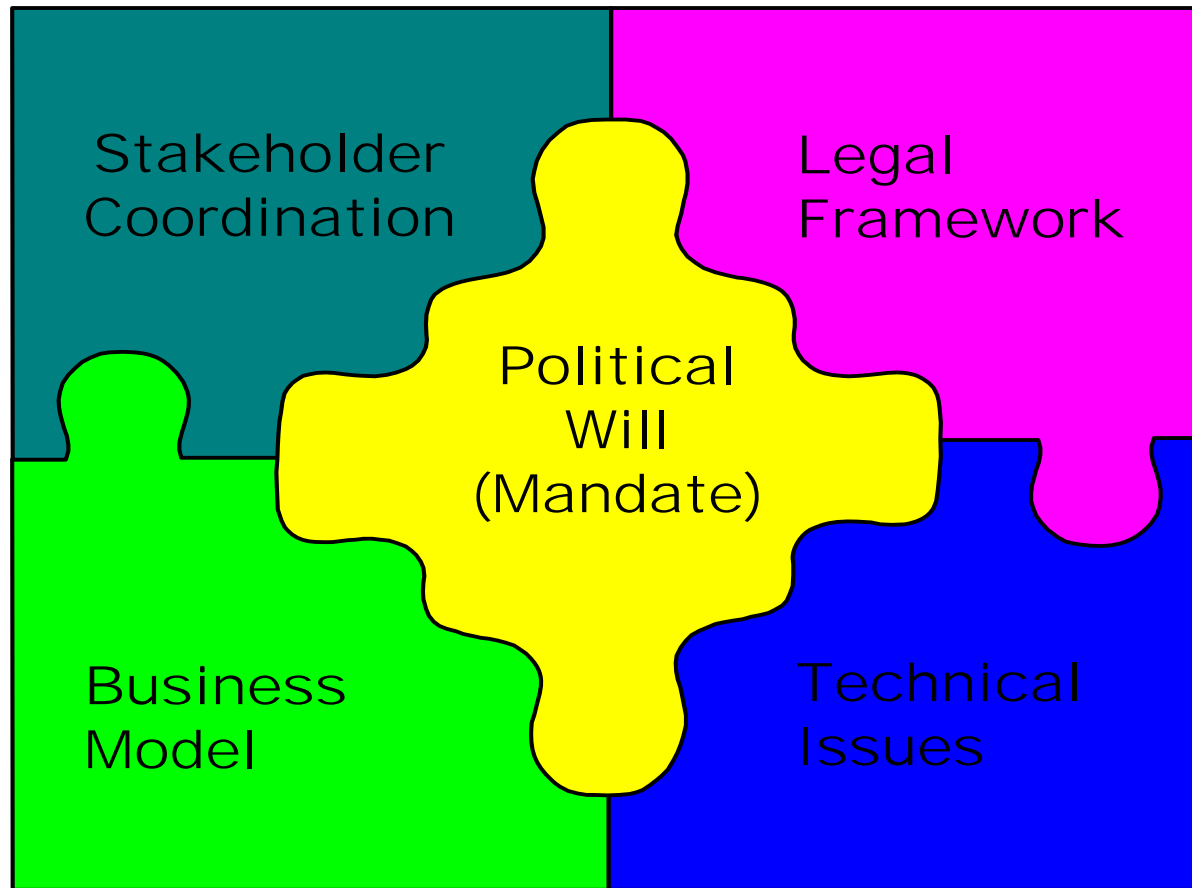
Single Window and Trade Efficiency

Selected Countries	SW	DB-TAB	LPI
Singapore	Yes	1	2
Hong Kong, China	Yes	2	13
Rep. of Korea	Yes	8	23
Thailand	Yes	12	35
Malaysia	Yes	35	29
China	No	44	27
Vietnam	No	74	53
Cambodia	No	127	129
Iran	No	134	103
Nepal	No	161	147

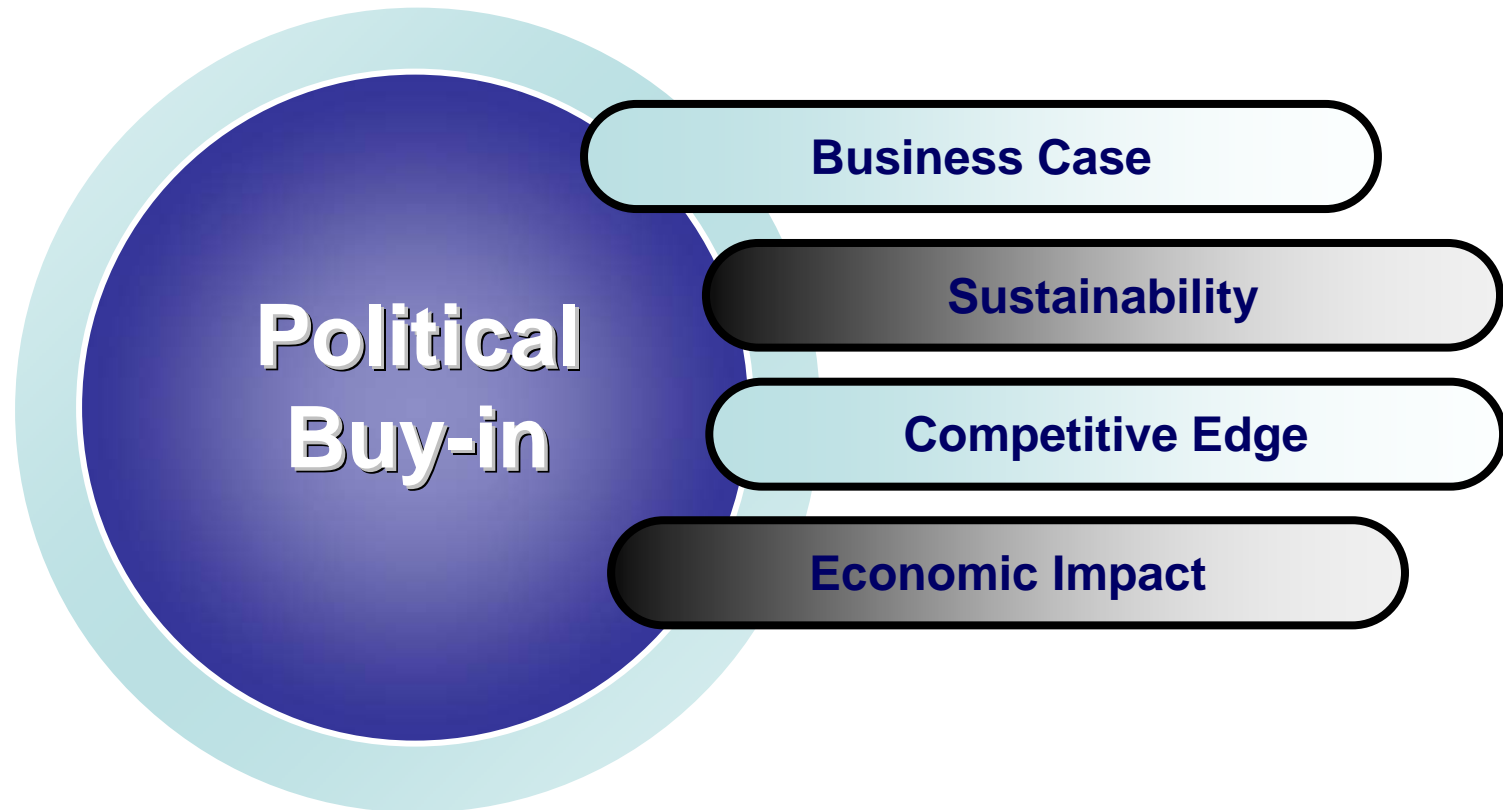
* DB- TAB: Doing Business - Trading Across Border, LPI: Logistics Performance Index

Source: Doing Business 2010, LPI 2010

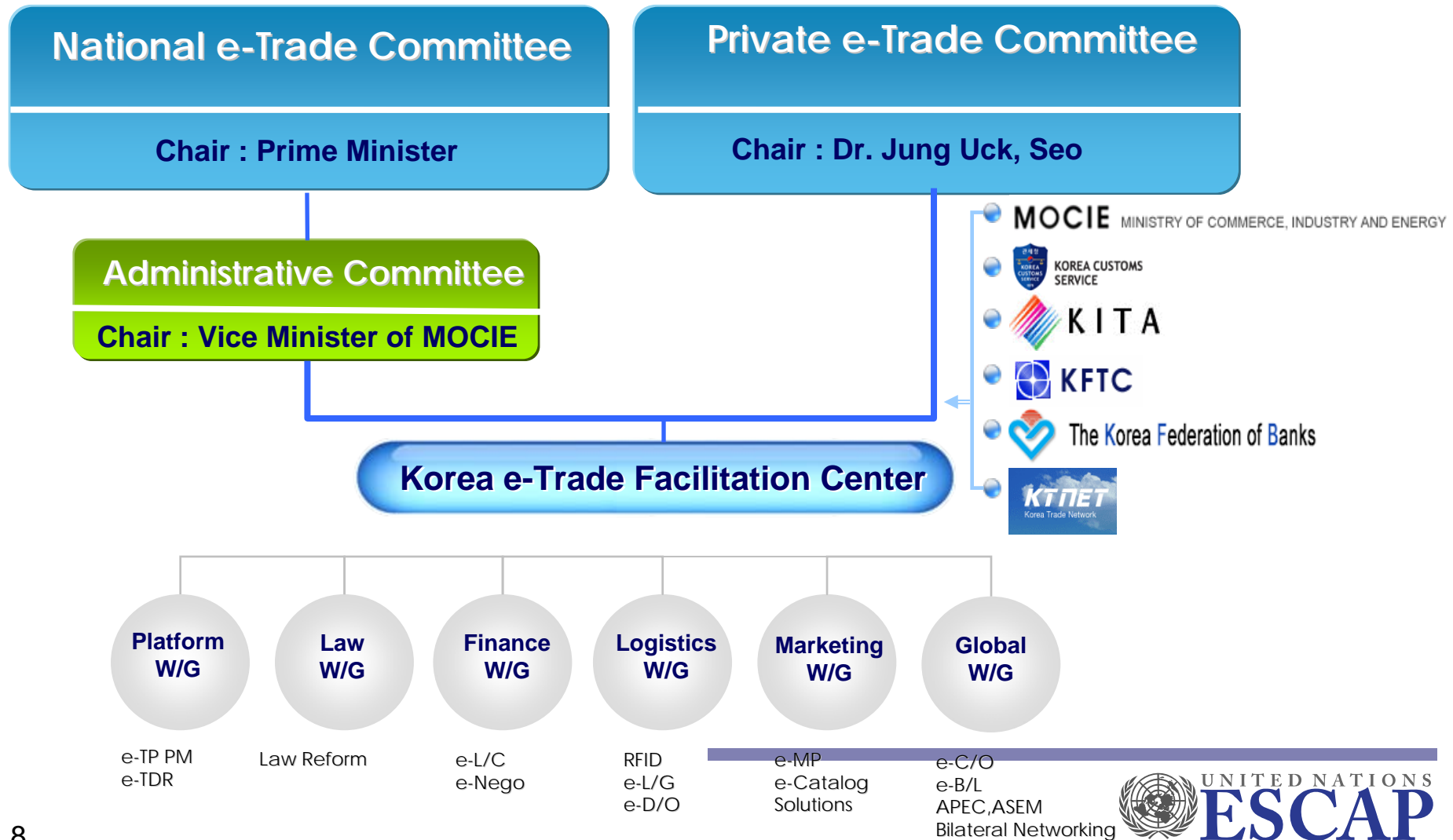
Critical Factors in Single Window Implementation



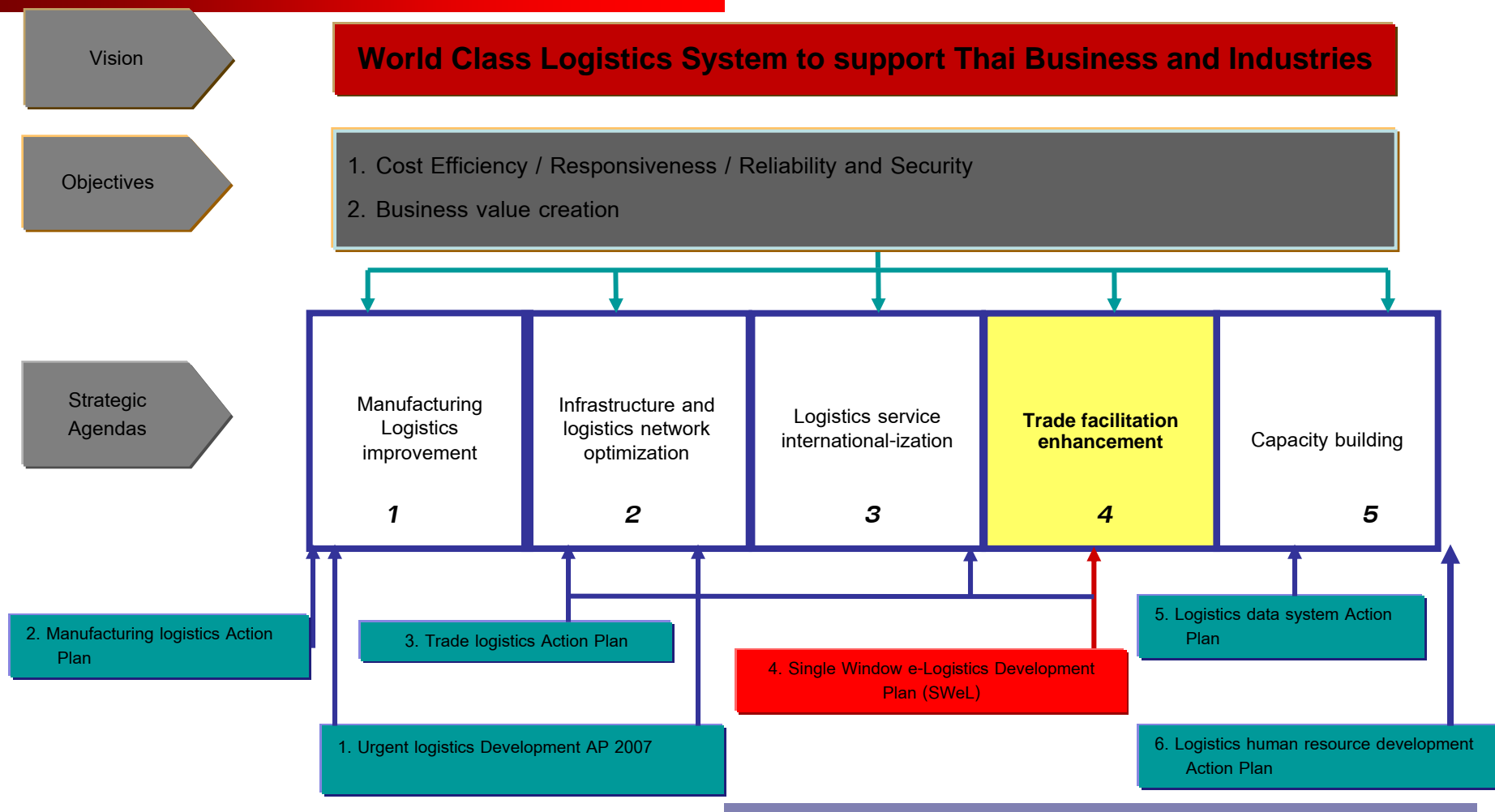
Political Will and Strategic Mandate



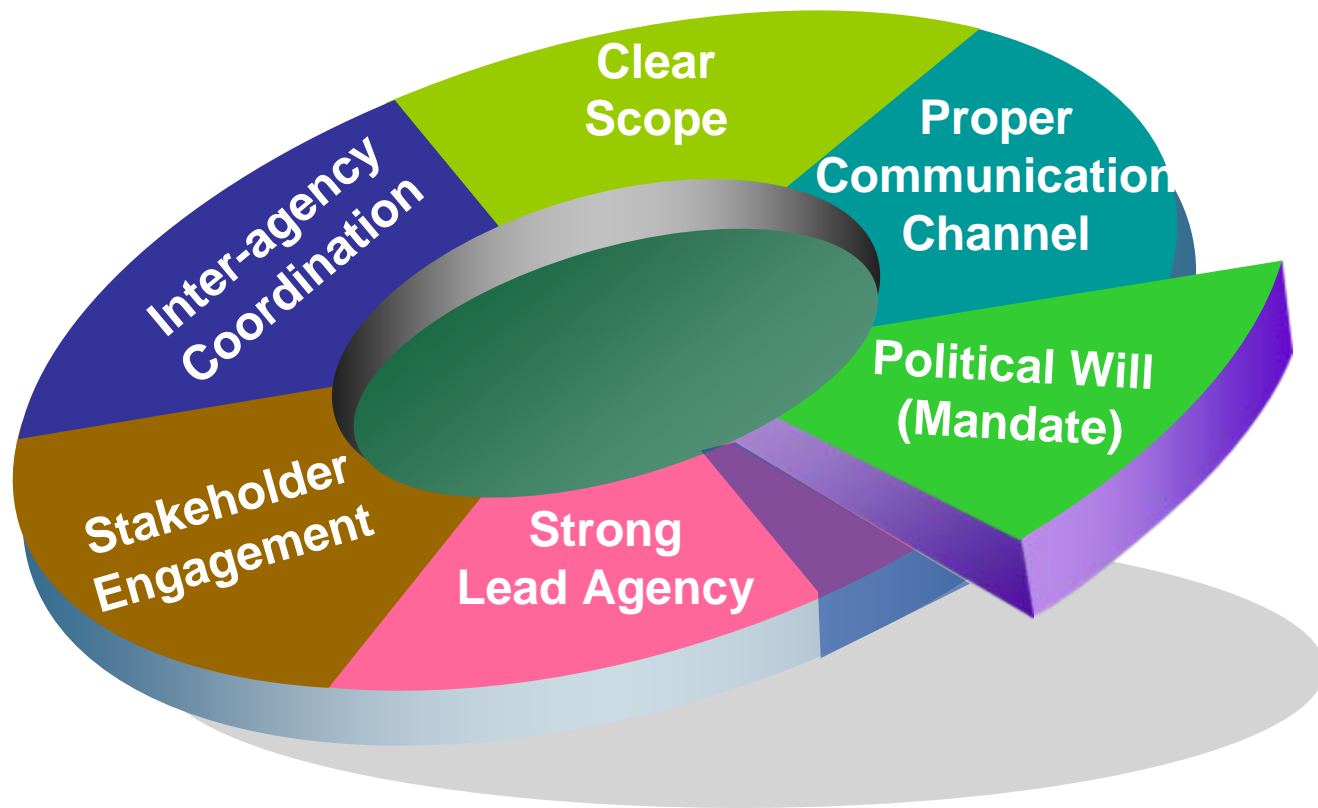
Korean Case: Political Commitment at the Top Level



Thai Case: Linked to Strategic Mandate

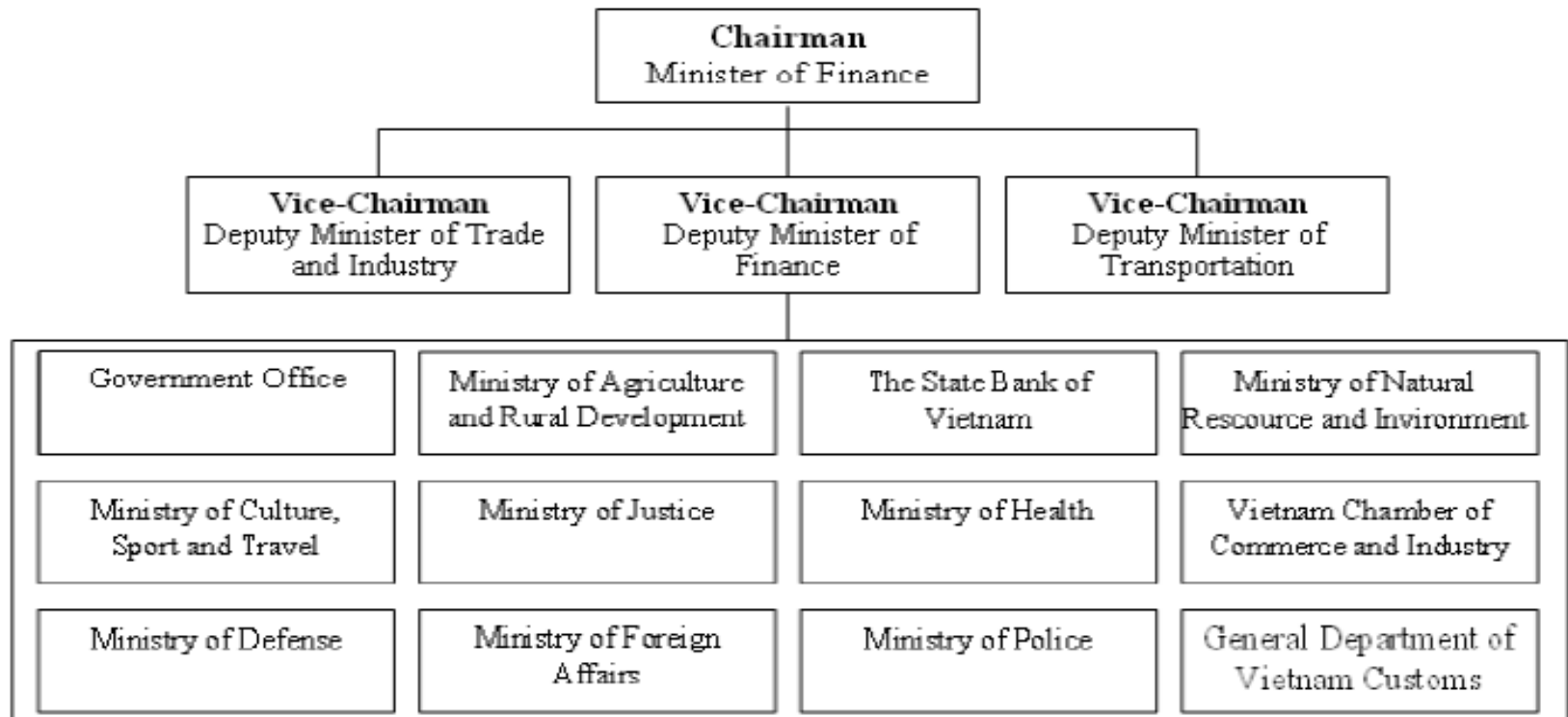


Stakeholder Coordination



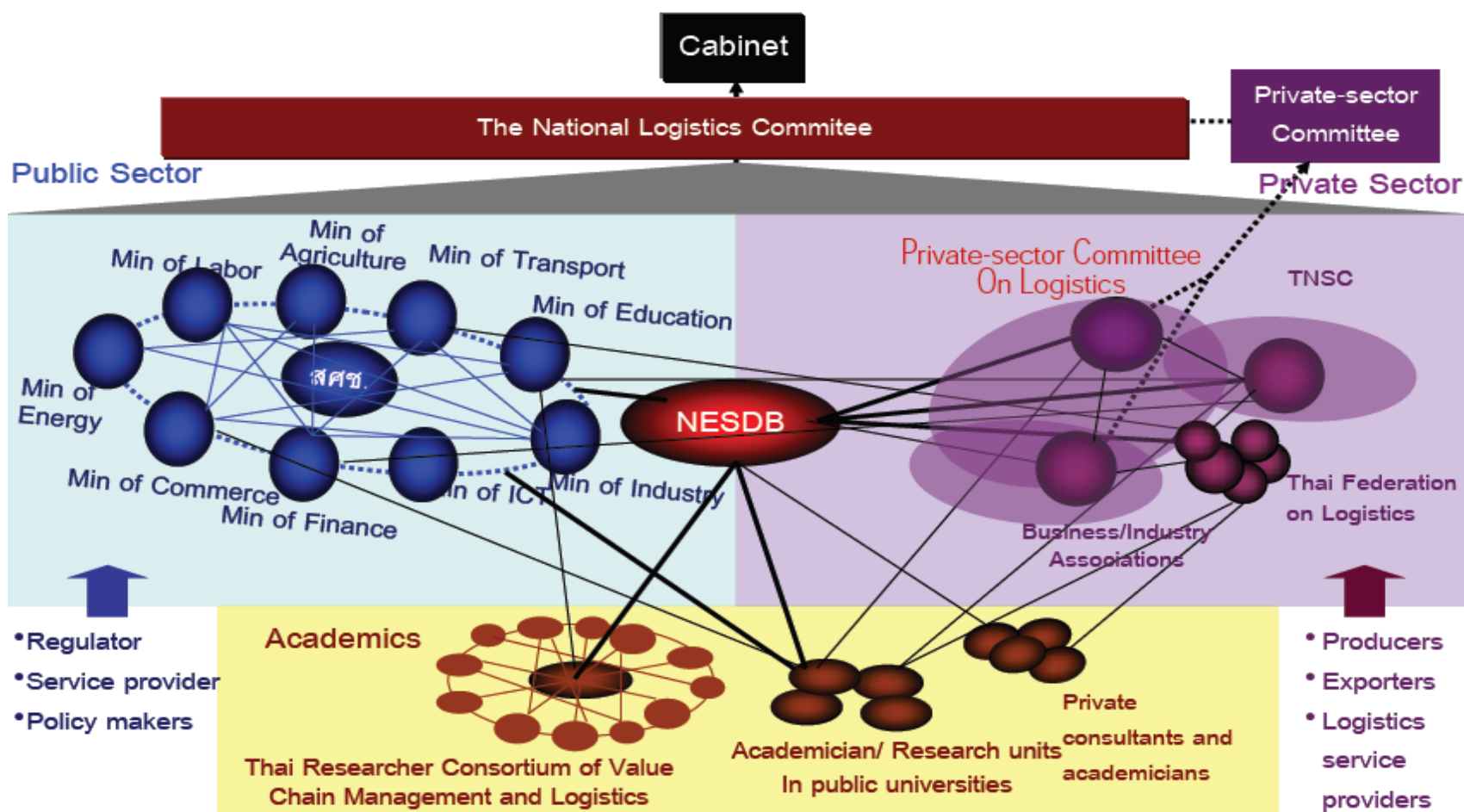
Vietnam Case: Inclusive Inter-agency Coordination Platform

The organization of ASW National Steering Committee



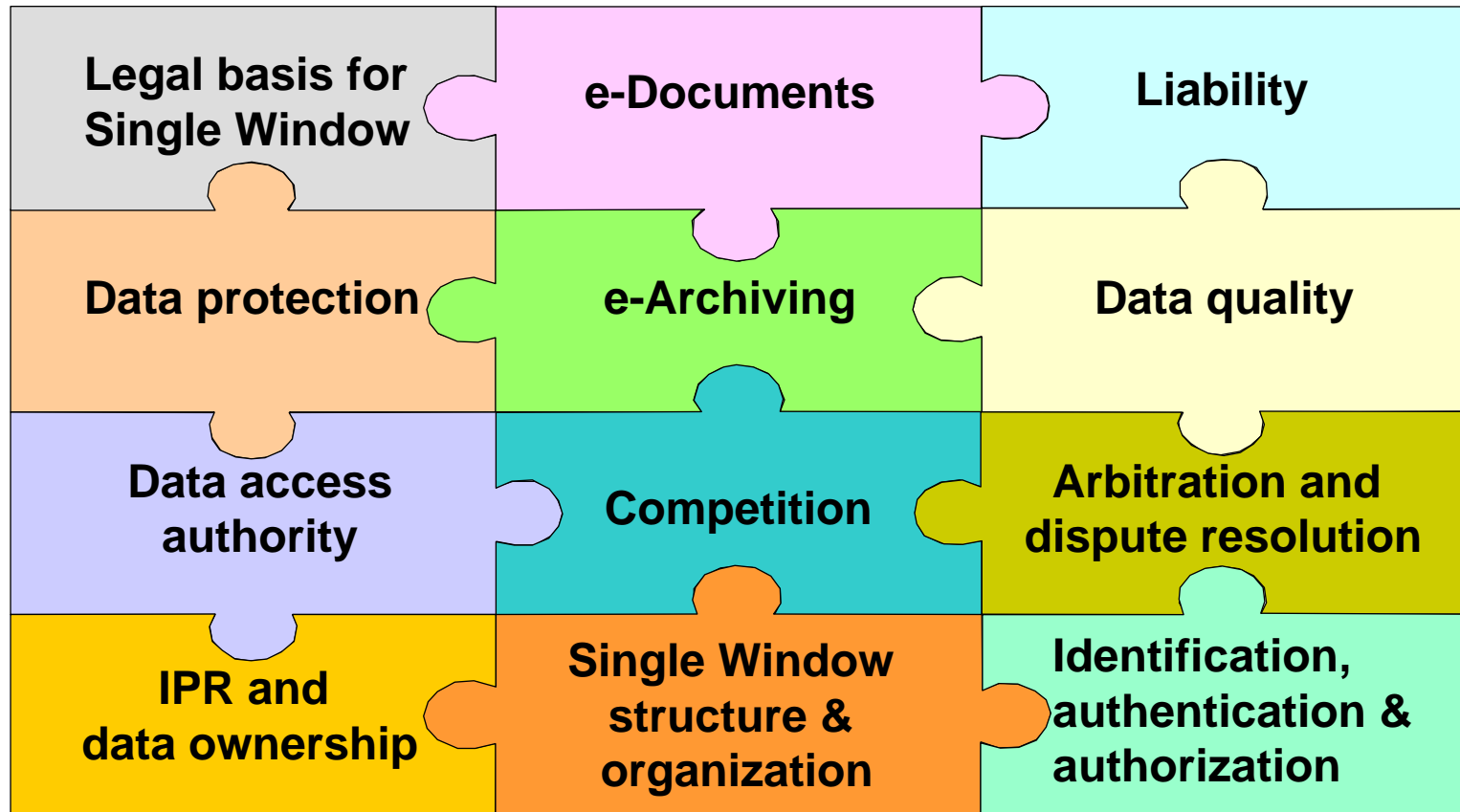
Source: Hoang Huy Hoang, "The Implementation of National Single Window and ASEAN Single Window in Vietnam" (2009/SCCP/SWWG/WKSP4/011), paper presented at the APEC SCCP SWWG Capacity Building Workshop, Singapore, 6-8 April 2009.

Thai Case: Broad Stakeholder Engagement

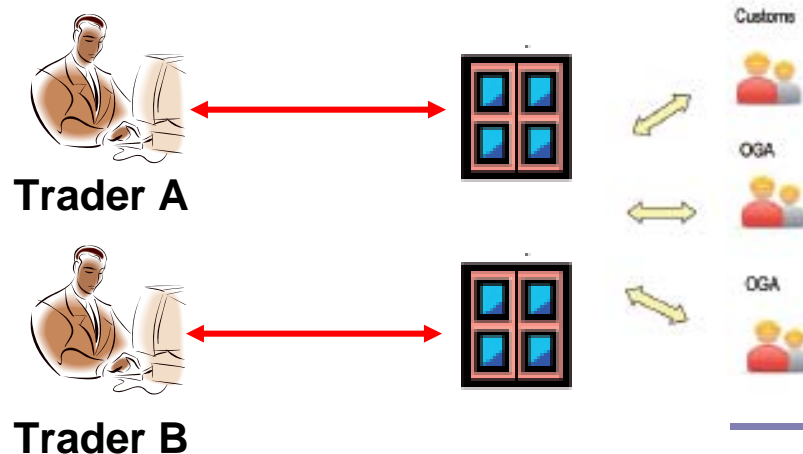
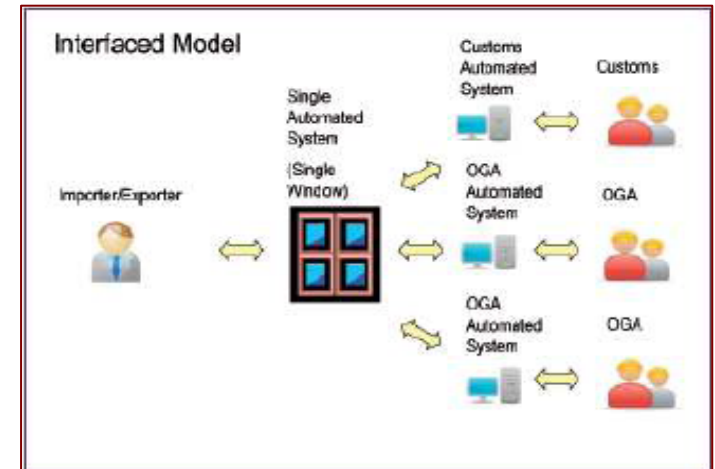
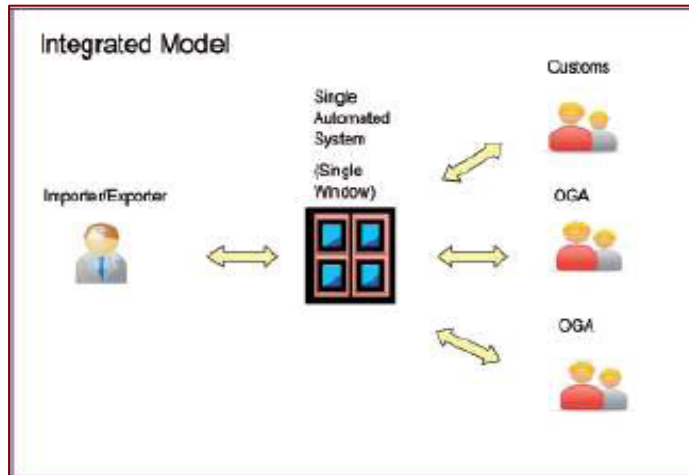


Legal Framework

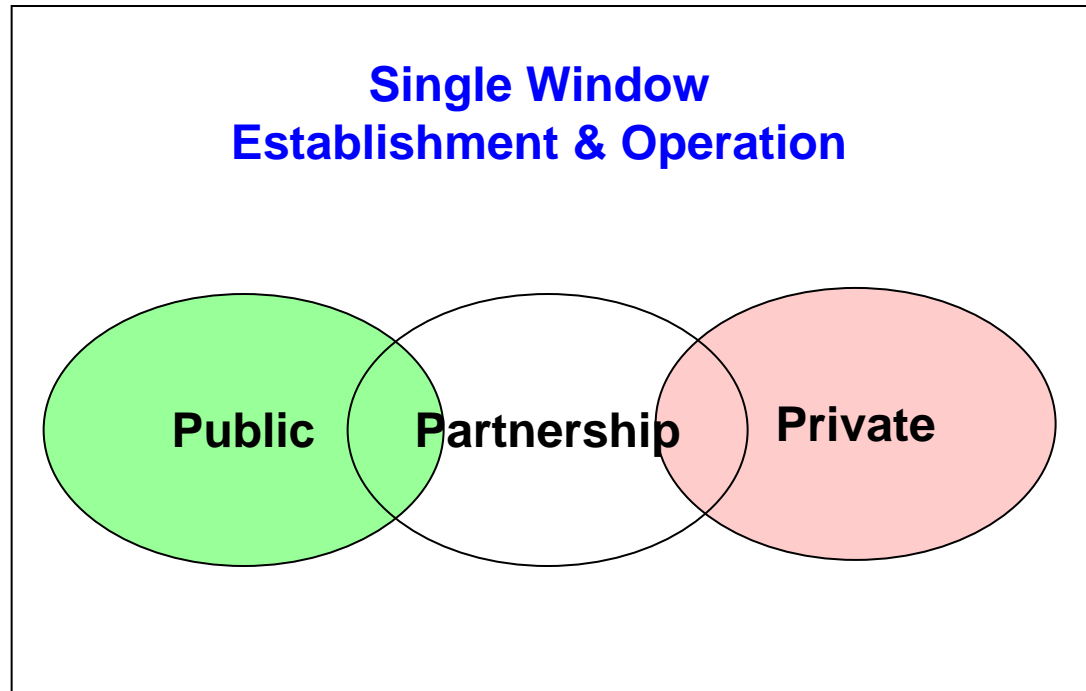
Enabling Legal Environment



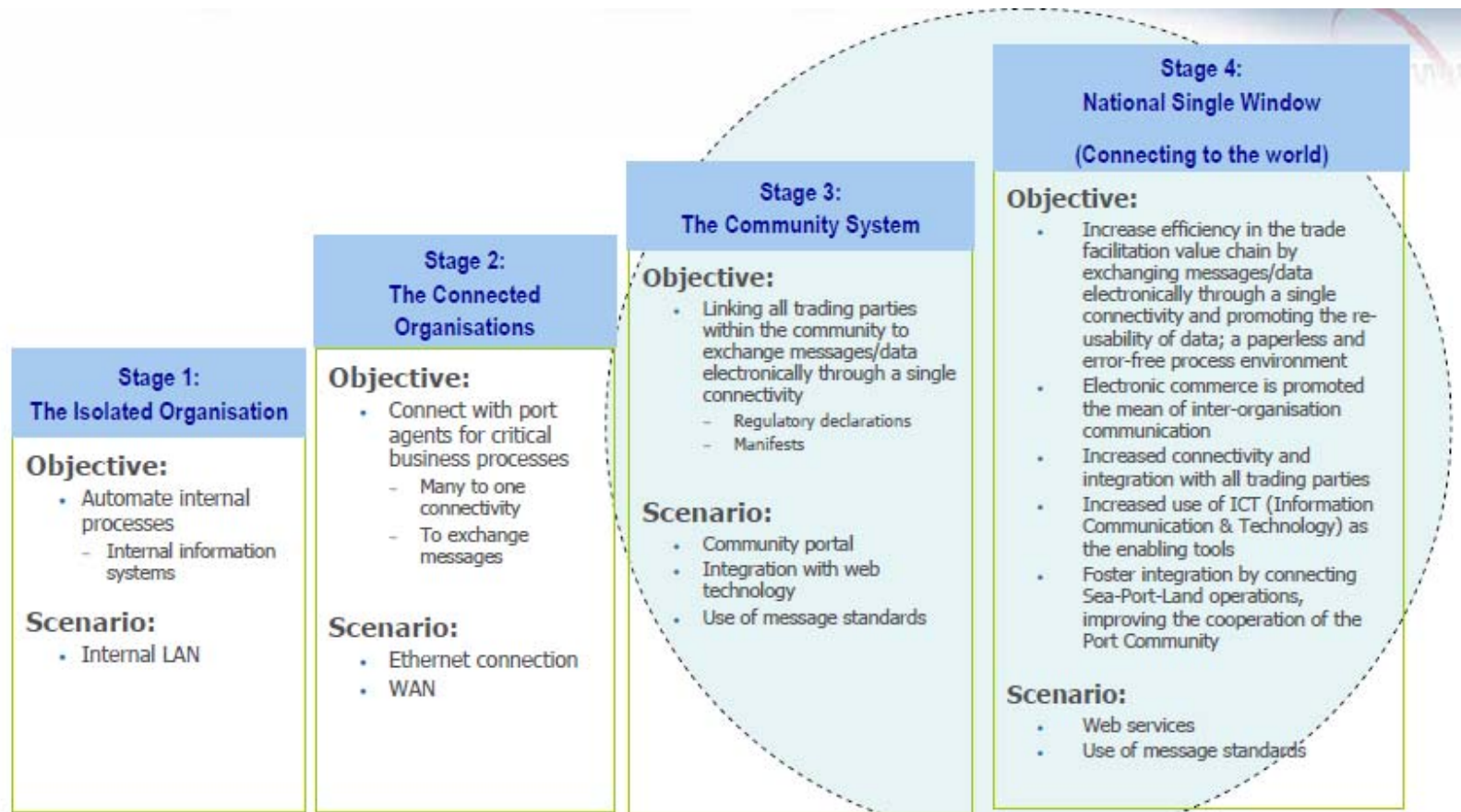
Single Window Models: Which One Is Single Window?



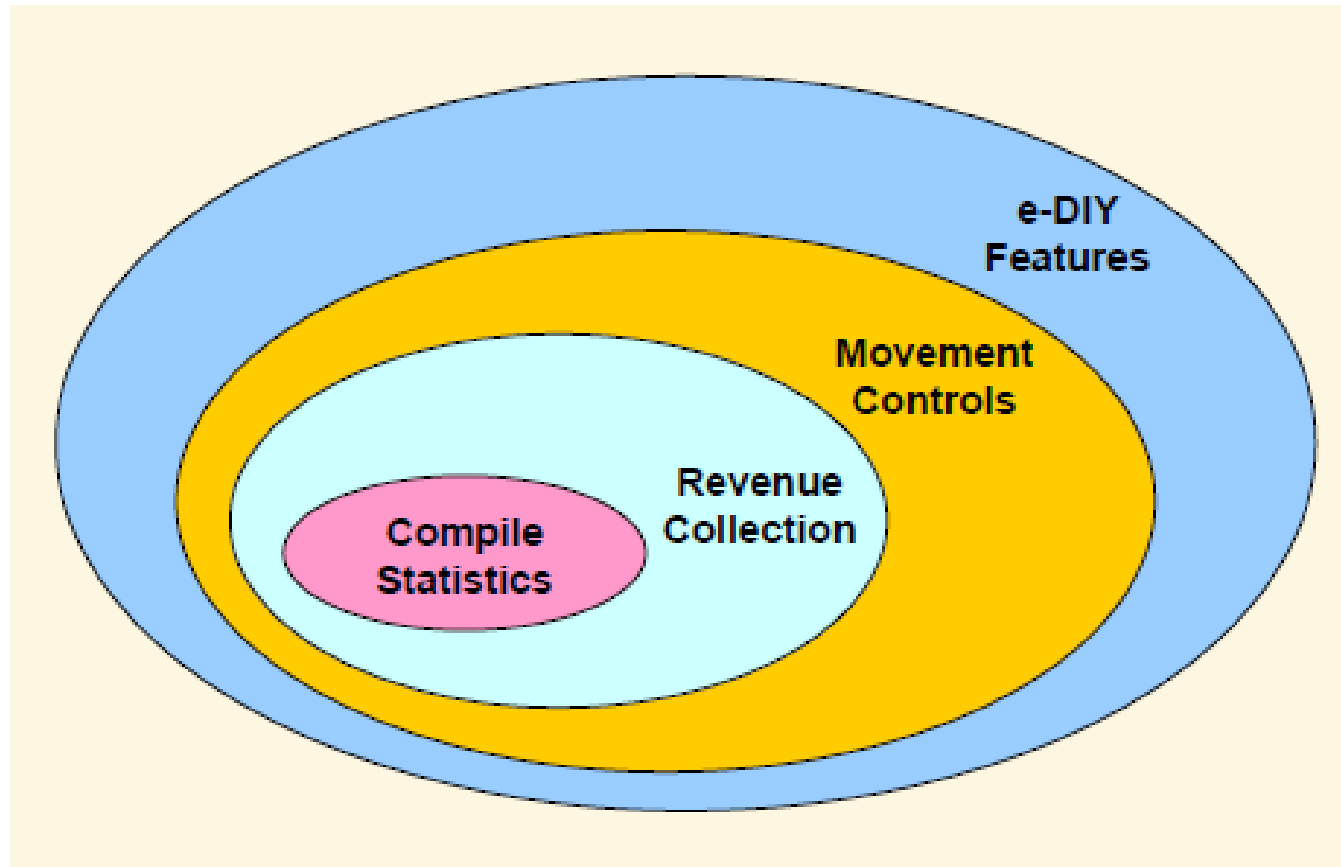
Single Window Business Model



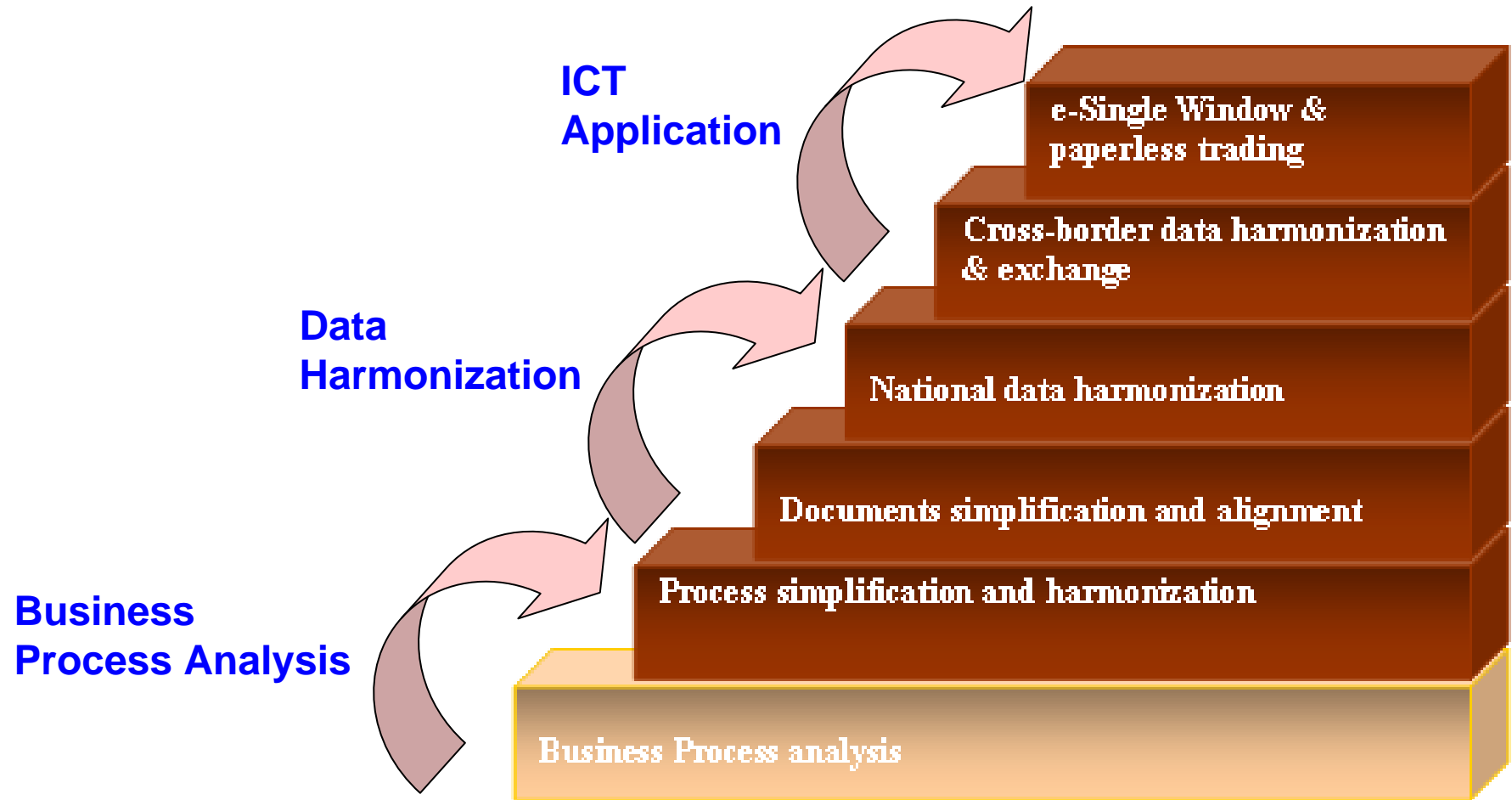
Malaysia Case: Private sector leadership in PPP



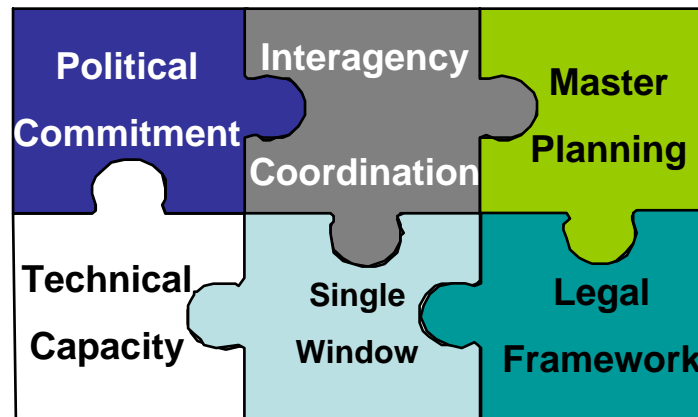
Singapore Case: Evolutionary Model of Single Window



Technical Issues in Single Window (Step-by-step Implementation Approach)



Major Gaps in Implementation



Thank you

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