Single Window Re-visited

High-level Business Process Analysis Workshop
for South Asian Logistics and Connectivity
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What is Single Window

A facility that allows parties involved in trade and transport to lodge standardized information and documents with a single entry point to fulfil all import, export, and transit-related regulatory requirements. If information is electronic, then individual data should only be submitted once.
Why Single Window
Benefits of Single Window

**Government**
- Effective & Efficient Deployment of Resources
- Correct Revenue Yield
- Improved Trader Compliance
- Enhanced Security
- Increased Integrity & Transparency

**Traders**
- Cutting Costs through Reducing Delays
- Faster Clearance & Release
- Predictable Application and Explanation of Rules
- Effective & Efficient Deployment of Resources
- Increased Transparency
## Single Window and Trade Efficiency

<table>
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<th>Selected Countries</th>
<th>SW</th>
<th>DB-TAB</th>
<th>LPI</th>
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* DB-TAB: Doing Business - Trading Across Border, LPI: Logistics Performance Index

Source: Doing Business 2010, LPI 2010
Critical Factors in Single Window Implementation

Stakeholder Coordination

Legal Framework

Political Will (Mandate)

Business Model

Technical Issues
Political Will and Strategic Mandate

Political Buy-in

- Business Case
- Sustainability
- Competitive Edge
- Economic Impact
Korean Case: Political Commitment at the Top Level

**National e-Trade Committee**
Chair: Prime Minister

**Private e-Trade Committee**
Chair: Dr. Jung Uck, Seo

**Administrative Committee**
Chair: Vice Minister of MOCIE

Source: Hee-Chul Jung, “Republic of Korea” UN/CEFACT Single Window Repository
Thai Case: Linked to Strategic Mandate

World Class Logistics System to support Thai Business and Industries

1. Cost Efficiency / Responsiveness / Reliability and Security
2. Business value creation

1. Urgent logistics Development AP 2007
2. Manufacturing logistics Action Plan
3. Trade logistics Action Plan
4. Single Window e-Logistics Development Plan (SWeL)
5. Logistics data system Action Plan
6. Logistics human resource development Action Plan

Source: Suriyon (NESDB), ESCAP/ECE SW Workshop, Mongolia, 2009
Stakeholder Coordination

- Clear Scope
- Proper Communication Channel
- Political Will (Mandate)
- Strong Lead Agency
- Stakeholder Engagement
- Inter-agency Coordination
Vietnam Case: Inclusive Inter-agency Coordination Platform

The organization of ASW National Steering Committee

Chairman
Minister of Finance

Vice-Chairman
Deputy Minister of Trade and Industry

Vice-Chairman
Deputy Minister of Finance

Vice-Chairman
Deputy Minister of Transportation

Government Office
Ministry of Agriculture and Rural Development
The State Bank of Vietnam
Ministry of Natural Resource and Environment

Ministry of Culture, Sport and Travel
Ministry of Justice
Ministry of Health
Vietnam Chamber of Commerce and Industry

Ministry of Defense
Ministry of Foreign Affairs
Ministry of Police
General Department of Vietnam Customs

Thai Case: Broad Stakeholder Engagement

Source: Suriyon (NESDB), ESCAP/ECE SW Workshop, Mongolia, 2009
Legal Framework

Enabling Legal Environment

Legal basis for Single Window  e-Documents  Liability
Data protection  e-Archiving  Data quality
Data access authority  Competition  Arbitration and dispute resolution
IPR and data ownership  Single Window structure & organization  Identification, authentication & authorization

Source: UN/CEFACT Recommendation 35
Single Window Models: Which One Is Single Window?

Integrated Model

Interfaced Model

Trader A

Trader B
Single Window Business Model

Public

Partnership

Private

Single Window Establishment & Operation
Malaysia Case: Private sector leadership in PPP

Singapore Case: Evolutionary Model of Single Window

Source: Singapore Customs, “Evolution of Singapore’s Single Window,” April, 2009

- Business Process Analysis
- Data Harmonization
- ICT Application
- Documents simplification and alignment
- National data harmonization
- Cross-border data harmonization & exchange
- e-Single Window & paperless trading
Major Gaps in Implementation

- Political Commitment
- Interagency Coordination
- Master Planning
- Technical Capacity
- Single Window
- Legal Framework
Thank you

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