APTFF Capacity Building Workshop on Implementing Trade Facilitation Measures: Perishable Goods & Single Window

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Bangkok, Thailand
Indonesia National Single Window (INSW)

Indonesia Interagency Integration

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COORDINATING MINISTRY FOR ECONOMIC AFFAIRS OF INDONESIA

http://www.insw.go.id
Business Value Chain of INSW

Support Key:
- Helpdesk in every GA’s
- Continuous Service Improvement Program
- KPI’s based Governance for Remuneration

Primary Key:
- Transaction Visibility
- Information Transparency
- Service Level Performance on System & Services
- Government Agencies Services Portfolio
- Risk Profiling commonalities
- Decision Support Tools Availability

Goal:
Simplifying Customs Clearance and Release of Goods Process
INSW, Balancing Trade Facilitation with Border Protection

Plot showing the tradeoff between Protection and Risk, with a balance point indicating the optimal level of Trade Facilitation.
Flow of Documents and Data’s
- Permit Documents and Data’s
- Customs Declaration and Data’s
- Import–Export Regulation Documents and Data’s
- Duty Payment Documents and Data’s
- Port Clearance Services and Data’s
- Agencies Inspection Document’s and Data’s
TF Measures on WTO, How INSW Help Indonesia Comply with it, based on Agreement On Trade Facilitation
MINISTERIAL DECISION OF 7 DECEMBER 2013

Transparency and Appeals

- Publication/internet publication
- Enquiry Point for trade information
- Opportunity to comment
- Consultations
- Advance rulings
- Right of appeal

Transit

- Restrictions on fees and charges
- Use of guarantee

Import/Export/Transit Fees & Formalities

- Disciplines on fees
- Pre-arrival processing
- Risk management
- Post clearance audit
- Publish average release times
- Authorized operators
- Border agency cooperation
- Review formalities and documents
- Single window
- Eliminate use of PSI for tariff classification and customs valuation.
- Separate release from clearance
Pre Clearance Management

- Before Doing Import and Export Activities, Trader Need information from relevant agencies on:
  - What is the license/permit required for importing/exporting such commodities
  - How much is the tariff / duty rate
  - How is the procedure to lodge the declaration
Here how INSW help pre clearance process using National Trade Repository features

Before INSW

1. One Update, One Version
2. Only covering Tariff

After INSW

1. Any Update, One Access, Real Time
2. Covering Tariff, Regulation of related GA’s and Trade Simulation.
The Process

- Pre Clearance
  - Access INTR
  - Looking for Information
  - Collecting Information
  - Applying required licenses/Permit

- Customs Clearance
  - GA’s Permit
  - GA’s Licenses
  - Bank’s
  - Customs
    - Customs Declaration Lodgement
    - INSW Validation
    - GA’s Permit Validation
    - Payment Checking
    - Customs Risk Profile Checking
    - Channeling & Inspection
    - Customs Clearance
Here How INSW help customs clearance process using INSW Transaction Sub Portal

- Integrating process from customs declaration lodgment, commodity control and prohibition validation, permit and licenses auto verification to 18 GA’s e-permit system, duty rate and payment status validation to bank’s, customs backend system risk profile endorsement, to auto release of Customs Clearance Permit (SPPB).
Here how INSW help the Customs clearance process using Track Trace Facility

- Track everything in one ‘window’
Post Clearance (Goods Clearance)

- Customs Clearance Permit
- Terminal Operator Validation
- Truck Order
- Terminal Billing Checking
- Truck Gate In
- Truck Gate Out
- Trader Premises
INSW import/export controlled list of goods transaction statistic

**Export**

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<th>PIB LARTAS</th>
<th>PIB NON LARTAS</th>
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<td>2011</td>
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<td>2013</td>
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**Import**

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<tr>
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<td>2013</td>
<td>1,078,990</td>
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INSW GA’s Licenses statistic (2012)

Statistik Per- Kementerian/Lembaga

- Kementerian Perdagangan: 127,630
- Badan POM: 91,798
- Karantina Tumbuhan, Barantan: 86,691
- Kementerian Kehutanan: 65,438
- Karantina Ikan: 16,917
- Kementerian Perindustrian: 8,806
- Kementerian Kesehatan: 8,421
- Kementerian Pertanian: 8,192
- Kementerian Ketenagakerjaan: 6,932
- Kementerian ESDM: 4,692
- Kementerian Lingk-Hidup (KLH): 2,895
- Kementerian Tenaga Nuklir (Bapeten): 1,898
- Kepolisian RI (Polri): 941
- JML IJIN EKSPOR: 413,158, 131,175

Statistik Pertahun

- 2010: 403,550
- 2011: 395,631
- 2012: 413,158
- 2013: 377,921
Survey Result:

- Delay of Customs Declaration lodgement because lack of document, including hardcopy of COO
- Delay of Container process because of company policy keeping the container inside the container yards until they need for production
Dwelling Time Improvement
Toyota Case,
Integration of INSW and Port Community System

Summary Dwelling Time at KOJA Port

BEFORE

96

Dwelling Time: ≥4 days

Cont. Qty.: ±191/month

AFTER

E-LOGISTIC SYSTEM

Dwelling Time: ≤24 hours

Cont. Qty.: ±103/month

Previous

(Average in Year 2010–2011)

Trial 1

28 Container

Trial 2

14 Container

Trial 3

61 Container

PT. TMMIN

Actual ——— Average ——— Target
What else the problem??

- Here is our biggest problem, Port Road Capacity....
What we are still doing now is:

- Integration of INSW with Port Management System for Bottleneck Road Capacity Planning
INSW Latest Status and Future plan

Latest Development
- Integrating 18 GA’s license/permit issuance system with INSW clearance system.
- Integrating 2 GA’s recommendation issuance system with GA’s license/permit issuance system
- Integrating INSW clearance system with Port Community System (PortNet)
- Served 9 Main Ports and Has been expanded to 7 other ports nationwide (Total 16 ports)
- President of Republic of Indonesia has released Presidential Regulation ref. 76/2014, mandating permanent body of INSW to manage, enhance and operate INSW.

Next Plan
- Integrating all government payment services under INSW e-payment programs
- Automating process on Bonded Warehouse and Customs Warehouse Management System with GA’s licenses issuance system.
- Nationwide coverage expansion
- Integrating the process of monitoring movement of transport and logistics with INSW process (LRIT, AIS, etc.)
By the end, after all system has been integrated, Can we identify How many of these vessels are not declaring their activity??

http://idn.lrit.com
Legislation on Indonesia before and after Cross Border

Cross Border Layer

1st Layer

2nd Layer

3rd Layer

UNESCAP resolution 68/3
ASW Protocol
Other Bilateral MoU / Agreement

Presidential Decree On INSW

Customs Law
Quarantine Act
Trade Law

Ministry Decree in Import Export
Ministry Decree on Duty collection, etc
Ministry Decree
Ministry Decrees

UNESCAP resolution 68/3
ASW Protocol
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Thank You

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