

Business Process Analysis in Single Window Development – The New Zealand Experience

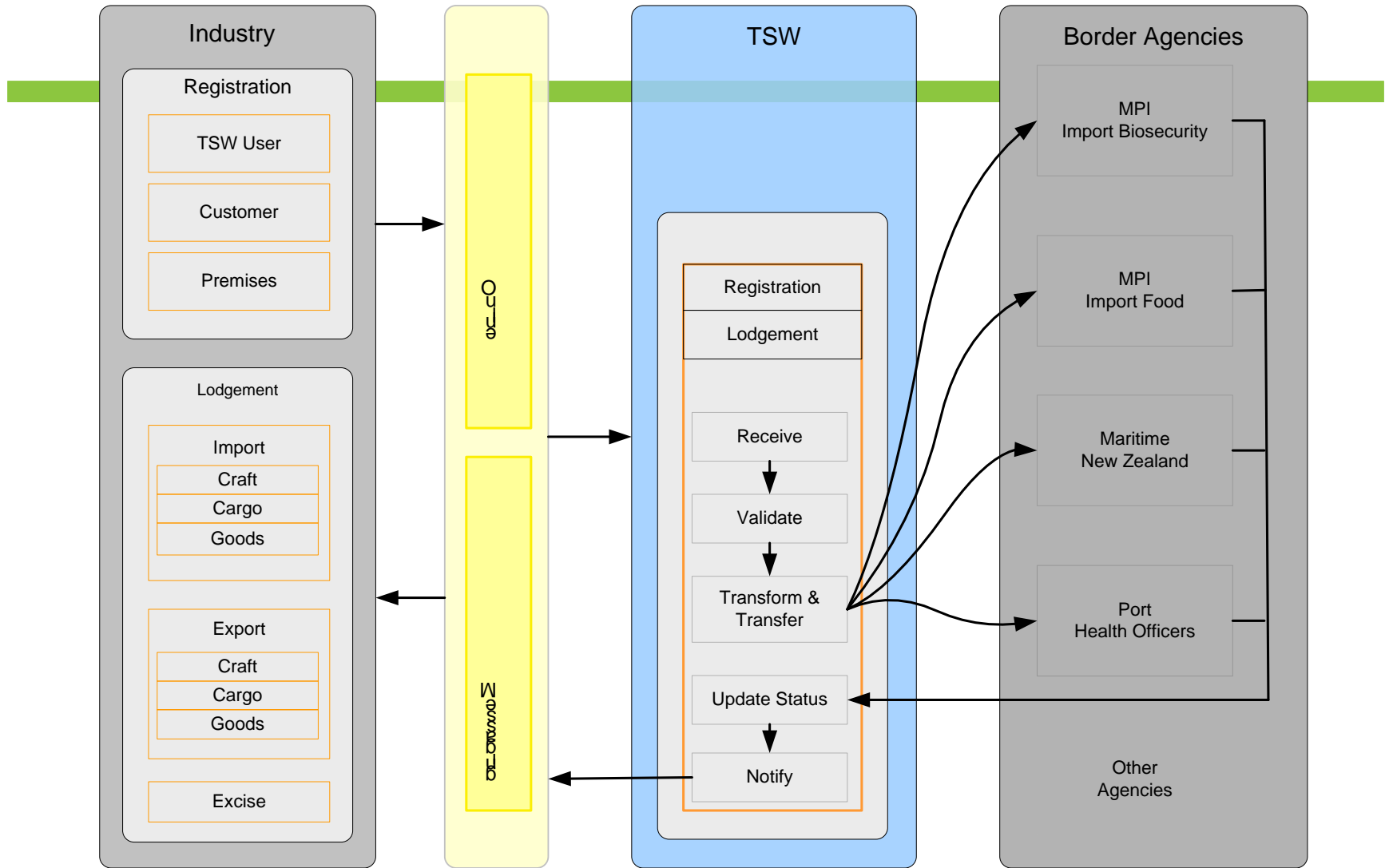
Presented by Mr Ross Baird, New Zealand Customs Service

JBMS background

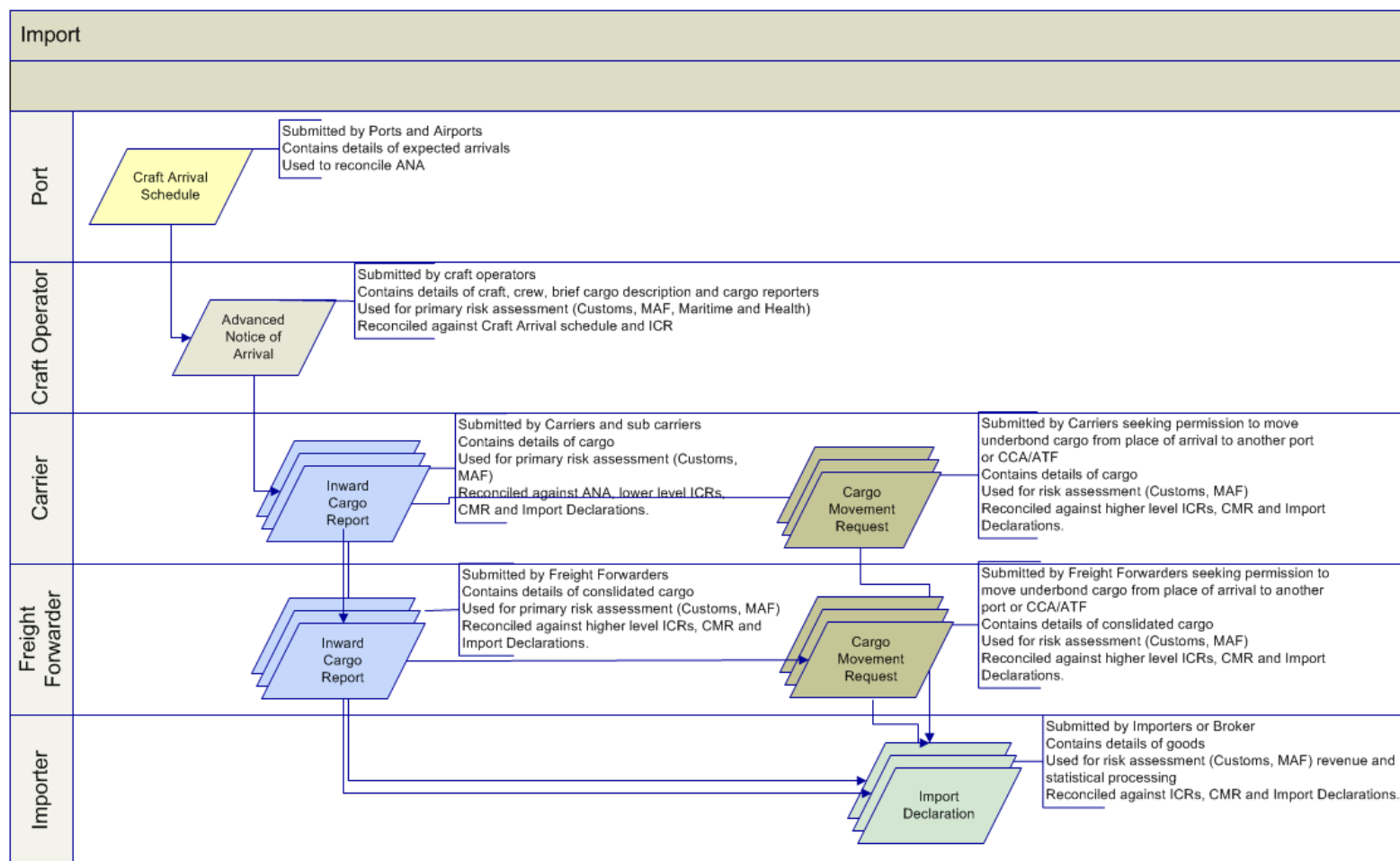
Joint Border Management System (JBMS)

- A combined NZCS/MPI initiative designed to establish a more consistent and collaborative approach for managing border risk and the clearance of goods, craft and people across the New Zealand border.

Trade Single Window



Conceptual NZ Model - Import



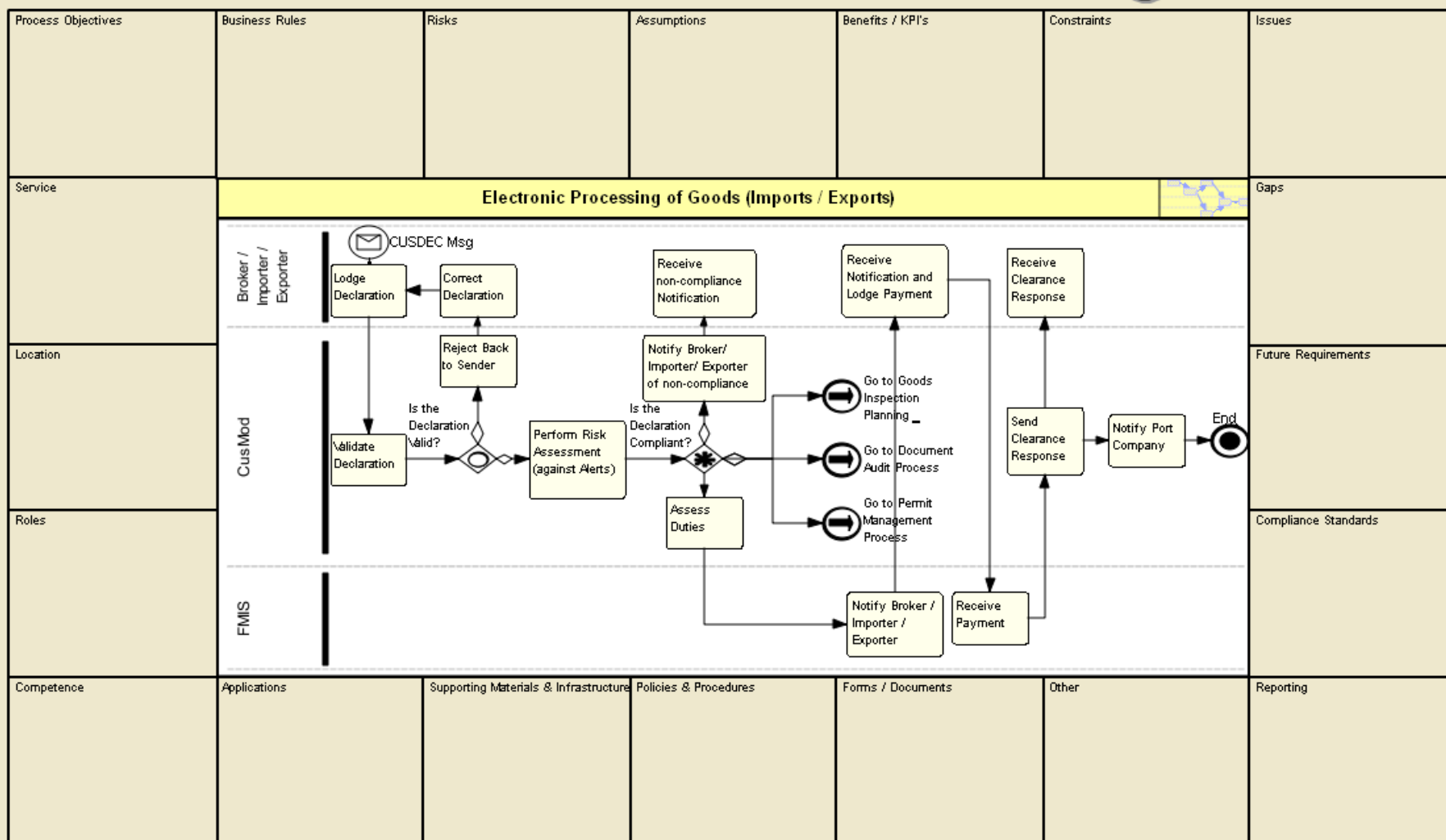
Documenting Current Business Processes

- Don't underestimate required time and resource
- Crucial to identify what you currently do
- Needs to be undertaken by all Participating Agencies
- Identify obsolete BPs

Electronic Processing of Goods (Imports / Exports)



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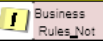
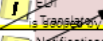
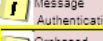

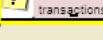
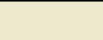
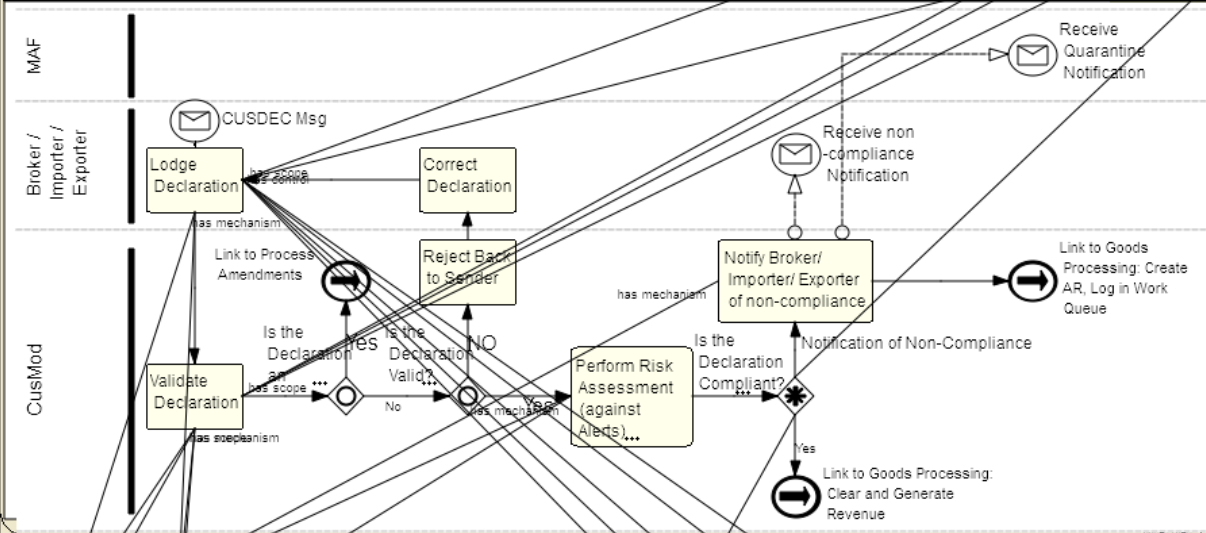


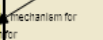



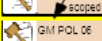

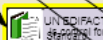
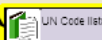


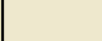


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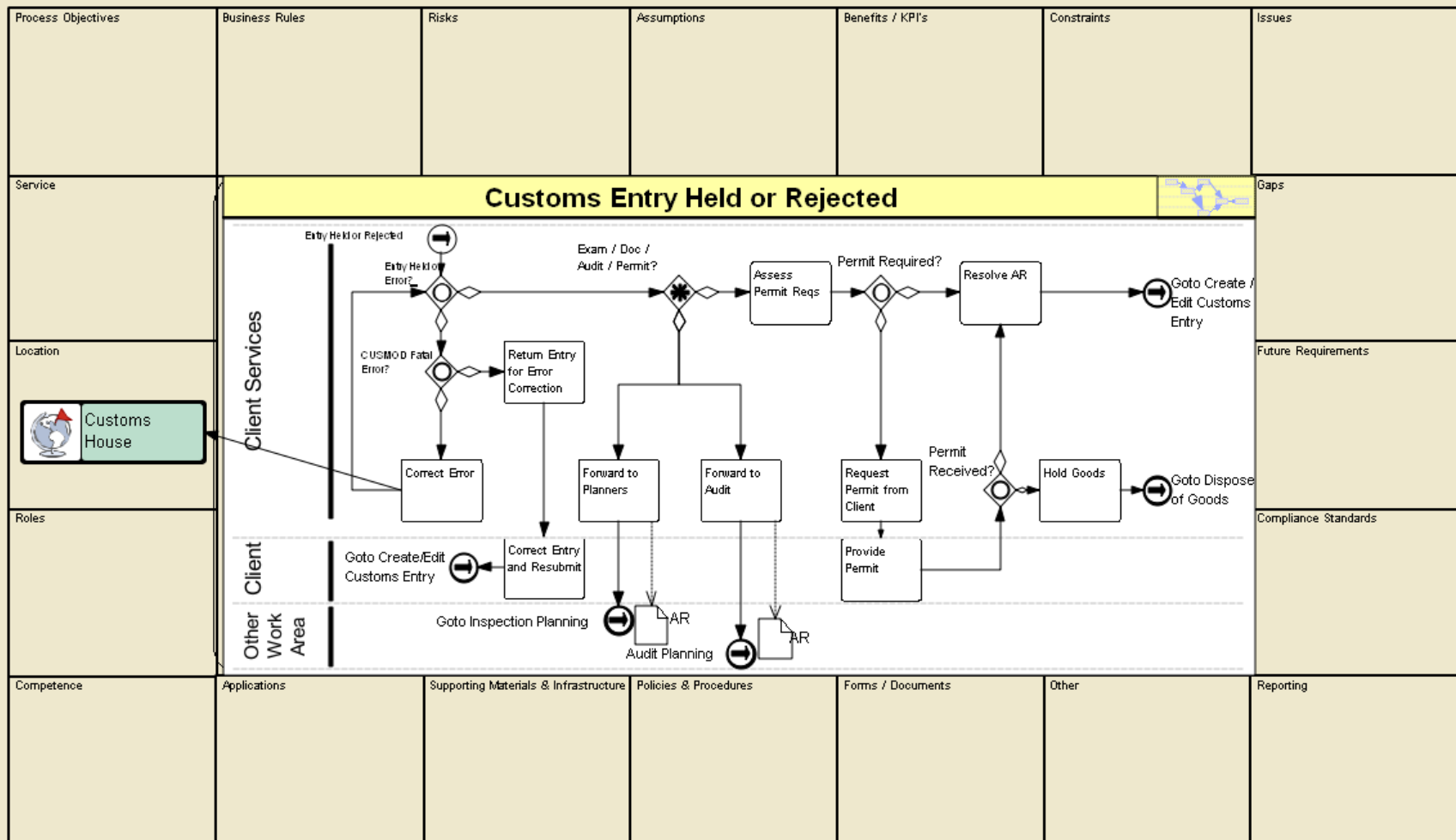


| | | | | | | |
|---|---|---|---|---|-------------|--|
| <p>Process Objectives</p> <div>  <p>Process all Electronic</p> </div> <p>is scoped</p> | Business Rules | Risks | Assumptions | Benefits / KPIs | Constraints | <p>Issues</p> <div>        </div> <p>is scoped by</p> |
| Service | <p>Electronic Processing of Goods (Imports / Exports)</p> | | | | | Gaps |
| Location |  | | | | | Future Requirements |
| Roles | | | | | | Compliance Standards |
| Competence | <p>Applications</p> <div>    </div> | <p>Supporting Materials & Infrastructure</p> <div>  </div> | <p>Policies & Procedures</p> <div>     </div> | <p>Forms / Documents</p> <div>      </div> | Other | Reporting |

Customs Entry held or Rejected



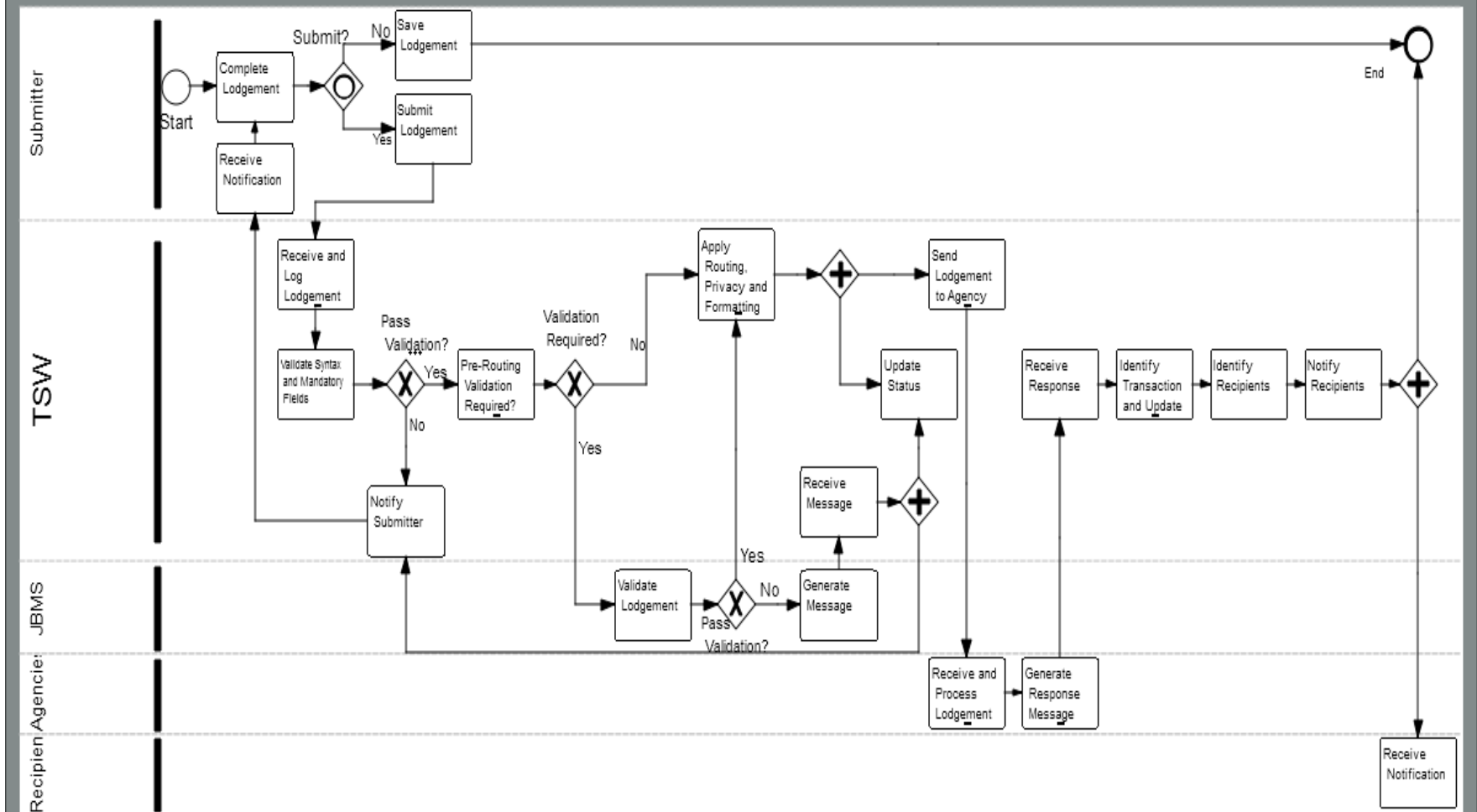
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Documenting Single Window Business Processes

- Identify shared processes
- Utilise key personnel
- Develop scenarios
- Macro and Micro workshops
- Consultation with Industry

Submit Lodgement



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BPA Issues

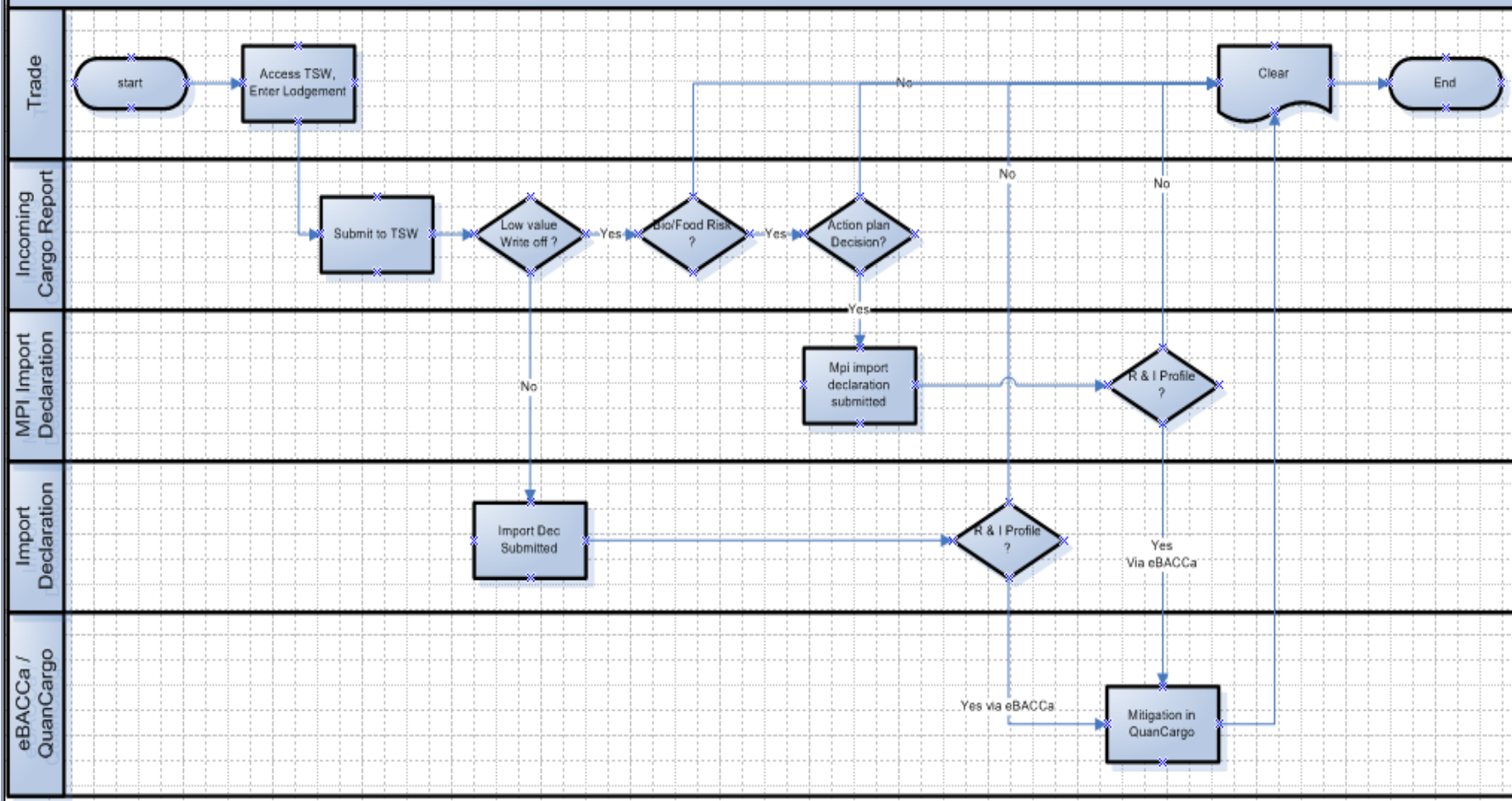
- Each Administration is unique
- Timing is everything
- Regulatory Agencies have different critical risk points
- Business processes need flexibility at times
- Innovation within existing guidelines sometimes required

MPI Import Declaration

- Simplified Import Declaration
- Solely for use by MPI
- Used to satisfy Biosecurity requirements for Customs low value writeoff consignments on a Import Cargo Report
- Allows additional requirements to be submitted to MPI when Customs no longer has an interest

MPI Air and Sea LCL and break bulk Lodgement Processing

Simplified View



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QUESTIONS?