

# PLANNING A SINGLE WINDOW

Group 2  
Bangladesh  
Bhutan  
Nepal

CBCTC, Cheon-an, Korea  
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Thank You

# STRUCTURE

- ◉ Political Will
- ◉ Business Process Analysis
- ◉ Legal Framework Arrangement
- ◉ Infrastructure and ICT
- ◉ Capacity Building (HR)
- ◉ Data Harmonization and Standardization

# ACTIVITIES

- ◉ Conduct BPAs
- ◉ Implement the BPA Reports
- ◉ Meeting with the OGAs and nongovernment stakeholders
- ◉ Come to a consensus among the stakeholders
- ◉ Make Legal alignment
- ◉ Conduct Pilot Testing
- ◉ Capacity Building
- ◉ Develop Infrastructure
- ◉ Establish Single window committees

# TIME AND RESOURCES

## ○ 5 Years

- 1 year for BPA
- 1 year to Infrastructure and Resource Development (including legal)
- 1 year for Pilot Testing
- 2 years for the preliminary establishment of the SW

Resources: PPP, GOV or Donor Agencies

# CHALLENGES AND ISSUES

- ◉ Mindset and Commitment from the Political Arena
- ◉ Building Awareness among the stakeholders
- ◉ Creating a friendly environment from legal perspectives
- ◉ Resistance to change from the stakeholders
- ◉ Have somebody as a real Champion
- ◉ Sustainability of the Project
- ◉ Lack of level playing field among the stakeholders
- ◉ Maintenance