



Single Window UNNExT; Cheon-an
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WORLD CUSTOMS ORGANIZATION
ORGANISATION MONDIALE DES DOUANES



Single Window; What's Behind It?





Structure of this Presentation

1. The WCO - strategic challenges and priorities
2. Some key instruments
3. Coordinated Border Management/Globally Networked Customs
4. The Customs view of Single Window
5. Data harmonization
6. The WCO Single Window Survey
7. Examples of Global Best Practice/Lessons Learned
8. Challenges and the Way Ahead





**The World Customs Organization (WCO)
is the only
intergovernmental
organization with
competence in
Customs matters.**





WCO Primary Goal:

“To secure the highest degree of harmony and uniformity in Customs”

Convention established in 1952 to achieve that goal amongst 179 global members that collectively process > 98% of global trade





Evolution of Customs

Revenue Collection of Import Taxes - duties & excise

Protection of Economic Interests - domestic industry

Protection of Society - health, safety - (drug trafficking, firearms, environment, etc.)

Economic Development - trade, investment- (trade facilitation)

Security - terrorism - (shifting focus to the entire supply chain)

Framework of Standards/C21

Customs function





WCO Key Instruments

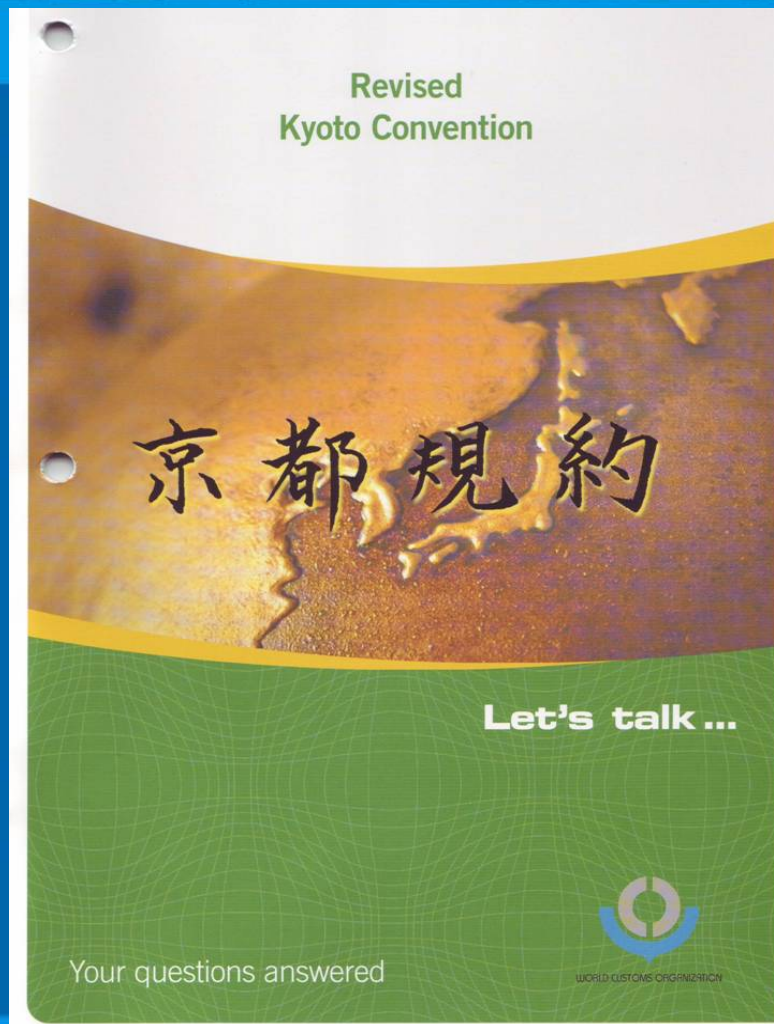
- **Revised Kyoto Convention**
- **SAFE Framework of standards**
- **WCO Data Model, DH Guidelines, SW Compendium**
- **UCR**
- **Istanbul/ ATA Convention**
- **Time Release Study**
- **Harmonized System**
- **Integrated Supply Chain Management Guidelines**





Revised Kyoto Convention

(Blueprint for Modern
Customs Administrations)





CHAPTERS OF THE GENERAL ANNEX

- 1 - General principles**
- 2 - Definitions**
- 3 - Clearance and other Customs formalities**
- 4 - Duties and taxes**
- 5 - Security**
- 6 - Customs control**
- 7 - Application of information technology**
- 8 - Relationship between the Customs and third parties**
- 9 - Information, decisions and rulings supplied by Customs**
- 10 - Appeals in Customs matters**



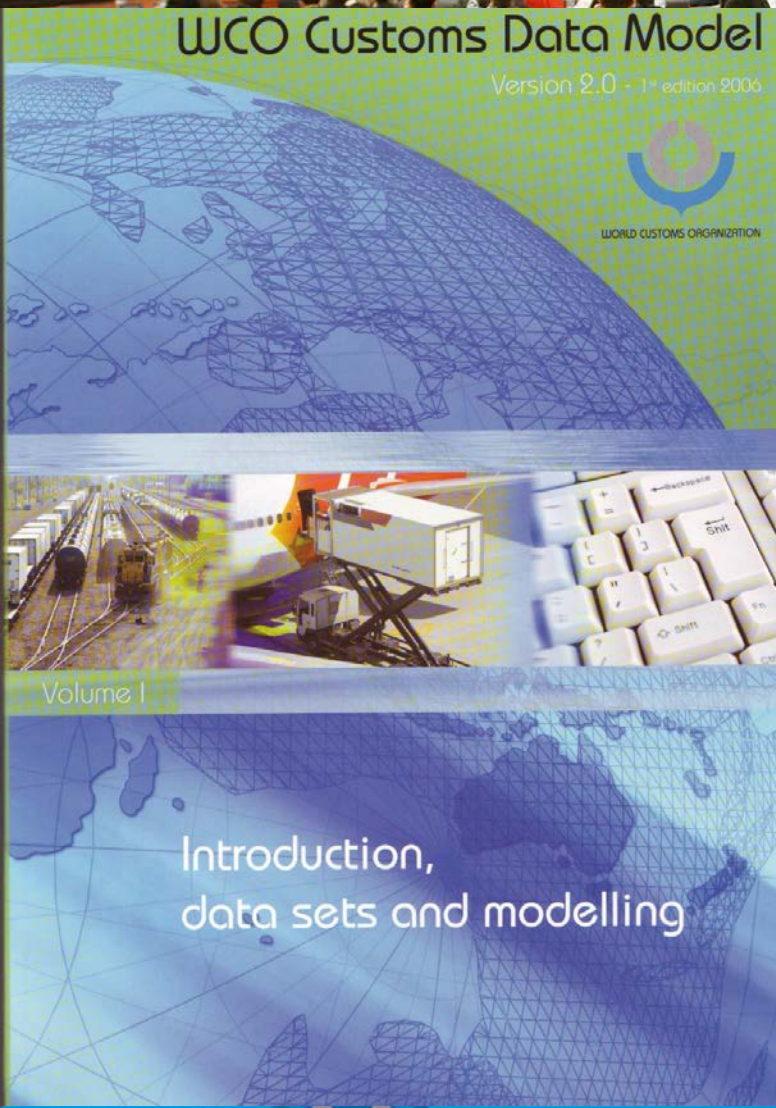
WCO SAFE Framework



WCO SAFE Framework of Standards

June 2007





WCO

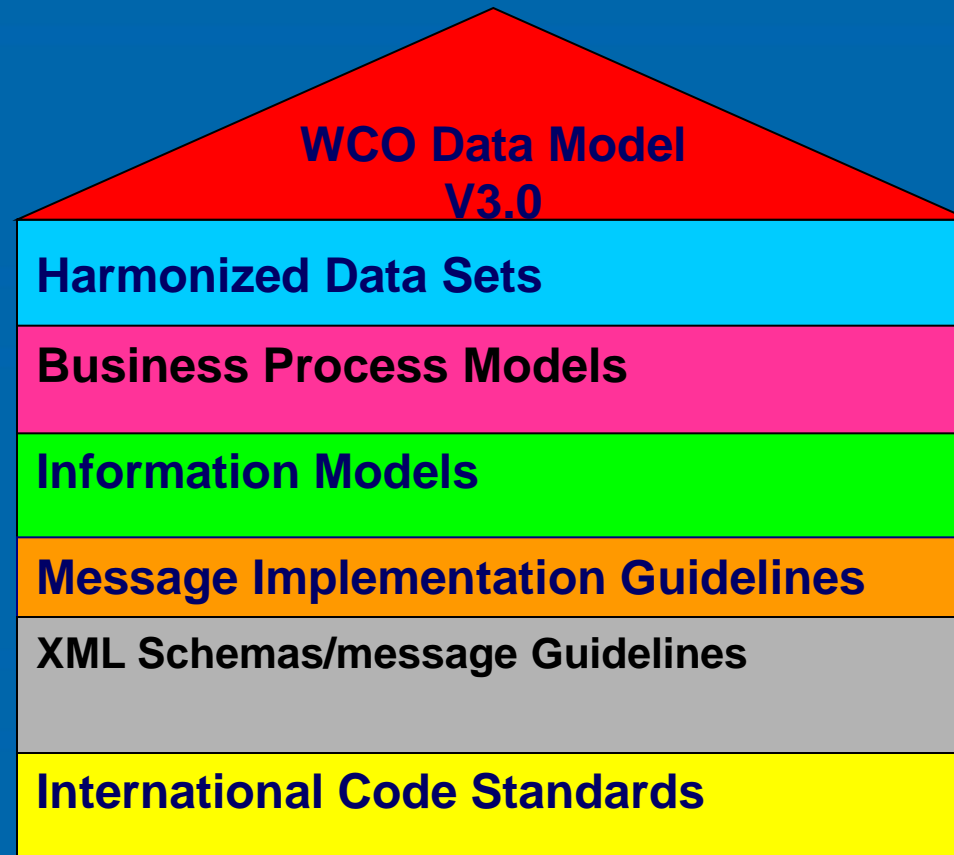
Data Model

(V.3 - Single Window)





WCO Data Model Components







GNC

CBM

**Risk-
Mgt**

Customs in the 21st Century

**10 interlinked building
blocks**

p'ship

**Modern
methods**

Technology

C21



CBM Definition

“An approach to manage borders involving public agencies working across portfolio boundaries in a coordinated manner to achieve a shared goal thus providing a cohesive government response to the challenges of border management.”

Objective

Co-ordination, co-operation and communication both at national and international levels





Customs and CBM

- Customs the key border agency with regard to the movement of goods
- Advanced in terms of exchanging information, using information technology, adopting risk management methodology
- Internationally organized (WCO, SCCP)
- Well placed to be the lead front-line agency





Measures promoting CBM

Implementation of WCO instruments create a solid foundation for CBM

- Time Release Study
- RKC/SAFE FoS
- WCO Data Model V3 & Single Window
- Economic Competitiveness Package

**Horizontal approach to risk - joint risk management
Customs – Trade partnerships**





Single Window

a cross border 'intelligent' facility that allows parties in trade and transport to lodge standardized information with a single entry point to fulfil relevant import, export and transit regulatory requirements.





Features

1. **Single point of data submission**
2. **Transmitted to appropriate authorities**
3. **Reuse data: submit once/use many times**
4. **Single point of response**
5. **Data standardization**
6. **Combined online transactional status**
7. **Online report capability/audit trail**





Approval of the preferred projects

Single Window Concept

- Collaboration mindset
- Stakeholder consultation
- Strategic planning
- Policy Convergence

Strategic Business Case for Single Window Approach

Business Case for the preferred Single Window Project(s)

Single Window Initiative

- Political mandate
- Governance structures
- Program Management
- Project Formulation

Single Window Environment

- Project Implementation
- SW Services Operational
- Change Management
- Performance management

Single Window Project Implementation Review & Feedback

Approval of Strategic Business case





SW Data Harmonisation

Essentially to do with “standards”

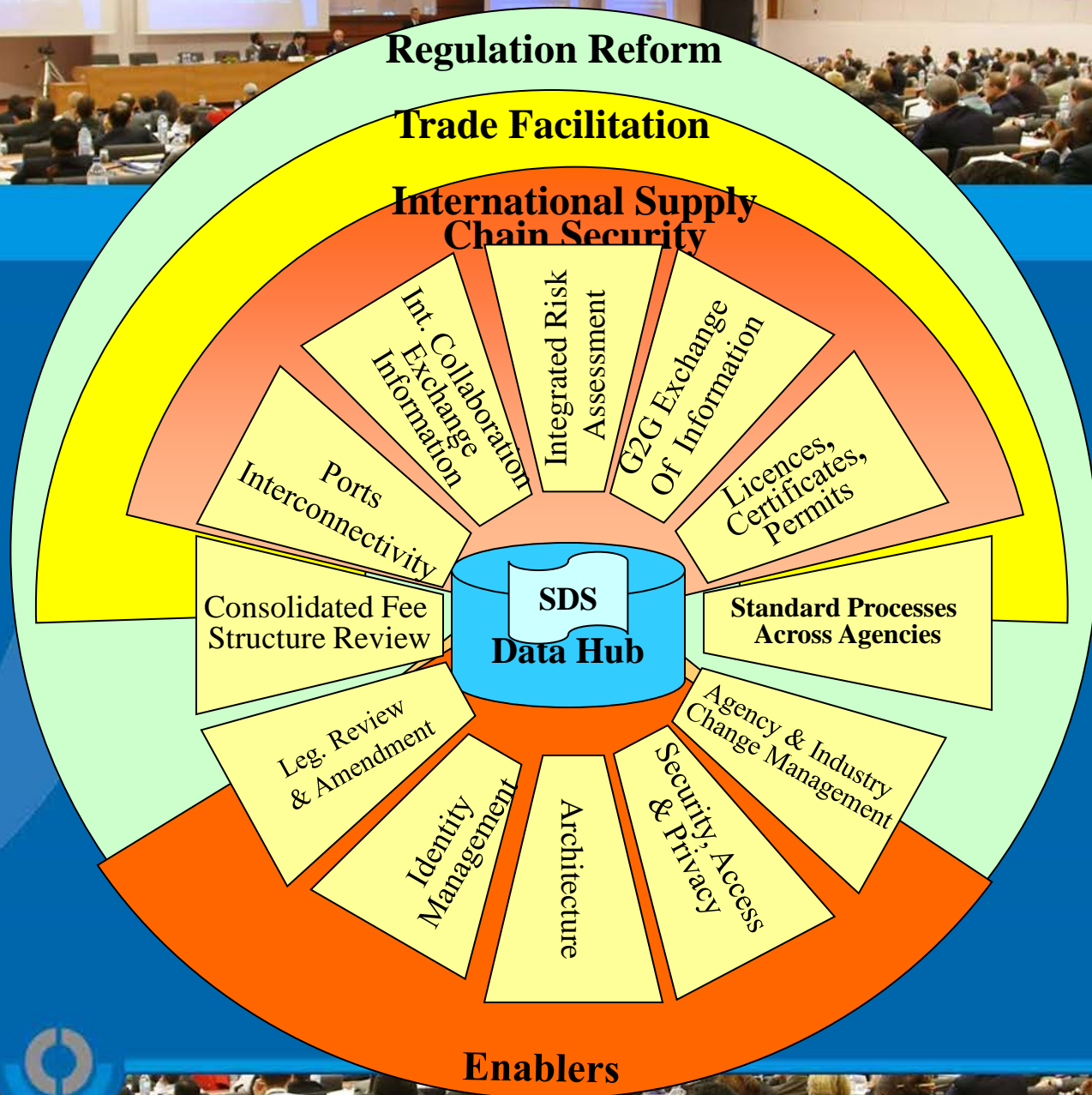
Aim is to reduce redundancy, duplication and ambiguity

Capture/Define/Analyze/Reconcile

WCO Data Harmonization Guidelines V2 (Feb. 2007)

UNTDDED & UN/CEFACT Rec. 34







SW International Examples

ASEAN

Other APEC (Mexico, Peru, Chile, Canada)

France (dematerialization)

Macedonia

Ghana

Kenya





Challenges and the Way Ahead

1. Trust
2. Cost, business need, business case
3. Legal Issues
4. Technology
5. Standards
6. The role of UN (ECE, CEFACT, CITRAL, ESCAP, WB, ICAO, IMO, CTAD and others!), WCO and other IO's
7. The role of the private sector





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