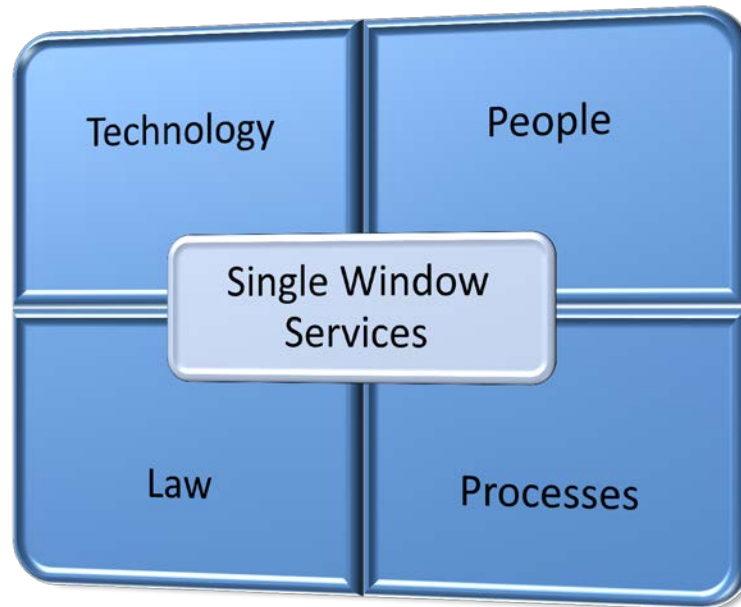


WCO COMPENDIUM

HOW TO BUILD A SINGLE WINDOW ENVIRONMENT





The beginning..

- **Numerous presentations & literature on Single Window from around the world**
 - **Relevant WCO research publications**
 - **WCO web-repository on Single Window**
 - **WCO Data Model, & Data Harmonization Guidelines**
 - **Single Window Business processes**
- **IMO's work on maritime Single Window**
- **UN/CEFACT Rec 33, Rec 34 & Rec 35**
- **APEC Single Window Implementation Guide**
- **WCO Survey on Single Window**
 - **60 Countries responded**



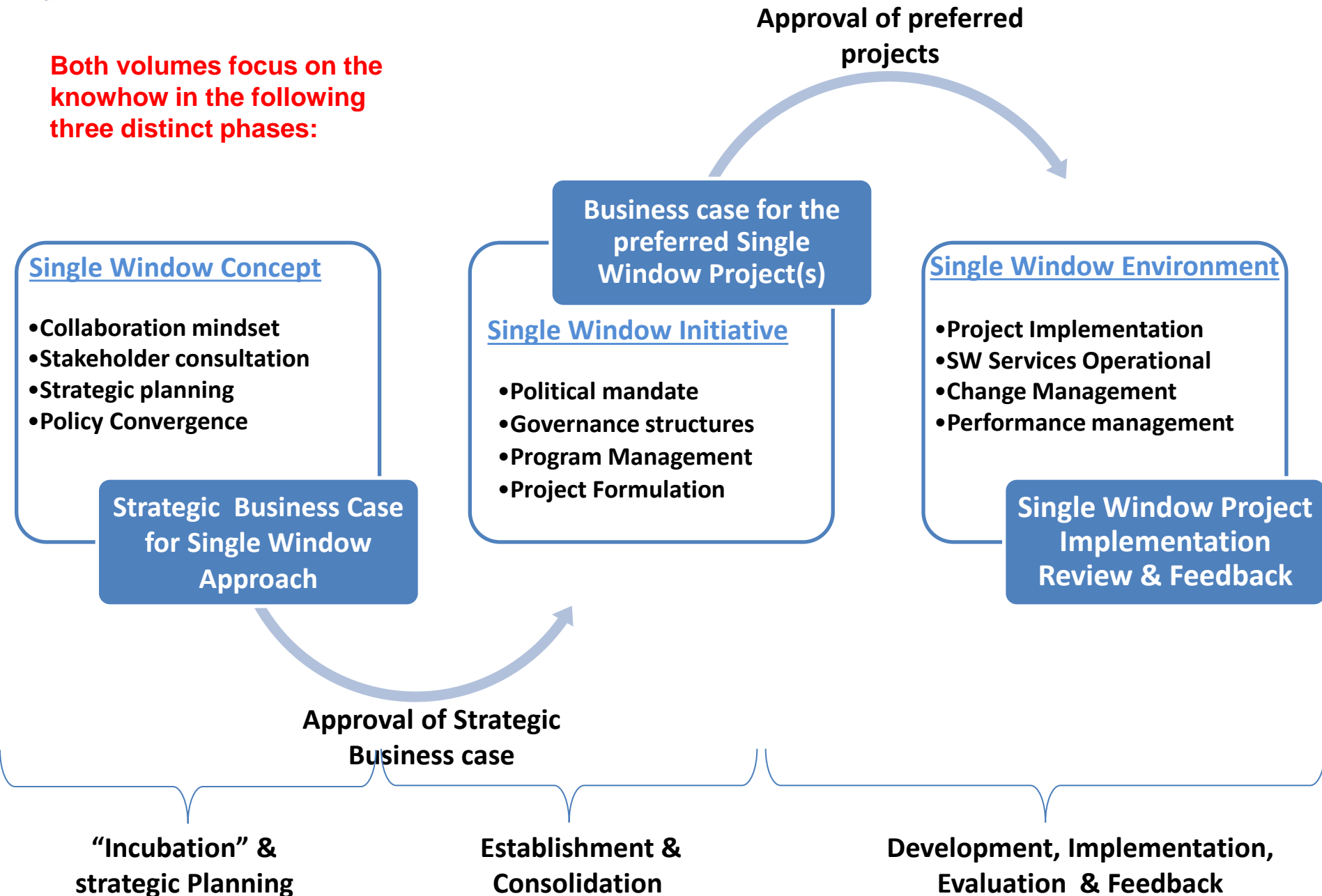
Our Focus in the SWC

- **Not a Project Management ‘101’ or general information on Capacity Building.**
 - ❑ **Use the WCO Capacity Building Compendium**
- **Not an IT Guideline**
 - ❑ **Kyoto IT Guidelines serve that purpose**
- **Complementary to other WCO instruments, eg:**
 - ❑ **WCO Data Model**
 - ❑ **IBM Compendium**
- **Focus on ‘knowhow’ of Single Window**
 - ❑ **Practical knowledge; how to get it done**
- **Primary audience is Customs & partner CBRAs**
 - ❑ **Volume 1 is for the senior executive**
 - ❑ **Volume 2 is for the technical specialists**



SINGLE WINDOW: CONCEPT, INITIATIVE & ENVIRONMENT

Both volumes focus on the knowhow in the following three distinct phases:



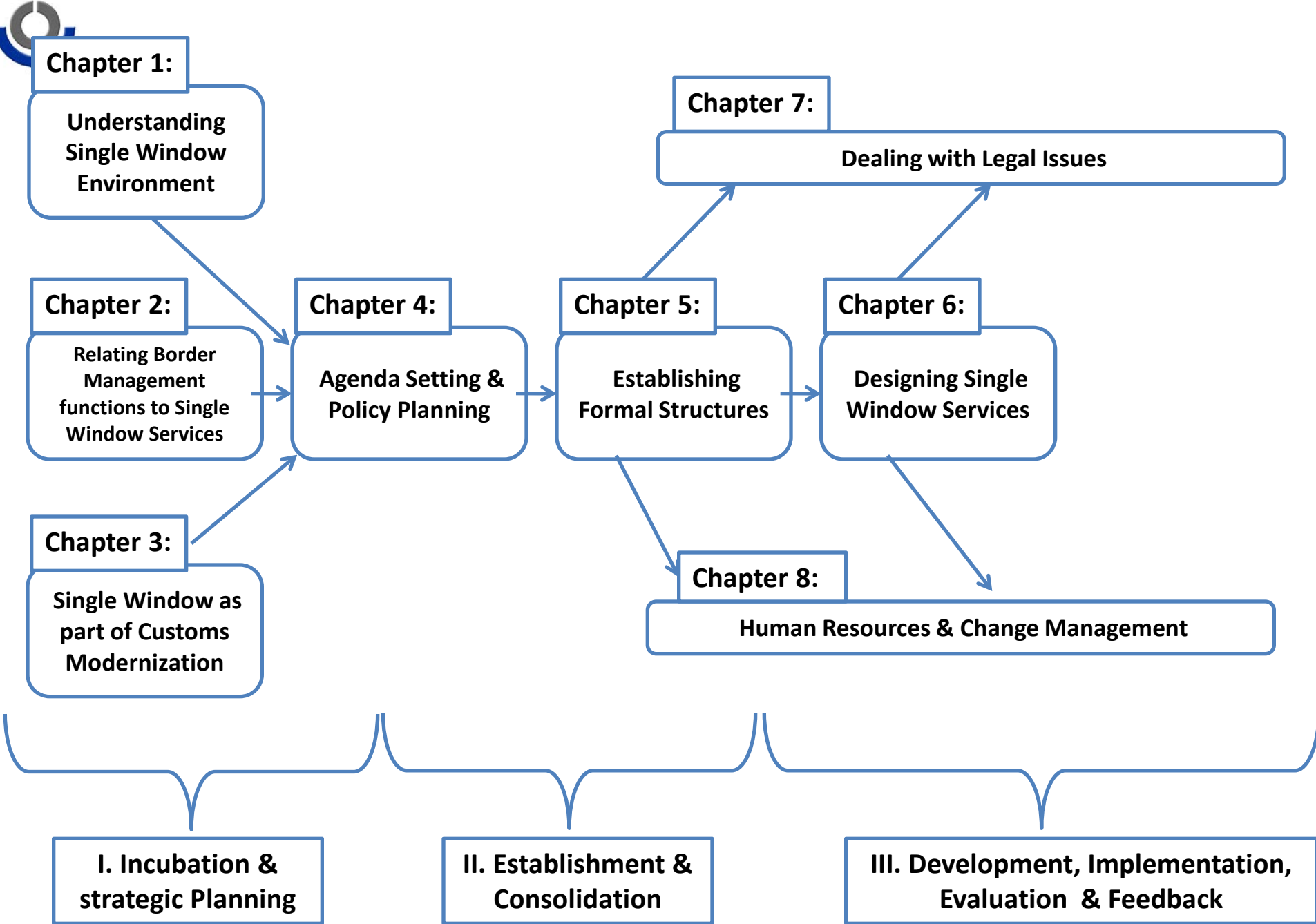


Diagram1: Layout of Chapters for Volume 1

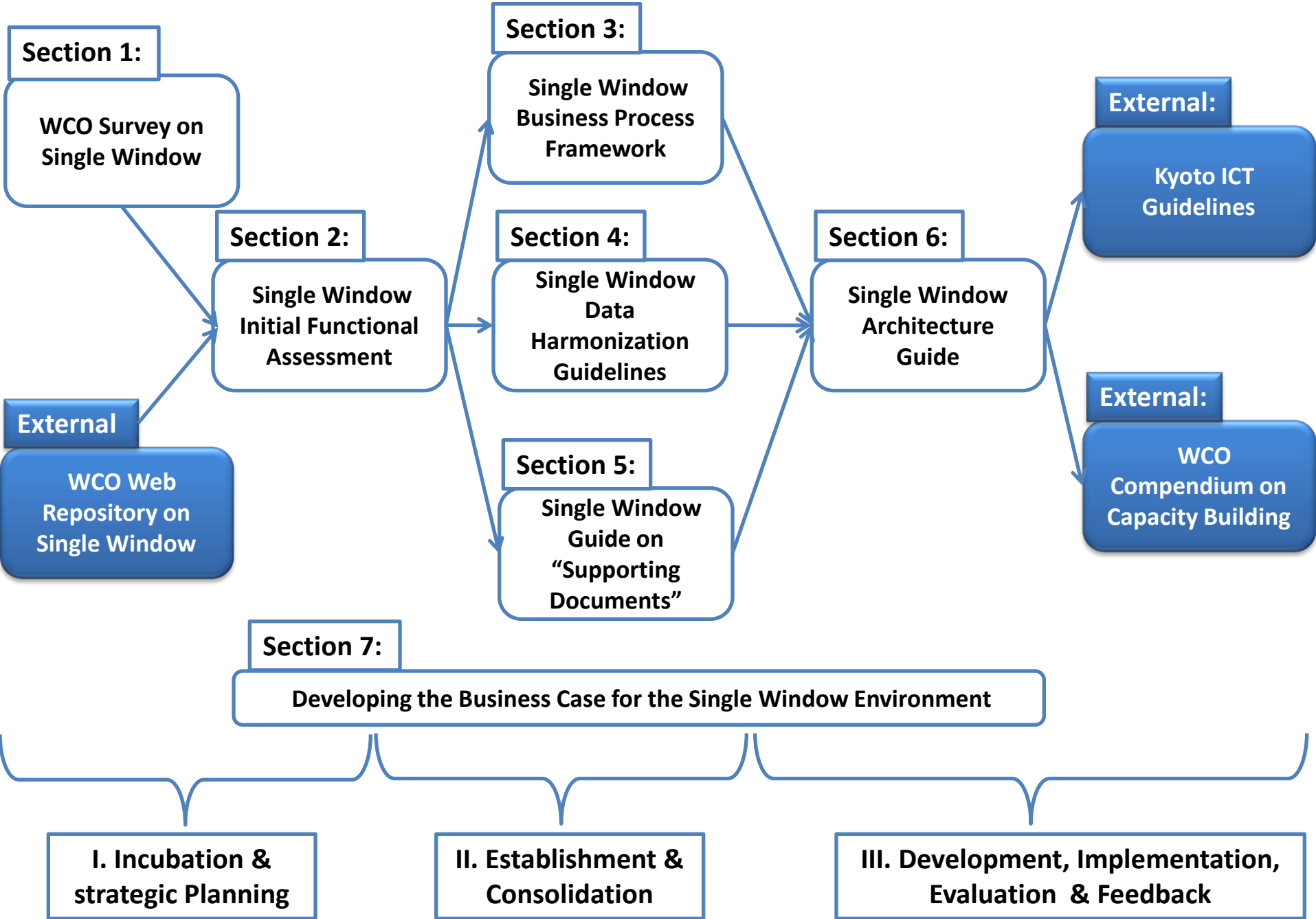


Diagram 2: Layout of Sections for Volume 2

Thank you!

Gareth Lewis

Ex STO, WCO