



UNNExT Capacity Building Workshop for Tajikistan Single Window Implementation

(Tentative as of 6 November 2012)

18-19 November 2012

Bangkok, Thailand

Organized by

European Union

United Nations Economic and Social Commission for Asia and the Pacific

With the Support of

Thai Customs Department, Ministry of Finance

UNNExT



• Purpose and Objective

The purpose of this Workshop is to raise awareness of Tajik officials, who are members of the Coordination Council for the implementation of the SW program in Tajikistan, on the benefits of a Single Window and key issues in successful Single Window implementation. The Workshop will provide Tajik officials with an opportunity to learn from the experiences and practices of other countries in the Region, including actual visit to operation of Thai National Single Window. By participating in the Workshop, Tajik officials will:

- ✓ Become better aware of benefits of and key success factors in Single Window implementation;
- ✓ Learn from the experiences and practices of other countries, that have already implemented Single Windows, in the region; and
- ✓ Witness actual implementation and operation of a Single Window through a visit to Thai National Single Window.

• Participants

The participants of this Workshop are Tajik officials who are directly involved in the SW program in Tajikistan. Additionally, a few Tajik journals may also join the Workshop to facilitate developing awareness programme in Tajikistan.

• Tentative Programme

Day 1 (18 November): Practical Workshop	
09:00 – 09:20	Opening <i>EU</i> <i>ESCAP</i>
09:20 – 10:00	Single Window Implementation: Benefits and key success factors The presentation will cover key features, benefits and implementation success factors of a Single Window with specific examples. <i>Mr. Sangwon Lim, Trade Facilitation Section, ESCAP</i>
10:00 – 10:20	Coffee Break
10:20 – 12:00	Implementing and Operating a Single Window: Experience of Singapore The presentation will elaborate background, history, operation model, services and future development plan of Singapore's National Single Window - TradeNet. In-depth Q&A will be followed after the presentation. <i>Speaker: Mr. Jonathan Koh, Director, Trade Facilitation Centre of Excellence, CrimsonLogic</i>
12:00 – 13:30	<i>Lunch Break</i>
13:30 – 15:00	Implementing and Operating a Single Window: Experience of Republic of Korea The presentation will elaborate background, history, operation model, services and future development plan of Korea's national paperless trade platform - uTradeHub. In-depth Q&A will be followed after the



	presentation. <i>Speaker: Mr. Sung Heun HA, General Manager, Global Cooperation Team, KTNET</i>
15:00 – 15:20	<i>Coffee break</i>
15:20 – 16:00	Discussion: Connecting a Single Window across Borders Speakers of the previous presentation will engage in an interactive discussion with the participating Tajik officials on the issue of designing and developing an interoperable national Single Window to facilitate cross border data exchange among Single Windows in the Region and beyond. <i>All</i>
16:00	Closing

Day 2 (19November): Visit to Thai National Single Window

09:00 – 16:00	The Tajik officials will make a visit to Thai Customs Department as well as other relevant facilities/agencies to witness actual operation of Thai National Single Window for the facilitation of import and export procedures in Thailand.
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