



UNITED NATIONS
ESCAP

Economic and Social Commission for Asia and the Pacific

Single Window Implementation: Benefits and Key Success Factors

UNNExT Capacity Building Workshop for Tajikistan Single Window Implementation

18 - 19 November 2012

Bangkok, Thailand

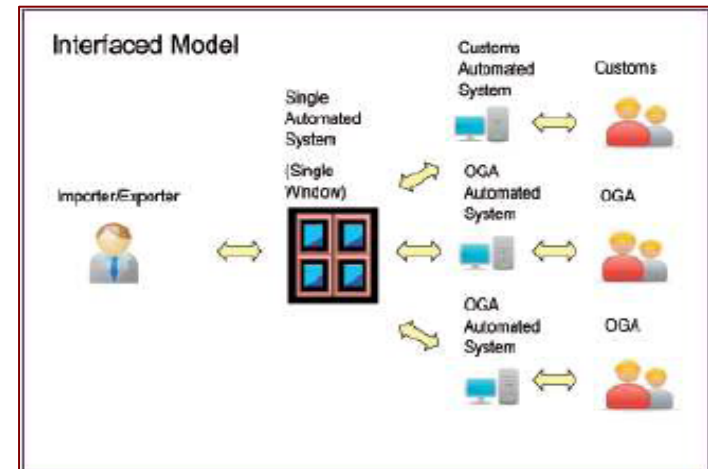
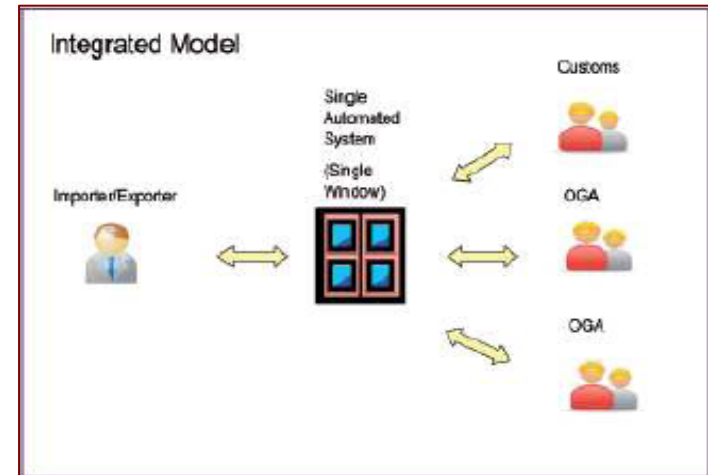
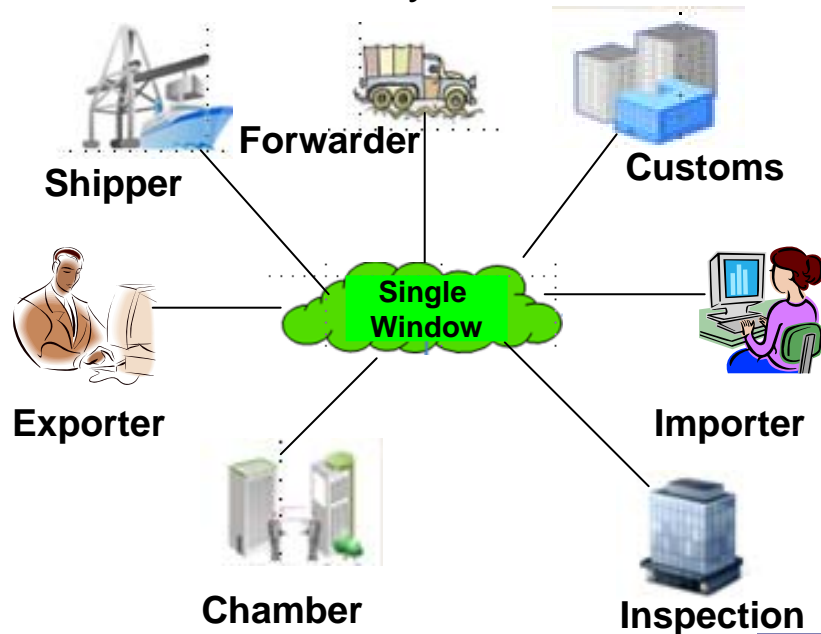
Sangwon Lim

Trade Facilitation Section

Trade and Investment Division, ESCAP

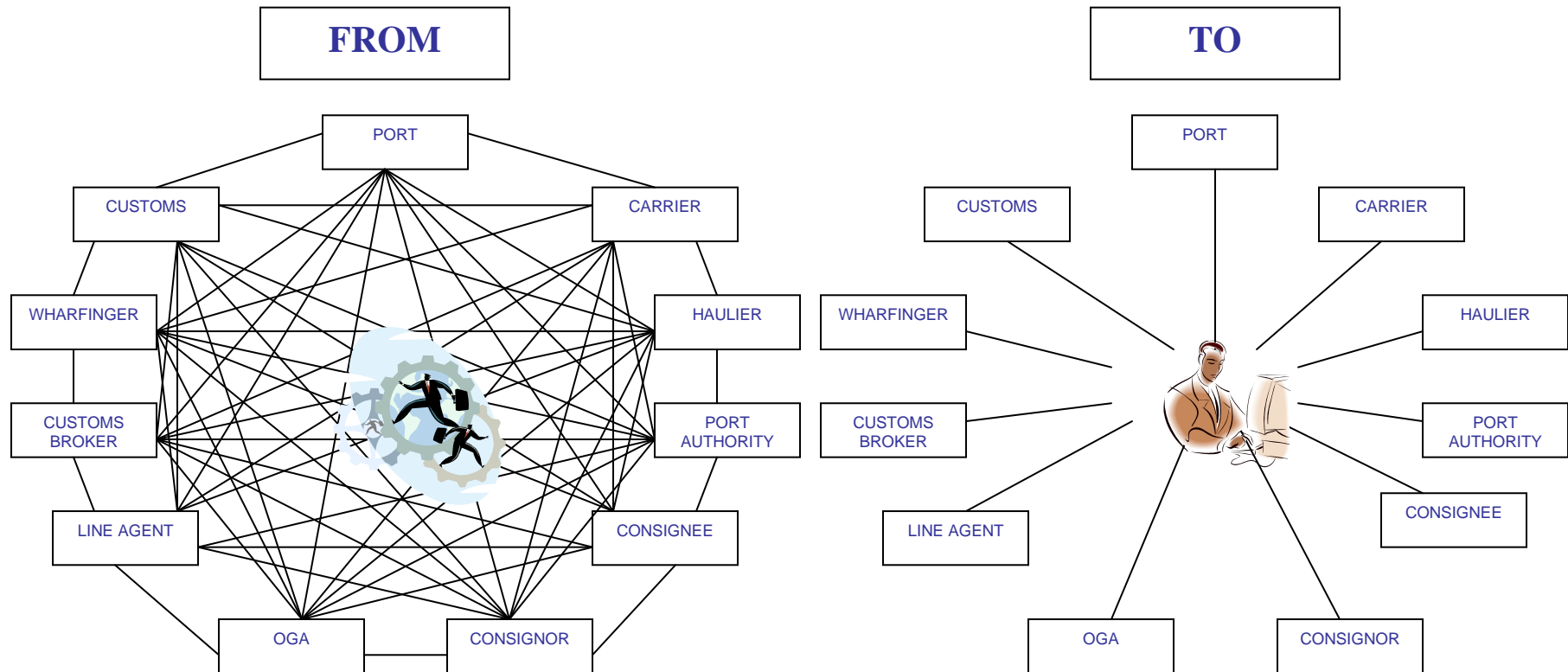
What is Single Window

“A facility that allows parties involved in trade and transport to lodge standardized information and documents with a **single entry point** to fulfill all import, export, and transit-related regulatory requirements. If information is electronic, then individual data should only be submitted once.”



Source: UNECE Rec. 33, APEC Report

Why Single Window



Benefits of Single Window

Government

Effective & Efficient
Deployment of
Resources

Correct
Revenue
Yield

Improved
Trader
Compliance

Enhanced
Security

Increased
Integrity &
Transparency

Traders

Cutting Costs
through
Reducing Delays

Faster
Clearance &
Release

Predictable
Application and
Explanation of Rules

Effective & Efficient
Deployment of
Resources

Increased
Transparency

*Single
Window*

Benefits Materialized through Single Window Implementation

- ❑ After introducing the SW in Singapore, the time to process trade documents was reduced from 4 days to 15 minutes.
- ❑ Thailand has implemented a number of trade facilitation measures such as procedural reforms and customs modernization as groundwork for SW development. These measures have eliminated redundant processes and reduced the number of days for export from 24 days (in 2006) to 14 days (in 2009).
- ❑ In Hong Kong, China annual savings from the automated information transaction system are estimated at HK\$1.3 billion.
- ❑ The total savings for the business community from the use of the uTradeHub, which provides an automated information transaction system in the Republic of Korea, estimate to be 1 billion and 818.9 million USD. These include savings from transmission cost by using e-documents, improving productivity by automating administrative work and improved management, storage and retrieval of information and documents through use of Information Technology.

Single Window and Trade Efficiency

Country	Single Window	Logistics Performance Index	Trading Across Borders*
Singapore	Yes	1 (4.13)	1
Hong Kong SAR, China	Yes	2 (4.12)	2
Republic of Korea	Yes	21 (3.70)	3
Malaysia	Yes	29 (3.49)	11
Thailand	Yes	38 (3.18)	20
Japan	Yes	8 (3.93)	19
China	No	26 (3.52)	68
Iran	No	112 (2.49)	143
Afghanistan	No	135 (2.30)	178
Kyrgyz Republic	No	130 (2.35)	174
Tajikistan	No	136 (2.28)	184
Mongolia	No	140 (2.25)	175
Nepal	No	151 (2.04)	171

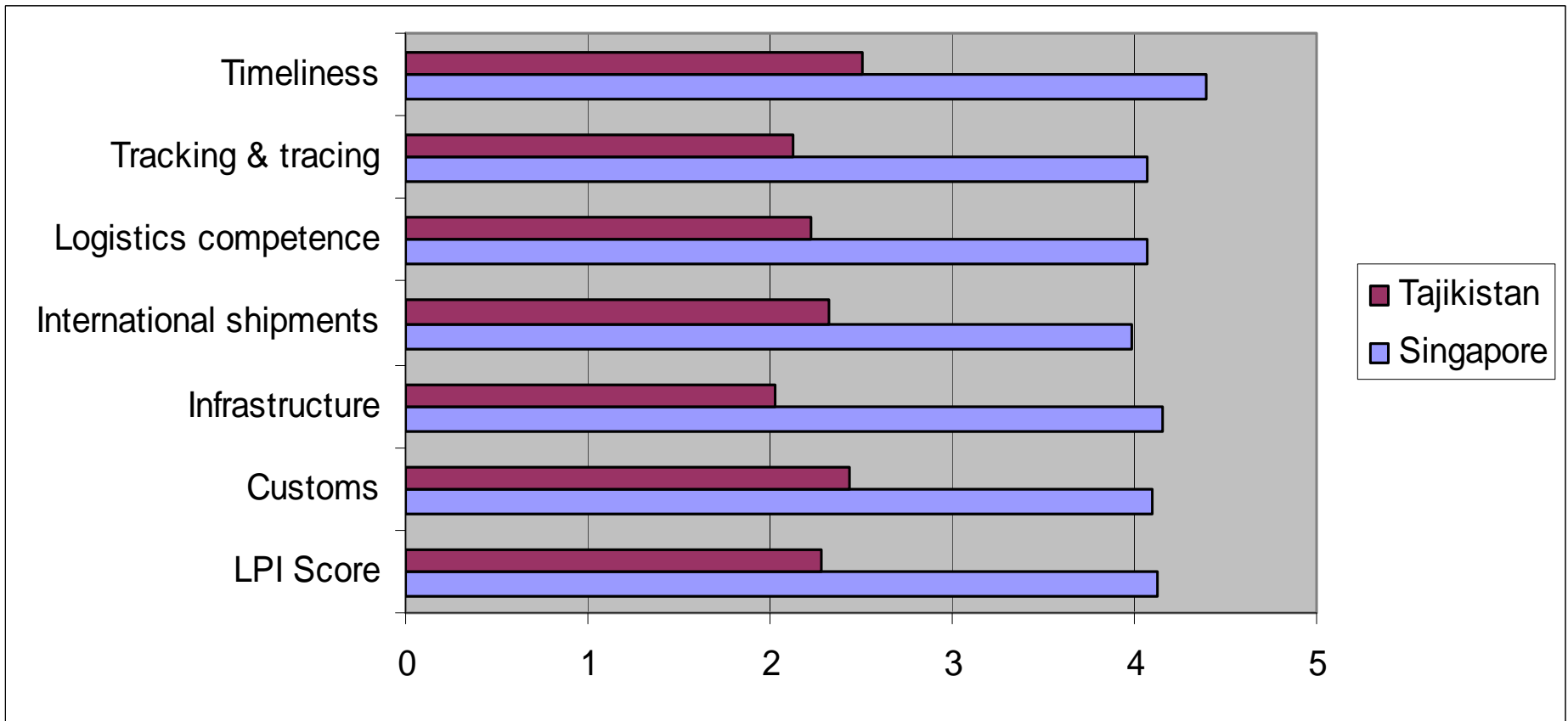
Source: World Bank LPI 2012 & World Bank: Doing Business 2013

Single Window and Trade Efficiency (Cont'd)

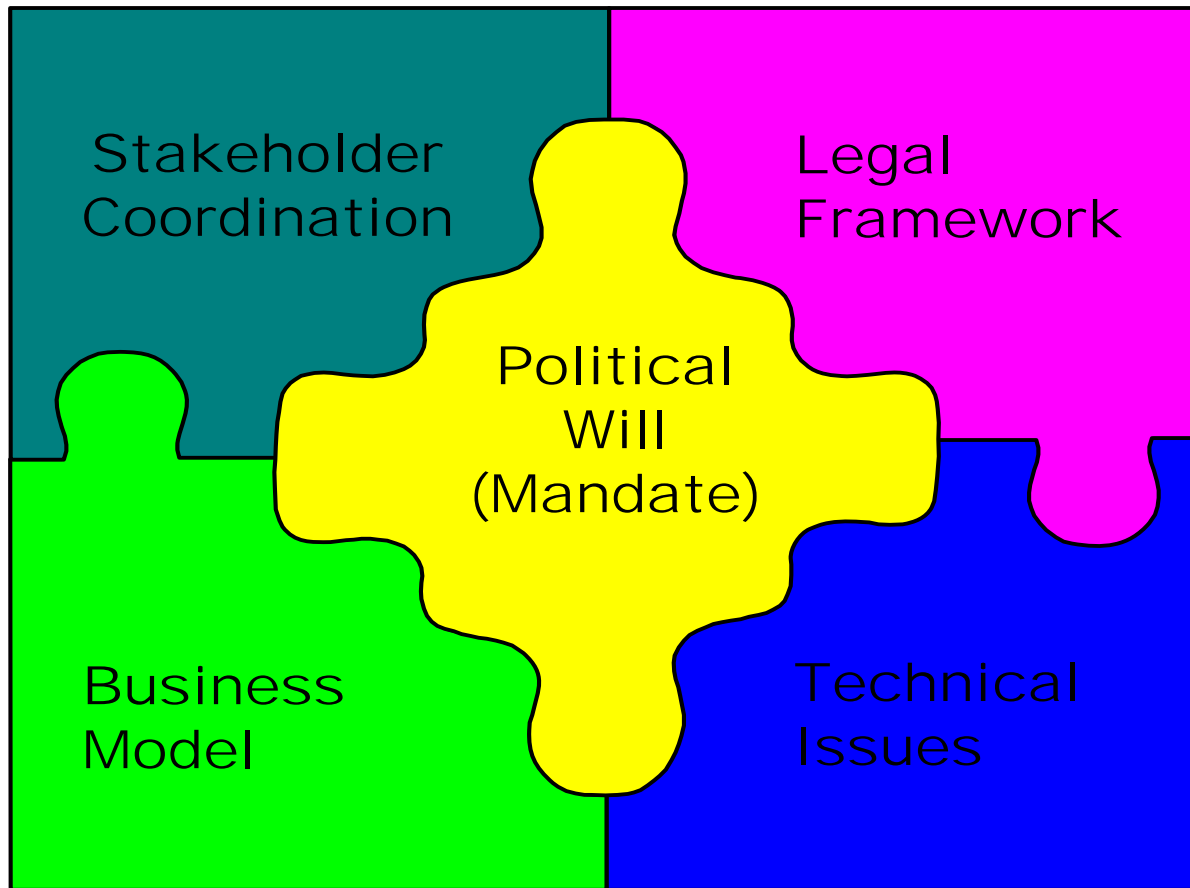
Trading across borders	Thailand	ROK	Singapore	Tajikistan
Rank	20	3	1	184
Documents to Export	5	3	4	11
Time to Export	14	7	5	71
Cost to Export	585	665	456	8,450
Documents to Import	5	3	4	11
Time to Import	13	7	4	72
Cost to Import	750	695	439	9,800

Source: Doing Business 2013, World Bank

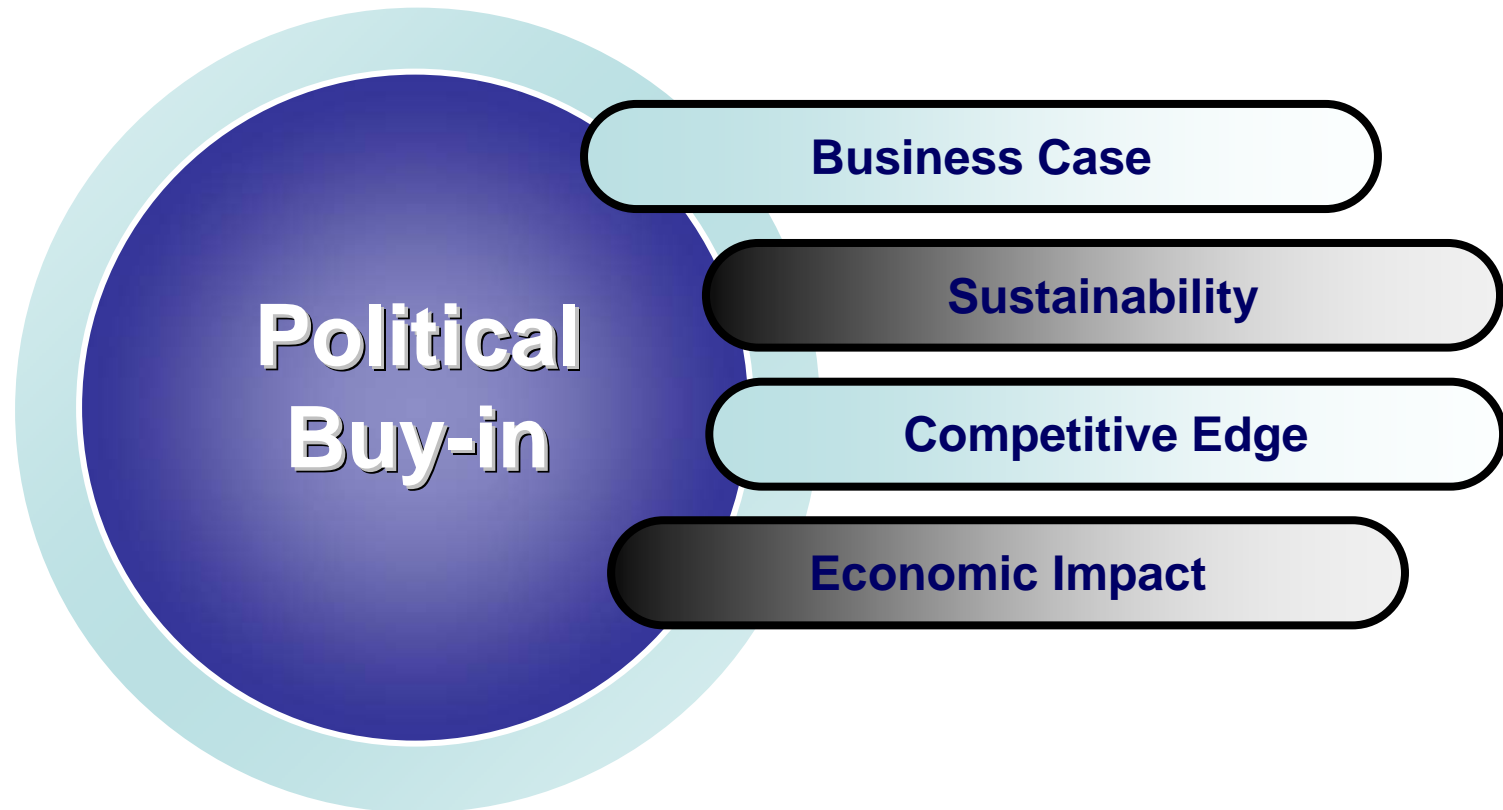
Single Window and Trade Efficiency (Cont'd): Tajikistan vs. Singapore in LPI



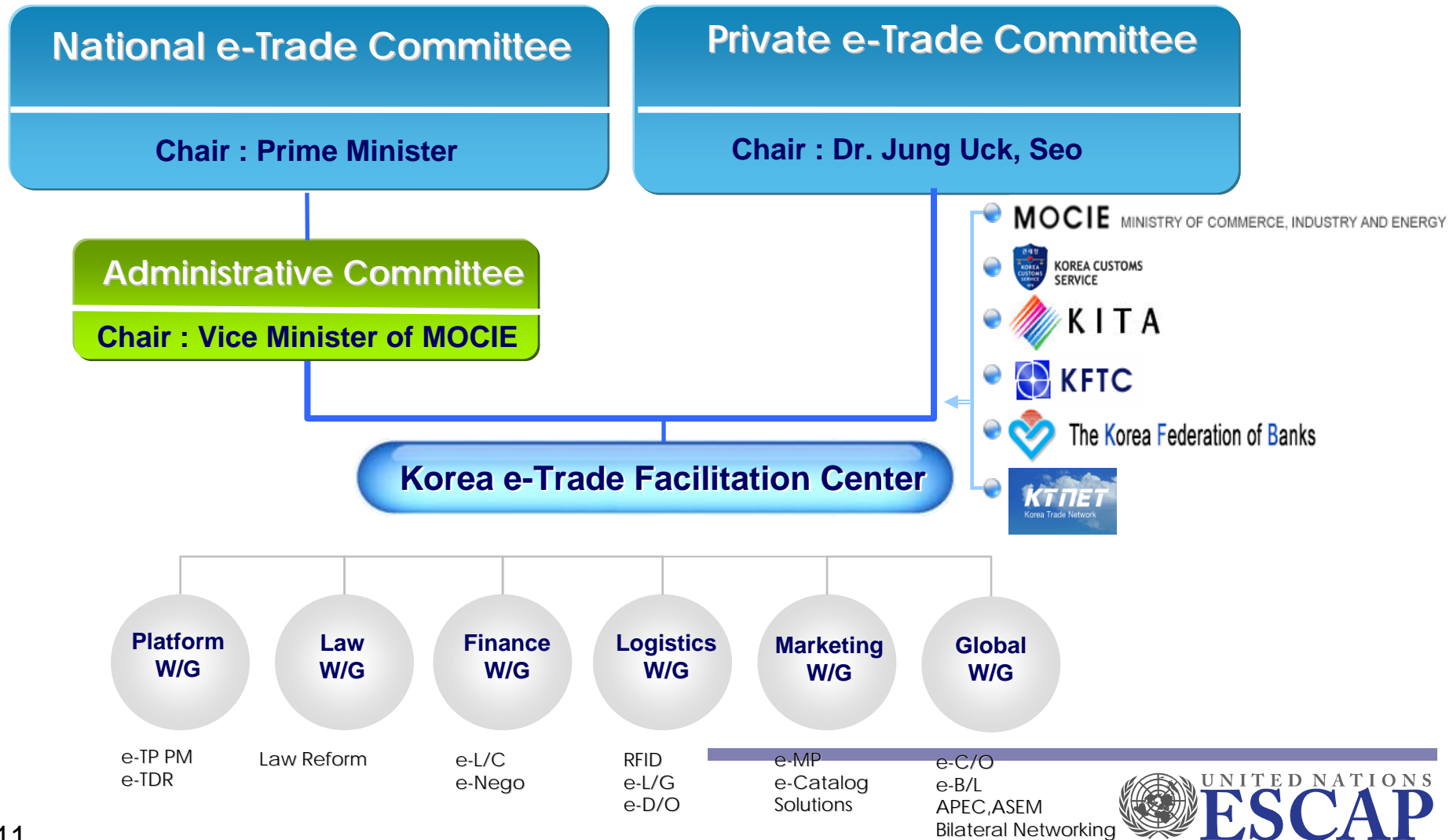
Critical Factors in Single Window Implementation



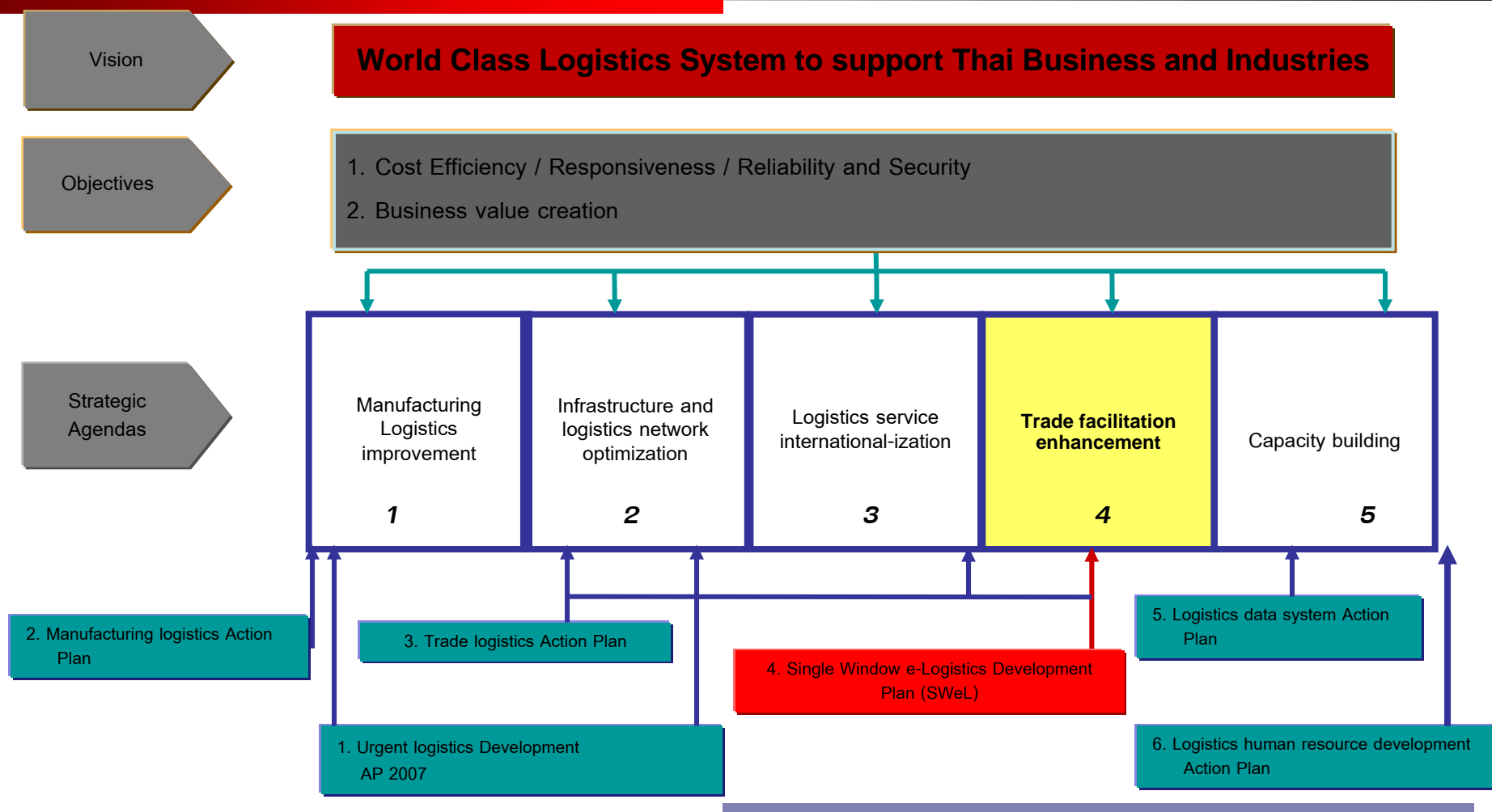
Political Will and Strategic Mandate



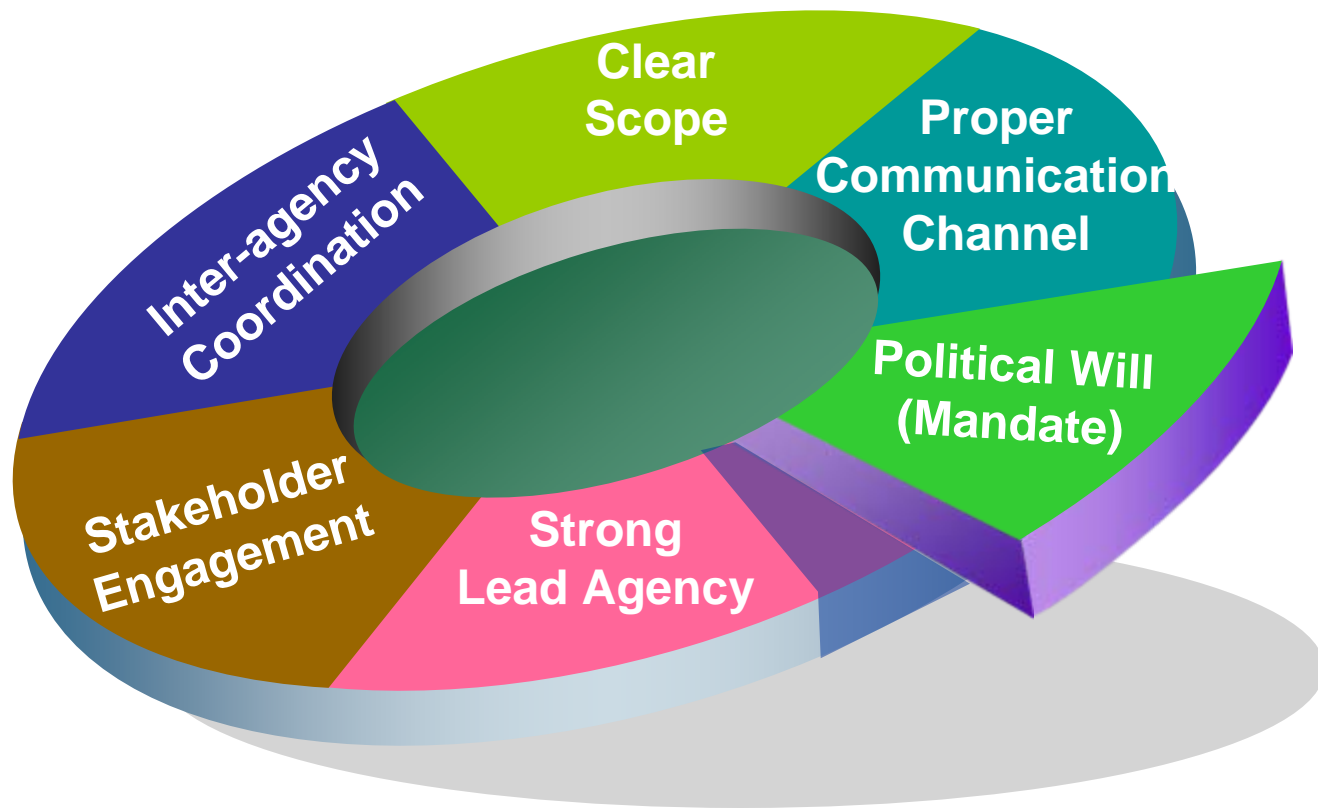
Korean Case: Political Commitment at the Top Level



Thai Case: Linked to Strategic Mandate

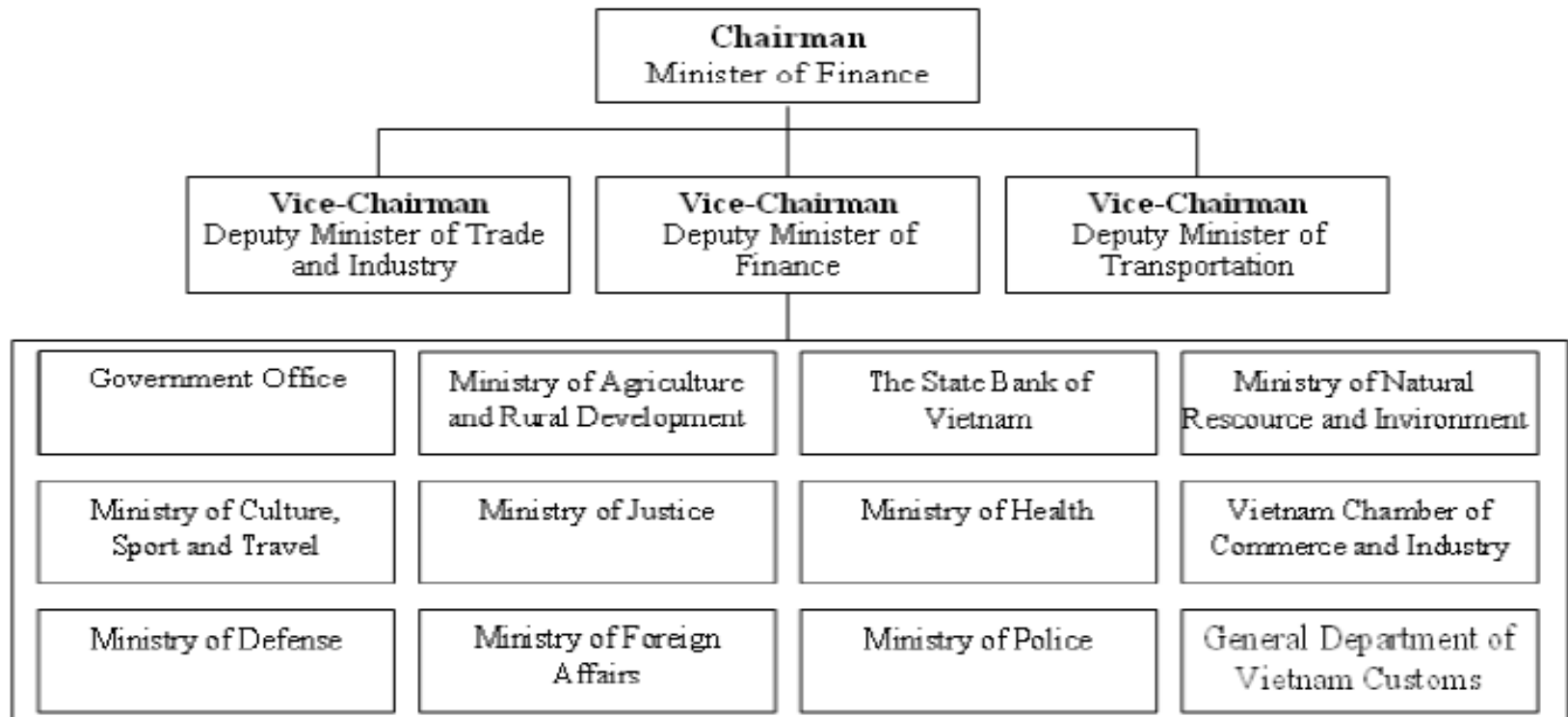


Stakeholder Coordination



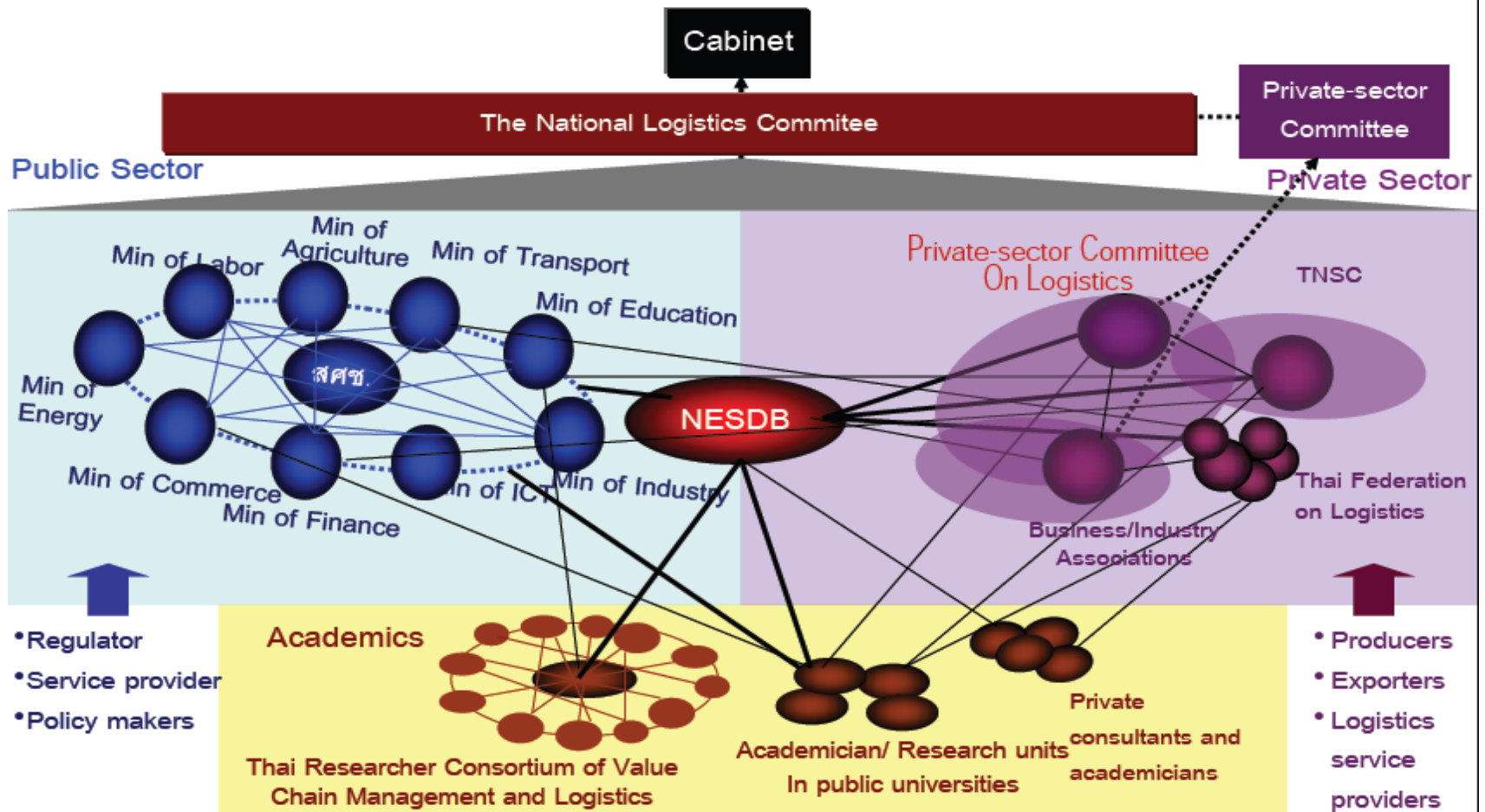
Vietnam Case: Inclusive Inter-agency Coordination Platform

The organization of ASW National Steering Committee



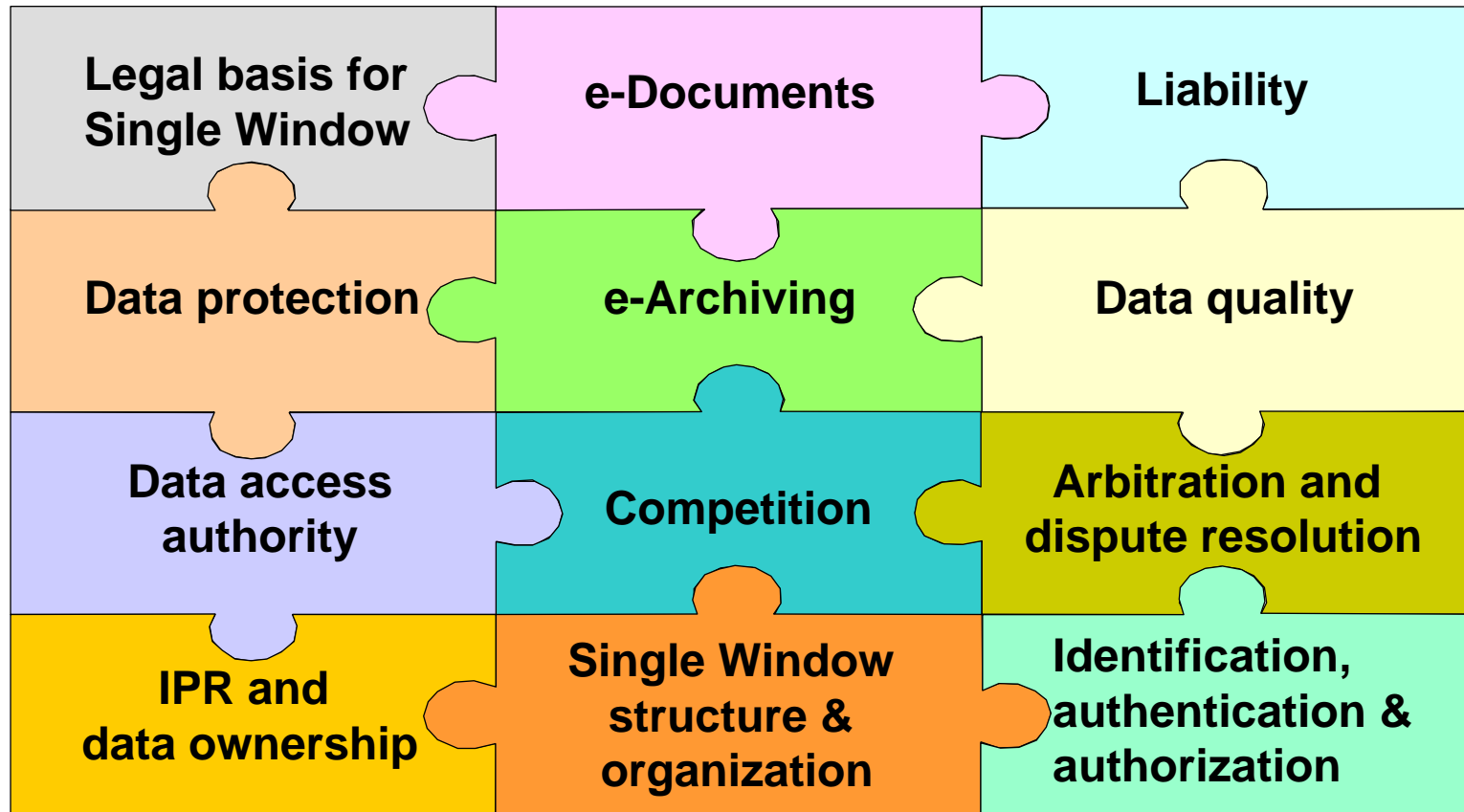
Source: Hoang Huy Hoang, "The Implementation of National Single Window and ASEAN Single Window in Vietnam" (2009/SCCP/SWWG/WKSP4/011), paper presented at the APEC SCCP SWWG Capacity Building Workshop, Singapore, 6-8 April 2009.

Thai Case: Broad Stakeholder Engagement

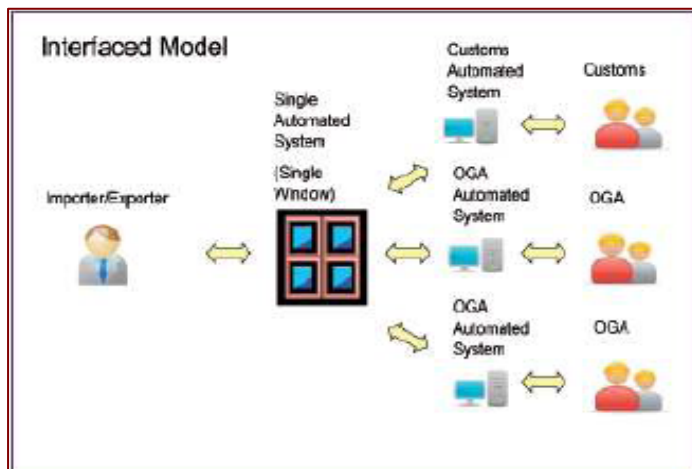
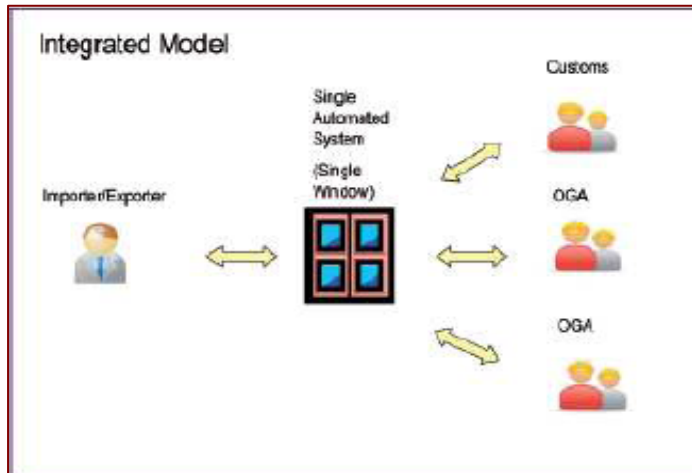


Legal Framework

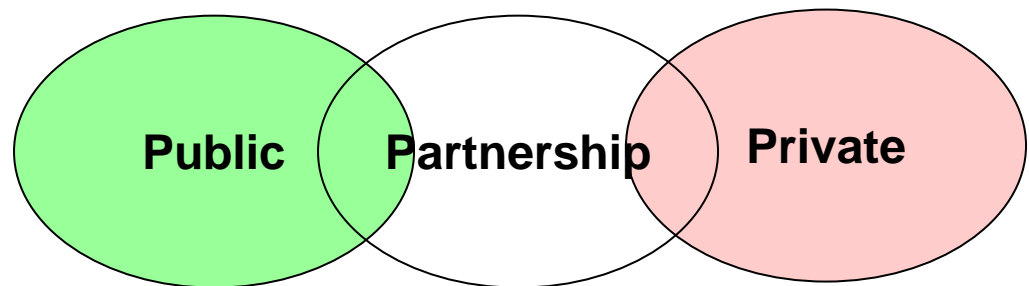
Enabling Legal Environment



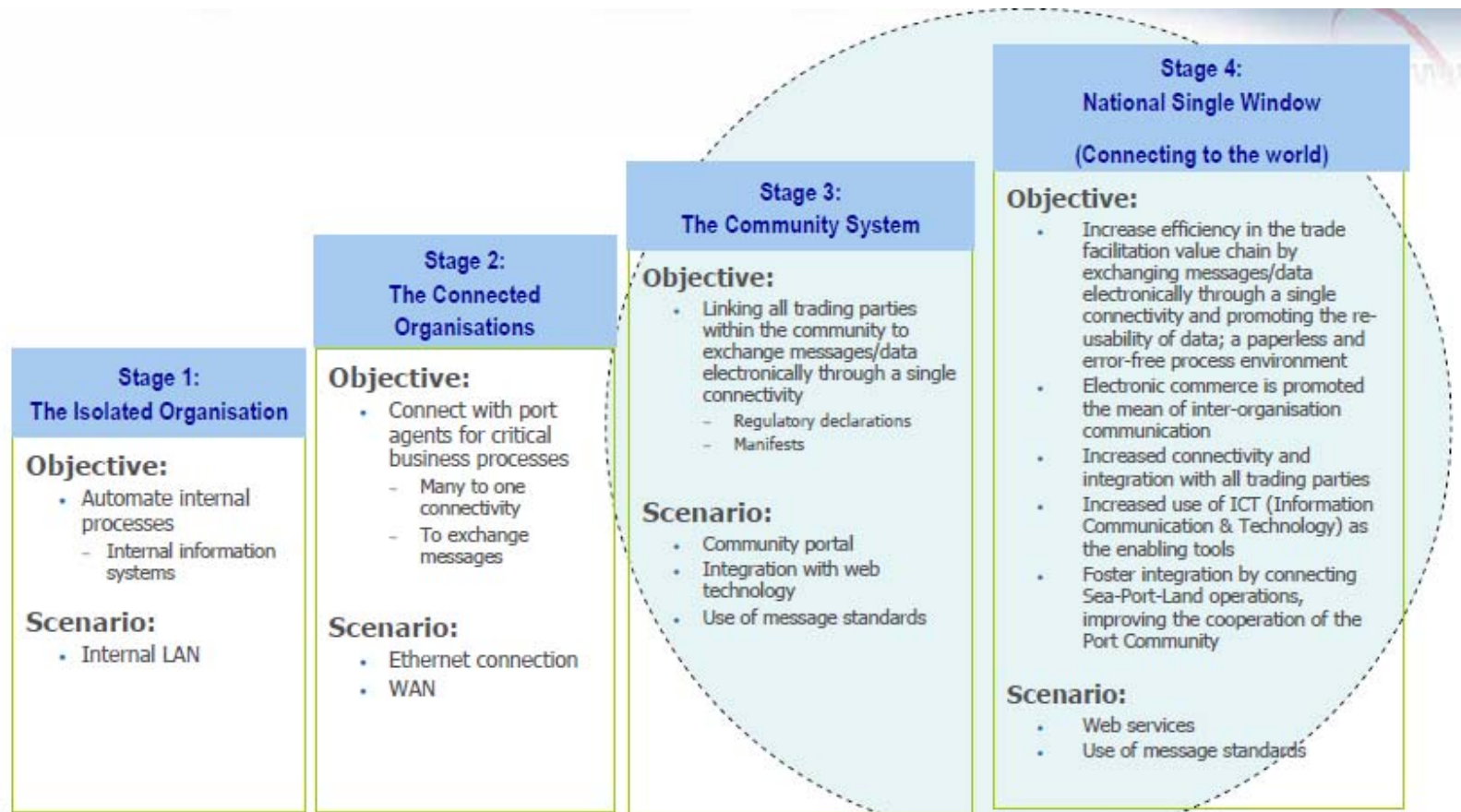
Single Window Models



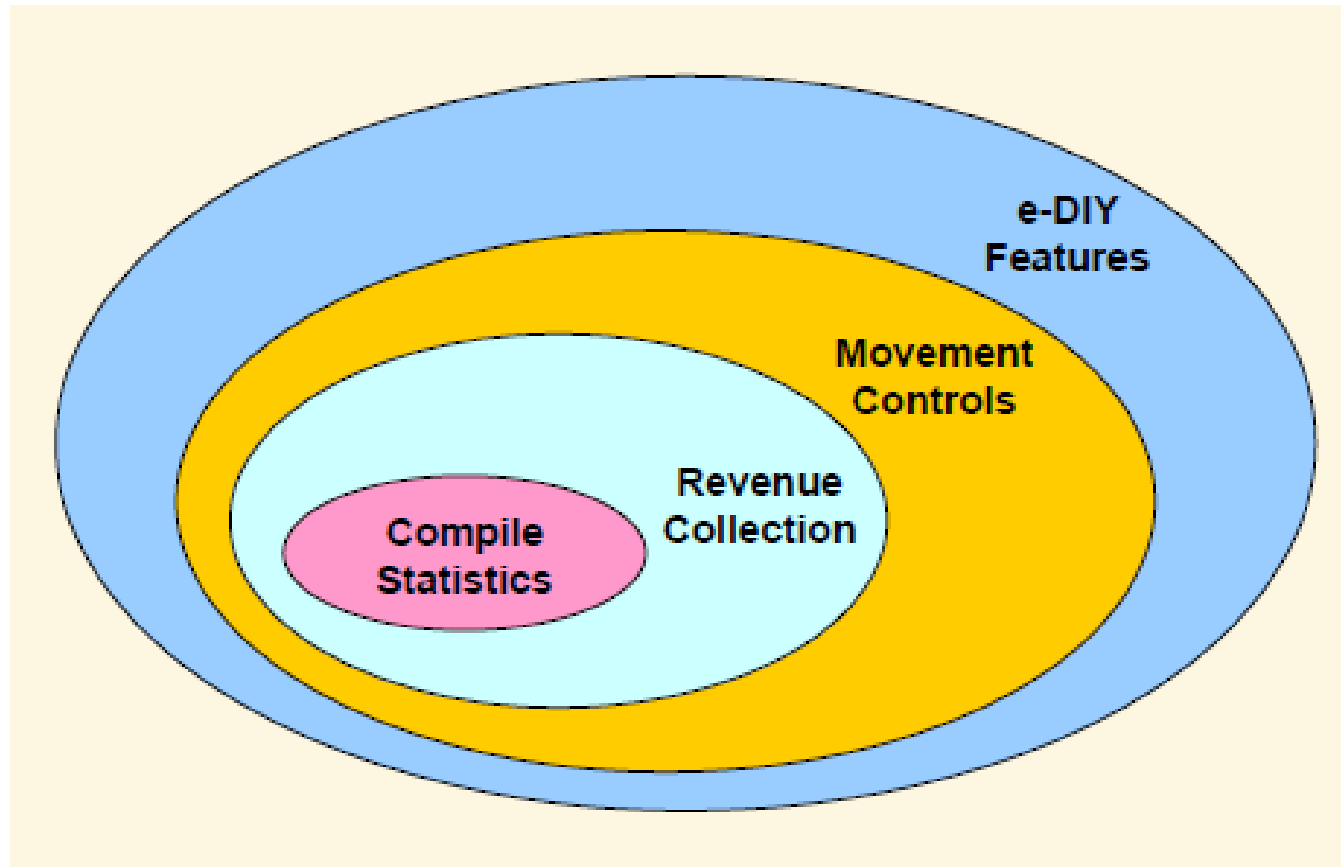
Single Window Establishment & Operation



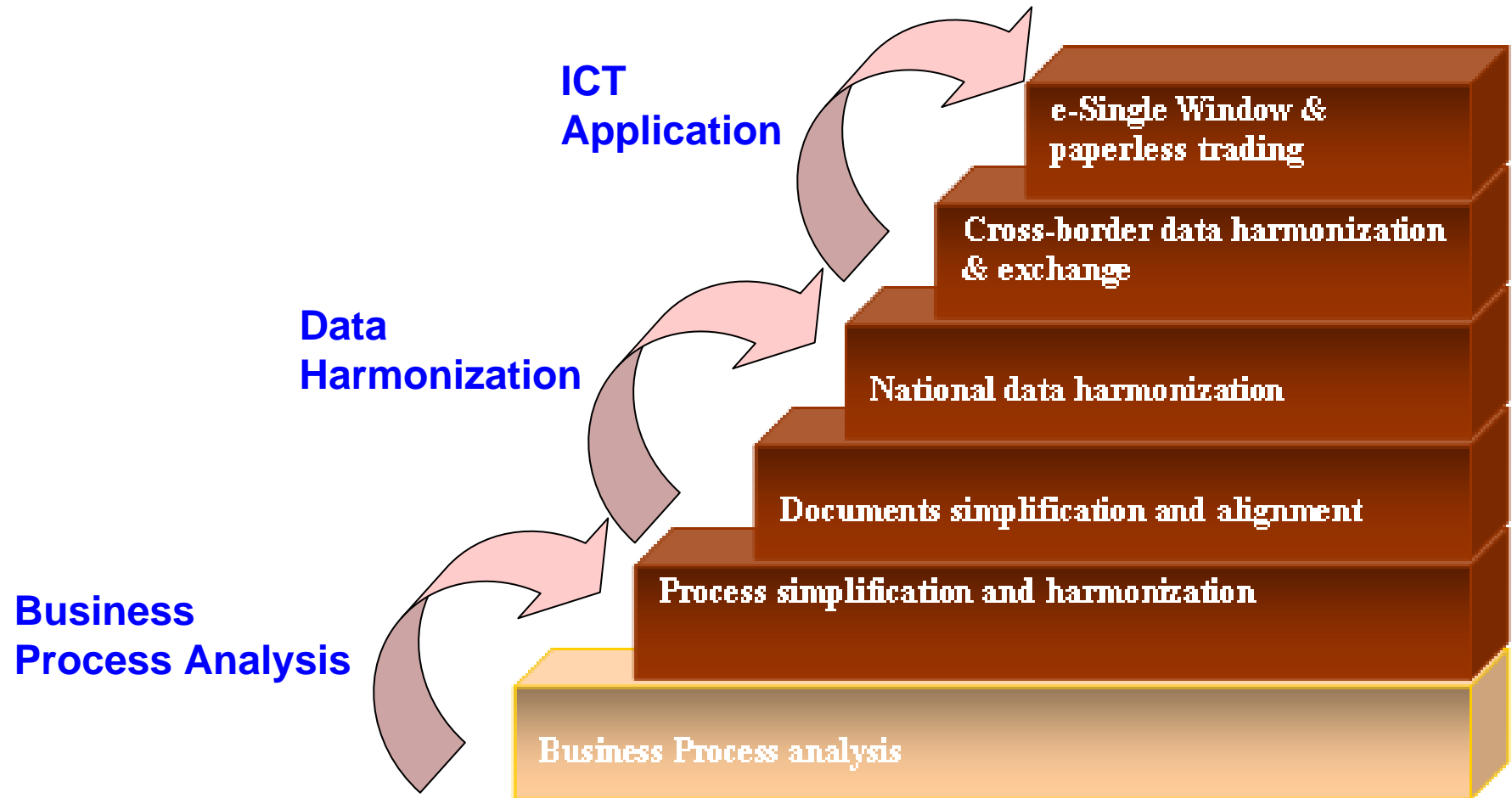
Malaysia Case: Private sector leadership in PPP



Singapore Case: Evolutionary Model of Single Window



Technical Issues in Single Window (Step-by-step Implementation Approach)

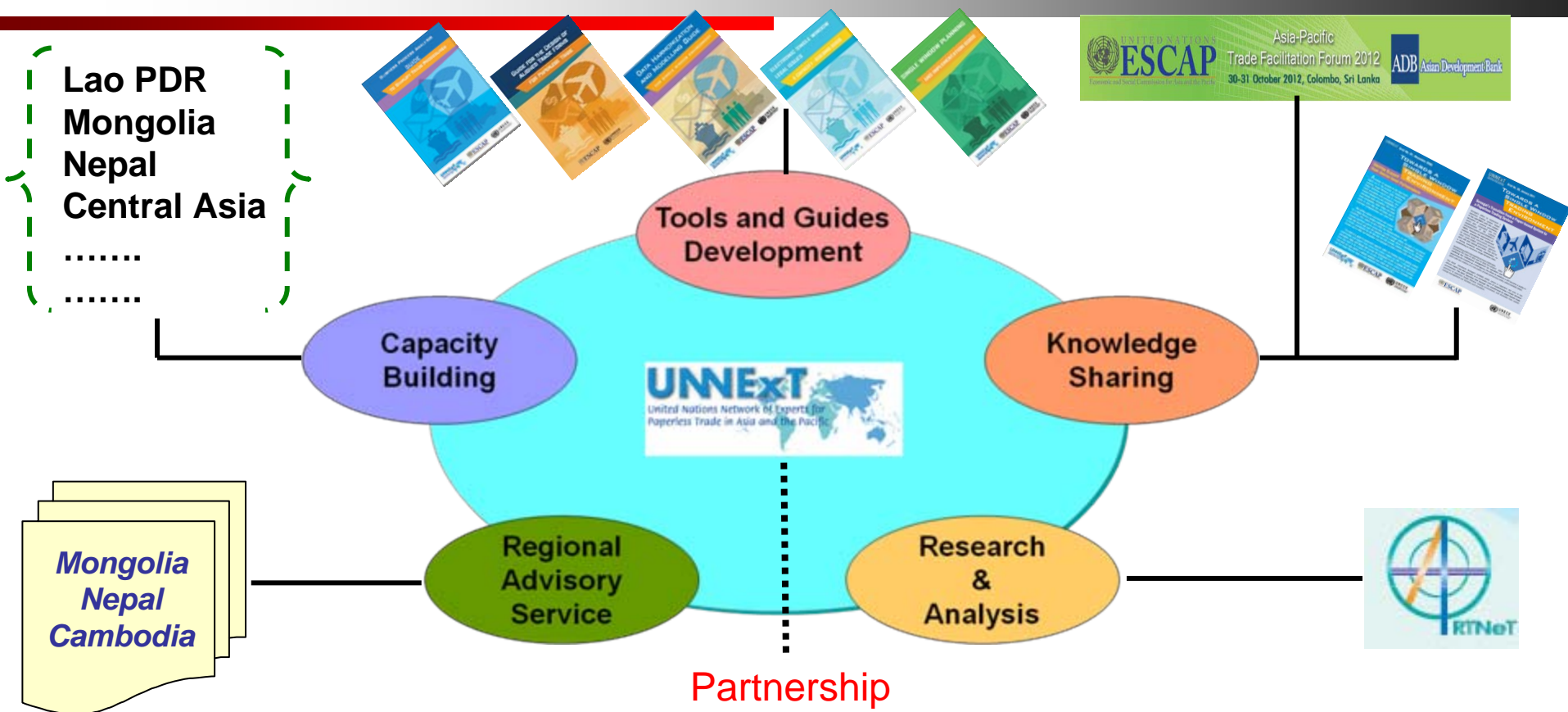


UN Network of Experts for Paperless Trade in Asia-Pacific Region



***“ongoing community of knowledge and practice
to facilitate the implementation of single
window and paperless trade in the Asia-
Pacific region ”***

UNNExT Support Framework



Thank you

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